## **WORK TASK**

**Duration: 2-3 days** 

Once the Technical Specs Document is completed, please prepare a PowerPoint Presentation that we can share with clients.

The Significance of having this are the following:

- 1. To help clients visualize all details in a creative and easy-to-understand manner.
- 2. To be able to come up with a professional PowerPoint Presentation that we can share with the executive committee for review of the project proposal.

Please add the following in the presentation:

- 1. Outline/ Agenda of whole presentation
- 2. Introduction
- 3. Project Name
- 4. Recommendations
- 5. AS-IS Customer Journey Map
- 6. TO-BE Customer Journey Map

Since we are going to propose a cloud-based ticketing system which has already been developed, you may add additional information that you think is relevant for the presentation. In addition, please enter short descriptions of each item in the slide.