

## KAISPE Terms and Conditions

- All prices quoted by Company are stated and payable in U.S. dollars
- The price shall be KAISPE quoted price, or the price accepted in writing by KAISPE. The quoted prices are based upon the scope of the Services and/or Goods referred to in KAISPE quotation. In the event of any variation in the scope of Services and/or Goods ordered from those stated in KAISPE quotation, KAISPE reserves the right to vary the price.
- Unless otherwise stated, all prices quoted/stated do not include sales tax, goods and services tax or any other tax, duty or impost levied over the Goods in any state.
- Any price quoted by KAISPE on the face hereof or in any separate document is good for thirty (30) days or such other time period stated in KAISPE quote; provided, however, KAISPE may adjust the price at any time prior to accepting an Order due to changes in the cost of raw materials or other costs associated with supplying the Deliverables.
- Payments made by the Subscriber under this terms and conditions exclude any taxes or duties payable in respect of the goods or services supplied in the jurisdiction where the payment is either made or received
- The Subscriber must pay to KAISPE the amount of such taxes or duties in addition to the Service Fees under this Agreement
- "Subscription" or "Subscription Plan" refers to the payment of fees on a monthly, quarterly, or annual basis for a license to access and use the Software and any included Services.
- Direct access to KAISPE Support and the ability to open and manage support issues via email or web form.
- Production environment support: 24 hours a day, 6 days a week via email upon first availability.