



Order Form

Parties:	Qualtrics LLC 333 W River Park Drive, Provo, UT, 84604 United States ("Qualtrics")	Dallas Center-Grimes Community School District IA 2405 W 1st St. Grimes IA 50111 United States ("Customer")
Effective Date:	The date signed by the last party to sign.	
Governing Document:	This Order Form is subject to the Qualtrics General Terms and Conditions at https://www.qualtrics.com/legal/customers/gtcs/ (the " Agreement "). All capitalized terms used but not defined herein have the meanings given to them in the Agreement. If there is a conflict between the terms of the Agreement and this Order Form, this Order Form will control.	
Additional Terms:		
Customer Information:		
Regional Data Center:	Will Customer send a purchase order (" PO ")?:*	PO#:
	Will the PO apply to the entire Subscription Term:	
Email Address for Invoice Submission:	scott.blum@dcgschools.com	Billing Address to Reference on Invoice:
		Attn: Dallas Center-Grimes Community School District PO Box 680 Grimes, IA 50111-0680 United States
Shipping Address:	Attn: Dallas Center-Grimes Community School District 2405 W 1st St Grimes, IA 50111-4927 United States	
*If Customer requires a PO to process the invoice related to this Order Form, Customer will provide the PO with this Order Form or through the Customer Success Hub or customer intake survey within five days after the effective date hereof. Customer's failure or delay in providing a PO will not affect the payment terms herein.		

Qualtrics	Customer
By (signature):	Signed by: By (signature): <i>Scott Blum</i>
Name:	Name: Scott Blum
Title:	Title: Superintendent
Date:	Date: May 14, 2025
Qualtrics Primary Contact:	Customer Primary Contact:
Name: Chase Dunford	Name: Scott Blum
Phone:	Phone: (515)992-3866
Email: cdunford@qualtrics.com	Email: scott.blum@dcgschools.com



Order Form

Subscription Term and Fees Exhibit

Subscription Term

Initial Term	
Start date:	First date of the initial period in the fees table below
End date:	Last date of the final period in the fees table below
Term in months:	14

Renewal Terms <i>(not applicable to pilots or proofs of concept)</i>	
Type of renewal at the end of the initial term and each renewal term:	Renewal on mutual written agreement
Advance notice required to not renew or to request modification prior to the end of initial term or applicable renewal term:	N/A
Length of each renewal term in months:	12
Price increase at each renewal term for same Cloud Services:	5%

Fees for Initial Term

Period	Services	Price	Estimated Invoice Date	Payment Terms from Invoice	License Configuration
23-May-2025 TO 30-Jun-2026	Cloud Professional	\$12,125.17 \$0.00	Effective Date	Net 30	Q-231862
Total		USD \$12,125.17			

Prices shown do not include applicable taxes, which will be included on the invoice.

Excess Use

Any use of the Cloud Service that exceeds the Usage Metrics and volumes set forth herein will incur additional fees from the date the excess use began based on Qualtrics’ prices as of that date. Customer will execute an Order Form for such excess use promptly upon Qualtrics’ request. Qualtrics will invoice Customer for such excess use on or about the end of the then-current annual period, and Customer will pay the invoiced amount in accordance with the applicable payment terms above.

Cloud Service Exhibit

YEAR 1
Q-231862

CLOUD SERVICE

XM for Employee Experience - People Engage Employees : 650

The Cloud Services purchased are subject to the Definitions and Product Terms located at: <https://www.qualtrics.com/legal/customers/product-terms>

Qualtrics permits Customer to process a limited number of characters (as defined at <https://www.qualtrics.com/support/survey-platform/data-and-analysis-module/data/translate-text-responses>) through its translation functionality per subscription year ("**Translation Limit**") at no charge. Qualtrics, at its discretion, reserves the right to strictly enforce this limit.

CONFIDENTIAL

Service Level Exhibit

Service Levels

1. **Availability; Downtime.** Qualtrics will ensure that the Cloud Service has an availability level of 99.93%, excluding when the Cloud Service is unavailable due to (a) required system maintenance as determined by Qualtrics for which Qualtrics provides at least five days' advance notice to Customer; and (b) causes outside of the reasonable control of Qualtrics that could not have been avoided by its exercise of due care ("**Availability**"). "**Downtime**" means time during which the Cloud Service has no Availability.
2. **Fee Credits.** Customer will receive a fee credit ("**Fee Credit**") for Downtime upon request based on the following formula: Fee Credit = fee credit percentage set forth below * (1/12 then-current annual fees paid for the Cloud Service affected by Downtime). All times listed below are per calendar month.
 1. If Downtime is 30 minutes (=99.93%) or less, no fee credit percentage applies.
 2. If Downtime is from 31 to 120 minutes, the fee credit percentage is 5%.
 3. If Downtime is from 121 to 240 minutes, the fee credit percentage is 7.5%.
 4. If Downtime is 241 minutes or greater, the fee credit percentage is 10.0%.