# Reuben E. Hoffer

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#### **EXPERIENCE**

#### **Merchandise Associate**

2020 - 2022

Marshall's

Walla Walla, WA 99362

• Responsible for delivering a highly satisfied customer experience demonstrated by engaging and interacting with all customers, embodying customer experience principles and philosophy, and maintaining a clean and organized store environment. May be cross-trained to work in multiple areas of the store in order to support the needs of the business.

# **Employee**

August 2022 - Jan 2023

**Express Employment Professionals** 

Walla Walla, WA 99362

• Tasked with going to specific companies and job sites that partner with Express and working with them to satisfy their needs. Examples include wine-bottling, landscaping, construction, warehouse work, etc.

#### **Math Tutor**

Jan 2023 - June 2023

WSU GEAR UP - Pioneer Middle School

Walla Walla, WA 99362

• This position is responsible for providing mentoring, leadership, and tutoring services to students in temporary need of assistance with classroom subject matters. Tutors will be responsible for providing a safe and congenial environment for students to learn and must have the ability to maintain sensitive, confidential, and privileged information. Must be able to take instruction from teachers and implement that information/advice into tutoring practices without further instruction from the teacher.

#### **SKILLS**

- Communication: Excellent interpersonal communication, and customer service skills. Able to convey information persuasively both orally and in writing. Skilled at building positive relationships with others using appropriate levels of humor.
- Teamwork: Hardworking and dependable individual. Able to apply lessons learned as a student athlete to motivate and support all team members in assigned tasks and projects. Adept in learning, and performing tasks in a high pressure environment.
- Organization: Able to organize and prioritize multiple assignments to produce timely and accurate results.
- · Mathematics: Excellent math student, with ability to use mental math skills to ensure accuracy in order processing, inventory, cash handling, credit transactions and problem solving.
- Technical: Proficient in Microsoft Office Suite (Word, Excel, PowerPoint). Able to learn point-of-service (POS) computer systems.

### **EDUCATION**

# **Walla Walla High School**

2018 - 2022

Walla Walla, WA 99362

GPA: 3.6

Extracurriculars include football, basketball, track, theater, culinary arts, Dungeons & Dragons club. Appeared on Honor Roll all 4 years along with being a National Honors Society member. Relevant classes taken include Business Law, Creative Writing, Computer Science I-III, Spanish I & II, Home Economics and Personal Finance.

# **Washington State University**

Aug 2023 - Present

Pullman, WA

GPA: 3.6

Major: Computer Science, BS

Currently taking Intro to Computer Science, Program Design with C/ C++, Calculus 1, Intro to Ethics, and Graphic Design.

Expected Graduation Date: June 2027