

From: 2024-09-18 To 2024-10-18

Machine Name: : Model No: : Serial No: :

Customer Complaint/Problem/Symptom Description	
1	Customer reports a persistent low-level hum or buzz coming from the front of the vehicle, especially noticeable at idle and during low-speed driving. The noise is not related to engine RPM and disappears when the engine is shut off.
2	Customer reports a rhythmic thumping or knocking sound originating from the rear passenger area, which seems to correlate with the vehicle's speed and road conditions. The noise is more pronounced on uneven pavement.
3	Customer reports a high-pitched whine or chirp that increases in volume as the vehicle's speed increases, particularly during highway driving. The noise is localized to the driver's side of the vehicle.
4	Customer reports a clunking or rattling sound coming from the front suspension area, primarily during turns or when driving over bumps. The noise is intermittent and seems to be related to load.
5	Customer reports a constant, low-volume droning or humming noise that is present regardless of engine speed or vehicle speed. The noise is heard from both sides of the vehicle.
6	Customer reports a sharp, metallic clatter or rattling sound coming from the engine compartment, which occurs sporadically during engine operation. The noise is loudest when the engine is cold.
7	Customer reports a rhythmic, pulsing vibration or hum that seems to be related to the engine's RPM, occurring primarily during acceleration and at higher engine speeds.
8	Customer reports a low-frequency rumbling or growling sound that increases with vehicle speed, particularly during highway driving. The noise is heard from the rear of the vehicle.
9	Customer reports a sharp, repetitive clacking or ticking sound coming from the front of the vehicle, which seems to be related to the steering or suspension components. The noise is more noticeable during low-speed maneuvers.
10	Customer reports a constant, low-volume humming or droning noise that is present regardless of engine speed or vehicle speed. The noise is heard from both sides of the vehicle.

Machine Parts

Service Contents

Suggestion to Customer to Rectify the Problem

Suggestion by Customer

Suggestion by Customer

Name

Designation

Signature

1.....

2.....

Service Engineer

Head Of Service