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GitHub Profile: <https://github.com/rubanero14>  
Portfolio: <https://rubanero14.github.io/week7/portfolio1.html>  
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## PROFILE

Aspiring web developer with knowledge in CSS3, HTML5, JavaScript, jQuery, SASS, Redux, React, SQL, Node JS, Vue JS, MongoDB, Express JS, React JS, PHP, Laravel & Python frameworks. Former Banker with Dynamic customer service and marketing experience. Highly professional, committed, responsible and able to perform the duties with minimal supervision.

## AVAILABILITY

Immediate

## EDUCATION

### Postgraduate Education

Masters of Business Administration (J2020 - 2021)

(Lincoln University College KL) – **CGPA: 3.75** (Digital Transcript - [Click here](#))

*Research Thesis:* A Study of Perceptions of E-Banking Security and Customer Satisfaction Issue  
([https://rubanero14.github.io/week7/Ruban\\_Research%20Project.pdf](https://rubanero14.github.io/week7/Ruban_Research%20Project.pdf))

### Undergraduate Education

Diploma in Information Technology (2008 - 2010)

(Kolej Teknologi Paramount) – **CGPA: 3.53**

### Professional Certificate in Web Development (May 2021 – July 2021)

Veritas University College – (Digital Cert link - [Click here](#))

- HTML5
- CSS3
- Bootstrap
- JavaScript
- Vue JS
- Github

### freeCodeCamp - Developer Skills Certifications (2020 - 2021)

- Responsive Web Design Certification (300hrs) – (Digital Cert link - [Click here](#))
- JavaScript Algorithms and Data Structures Certification (300hrs) - Digital Cert link ([Click here](#))

### **Cognitive Class - IBM Developer Skills Network (2021)**

- Python for Data Science Certification – (Digital Cert link - [Click here](#))
- SQL and Relational Databases - (Digital Cert link - [Click here](#))

### **Others**

YMCA Mandarin Language Class Level 1 – 3  
2008

## **LARAVEL PROJECTS**

**Simple Places Visited API Project:** <https://rubanero-place-api-2021.herokuapp.com/api/places>

## **WEB DEVELOPMENT PROJECTS**

**Rock Paper Scissor Game** - <https://rubanero14.github.io/week5/index.html>

**Keyboard Sell and Repair website** - <https://rubanero14.github.io/week2/keyboard.html>

**Coding Poster** - <https://rubanero14.github.io/week2/keep-calm.html>

**Gadget Store Website** - <https://rubanero14.github.io/week6/project>

**Guess the Number Game** - <https://rubanero14.github.io/week8/GuesstheNumber>

**Workout of the Day website** - <https://rubanero14.github.io/week6/wod>

**News page** - <https://rubanero14.github.io/week5/elephant.html>

**Wikipedia style text formatting** - <https://rubanero14.github.io/week1/TextFormatting.html>

**Technical Documentation Page** -

<https://rubanero14.github.io/week6/Technical%20Documentation%20page.html>

**DOM Manipulation** - [https://rubanero14.github.io/week6/DOM\\_Manipulation.html](https://rubanero14.github.io/week6/DOM_Manipulation.html)

## **TECHNICAL PROJECTS**

**Fizz Buzz** - <https://codepen.io/el-discreto/pen/abWaXzm>

**Stairs** - <https://codepen.io/el-discreto/pen/vYmzbEp>

**Fences** - <https://rubanero14.github.io/week7/portfolio1.html>

**List Prime Numbers 1-100** - <https://codepen.io/el-discreto/pen/gOWdqaj>

**List Fibonacci Number 1-20** - <https://codepen.io/el-discreto/pen/JjNaxGW>

**Vowel Counter** - <https://codepen.io/el-discreto/pen/yLbxZOL>

**Find the largest word in the Array** - <https://codepen.io/el-discreto/pen/PomdVNY>

**Linear Number Search** - <https://codepen.io/el-discreto/pen/zYwJeBK>

**Return Largest Numbers in Array** - <https://codepen.io/el-discreto/pen/jOmvdMg>

**Largest Adjacent Product** - <https://codepen.io/el-discreto/pen/BaROMQM>

**Transform Hour to Military Format** - <https://codepen.io/el-discreto/pen/jOmvdBN>

**Binary Agents** - <https://codepen.io/el-discreto/pen/LYyJqee>

**Caesars Cipher** - <https://codepen.io/el-discreto/pen/zYwJeRw>

**Pig Latin** - <https://codepen.io/el-discreto/pen/jOmvdvb>

## **SKILLS**

**Web Development** – Obtained certifications and literate in Full stack technologies including Vue JS, Node JS, Express JS, React JS, Mongo DB, Laravel, PHP, Git, HTML5, CSS3, SASS, jQuery, Redux, React, Python, SQL and JavaScript.

## **LANGUAGE PROFICIENCY**

- English : Fluent (Written & Spoken)
- Malay : Fluent (Written & Spoken)
- Tamil : Fluent (Written & Spoken)
- Mandarin : Basic (Comprehend)

## **EMPLOYMENT RECORDS**

### **Previous Experience**

Company Name: RHB Bank

Position Title: Assistant Manager, Customer Service

Salary: RM3720

Date joined: November 2018 till March 2021

- Supervise the activities of sales representatives and team in order to meet sales target
- Participate in the interviewing, hiring, and training of sales staff
- Address issues in delivery of sales/services, and resolution of customer complaints
- Collaborate with sales management to plan and develop effective sales strategies and to also set goals and targets
- Perform administrative tasks of performance tracking and filing
- Maintain contact with clients in order to create a good working relationship that fosters increased sales and customer base
- Assist sales managers in the planning and organization of periodic sales meetings
- Monitor the performance of sales staff to spot work areas that require improvement
- Recommend and implement training programs for sales reps and team to improve their work efficiency
- Ensure adherence to the work policies, ethics and regulations
- Display and explain company products/services to potential clients to influence purchase

#### **Previous Experience**

Company Name: Al Rajhi Bank

Position Title: Contact Center Exec

Salary: RM3300

Date joined: March 2017 till September 2018

1. To do Sales and Marketing for Bank's Personal Financing product to mass market
2. Help to facilitate to get Credit Approval for prospect's Personal Financing application .
3. To act as first Line of Defence to bring in only credit worthy prospects with solid repayment track records.
4. To generate and source new business via referrals and prospecting for the Bank while maintaining good relationship with existing clients for sustainable business

#### **Previous Experience**

Company Name: Standard Chartered Bank

Position Title: Business Development Exec

Salary: RM2900

Date joined: September 2012 till February 2017

1. To do Sales and Marketing for Bank's Mortgage and Personal Loan products to mass market
2. Help to facilitate to get Credit Approval for prospect's Mortgage and Personal Loan application.
3. To act as first Line of Defence to filter out non credit worthy prospects by performing independent background check, documentations verification and etc.

## REFERENCES

- |                         |                         |                             |
|-------------------------|-------------------------|-----------------------------|
| 1. Deric Ting (Manager) | 2. Gopi (Manager)       | 3. Chester Cheng (Manager)  |
| Al Rajhi Bank           | Price Solutions Sdn Bhd | Scope International Sdn Bhd |
| 012 2809087             | 012-4647709             | 012 2265034                 |