

# **POC by Kolpolok for Stat CDR.**

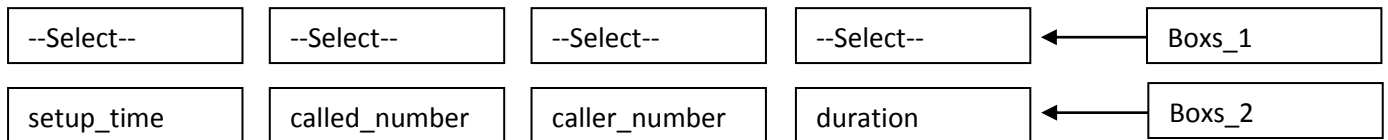
# SOLUTION & SCOPE OF WORK (DISPUTES).

1) When dispute menu selected : -

- a. Show all previous disputes list with i.e. dispute name, dispute creation time, status(In queue, upload Done), upload time etc.
- b. Add dispute button etc.

2) After "**ADD DISPUTE**" button clicked, in "Add Dispute" Page, system working flow will be like this : -

- a. Comparing based on which file(Radio Button) : Client or Supplier.
- b. Dispute Name (Text field).
- c. Browse File (File field).
- d. After Upload the File, temporary view file will be like this ...



- e. In "**Boxs\_1**" There will be 6 options i.e. 1.Datetime, 2.ANI(Caller\_number), 3.Called Number, 4.Duration, 5.Call Rate, 6.Call Cost.
- f. In "**Boxs\_2**" There will be .csv or .xls file's first 10 columns with column name and 9 data for better understanding for customer to identifying the comparing columns.
- g. If "Datetime" selected, there will be another two options i.e. 1.Datetime Format with suggestions, 2.Date Time zone.
- h. If "Called Number" selected, there will be another one options i.e. 1.Prefix.
- i. If "Duration" selected, there will be two options in dropdown i.e. 1.Minute, 2.Second.
- j. Submit for First .csv or .xls file.

- k. Then new window will appear for Second .csv or .xls file.
- l. Process "c." to "i." will be repeated for Second .csv or .xls file in new window.
- m. After Submit, The Queue will be generated.
- n. Then, Customer will get Confirmation message like this "After .csv or .xls file importing done, we will send you an email with details.";