

Ruby A. V. Walker

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Education:

University of Pittsburgh, August 2018 – December 2019, 3.92 GPA
Master's in Social Work, Concentration in Direct Practice
Edith M. Baker Integrated Behavioral Health Fellowship
Certificates in Integrated Behavioral Healthcare and Gender, Sexuality, and Women's Studies

University of Pittsburgh, August 2014 – April 2018, Summa Cum Laude, 3.77 GPA
Bachelor's in Social Work, Concentration in Political Science, Minor in Legal Studies
Certificates in Public and Professional Writing and Nonprofit Management

Skills:

- Counseling: Motivational Interviewing, CBT, Case/Care Management, Crisis Management
- Communication: Resource Development, Public Speaking, Presentations
- Healthcare: Patient Education, Treatment Adherence, Medication Assistance Programs
- Documentation: Electronic Health Records, HealthPlanet, Epic, Cerner, Psych Consult
- Word Processing: Microsoft Word, Powerpoint, Outlook, SharePoint, Google Drive
- Programming: HTML, CSS, Javascript, Bootstrap, Github, Wordpress
- Research and Data Analysis: Excel, Qualtrics, SPSS, Google Forms, SurveyMonkey

Relevant Experience:

Special Needs Program SMI Care Management Intern, UPMC Health Plan, Sept. 2018 - August 2019

- Conducted home, hospital, nursing facility, and physician's office visits with SNP SMI members
- Conducted member assessments to identify behavioral, clinical, social, and environmental needs
- Provided psychoeducation to improve medication and treatment adherence
- Connected members with community programs and in-home caregiving services
- Coordinated care with physicians, pharmacists, case managers, counselors, group home staff, and other professionals by facilitating communication and participating in interagency meetings
- Utilized motivational interviewing to improve resilience in clients with chronic health issues, grief, domestic/elder abuse, financial/legal issues, addiction, anxiety, and serious mental illness
- Accessed and completed care notes, assessments, and other documentation in electronic medical record systems including HealthPlanet, Epic, and Cerner

SOGIE Intern, Allegheny County Department of Human Services, May 2017 - April 2018

- Created print and online resources on LGBTQ inclusion for diverse clients and professionals
- Designed curriculum for LGBTQ inclusion trainings
- Organized and facilitated client focus groups with LGBTQ foster youth
- Facilitated collaborative workgroups with partner organizations
- Analyzed quality assurance data from employees and clients to identify problem areas
- Performed community outreach at events like Pittsburgh Pride and Pittsburgh Black Health Fair

Research Assistant, Pitt Lab for Developmental and Motivational Research, January 2015 - April 2017

- Conducted and transcribed interviews with children, adolescents, and adults
- Designed and formatted surveys in Qualtrics that were administered to over 3,000 students
- Cleaned and standardized survey results in Excel and SPSS with careful attention to detail

Volunteer and Leadership Experience:

Co-Chairman, Serve the People - Pittsburgh, September 2017 - September 2018

- Worked directly with community members facing unjust evictions and/or displacement to secure more time in their homes and monetary compensation from landlords
- Initiated partnerships with other community groups and coalitions
- Organized events including marches, trainings, study groups, and film screenings
- Produced print materials and web graphics to promote campaigns

Undergraduate Research Fellow, University of Pittsburgh School of Social Work, May 2016 - May 2018

- Worked with Dr. Helen Petracchi on *Oral Histories of Retired African American Educators and Administrators: The Consequences and Costs of Desegregation*
- Recruited subjects via Pittsburgh Federation of Teachers, Urban League, and local churches

Journalism Intern, Thomas Merton Center, May 2016 - September 2016

- Wrote articles for *The New People*, a Pittsburgh-based social justice newspaper
- Designed creative infographics for the publication's blog and social media accounts
- Interviewed local activists, school board members, politicians, and other representatives

Organizations and Activities:

- DJ, WPTS Radio, 2019 - Present
- National Association of Social Workers, 2018 - Present
- American Association of Sexuality Educators, Counselors, and Therapists, 2018 - Present
- Business Manager, Pitt BASW (Bachelors of Social Work) Club, 2017-2018
- Committee Member, Pitt BASW Steering Committee, 2017-2018
- Volunteer, Penn Plaza Support and Action Coalition, 2016 - 2018
- Volunteer, Allegheny County Jail Health Justice Project, 2015 - 2016
- TRIO Student Support Services (first generation college students), 2014 - 2018

Relevant Coursework:

- Graduate Courses: Advanced Social Work Practice in Integrated Health, Cognitive Behavioral Therapy, Drug and Alcohol Treatment, Health Systems and Public Policy, Human Behavior: Health/Mental Health, Pharmacology, Gender Sexuality and Women's Studies, Transgender Studies, Feminist Social Work
- Undergraduate Courses: Honors Social Work Research, Policy Analysis, Ethnicity and Social Welfare, Social Work with Groups, Public Relations, Writing for the Public, Advertising and Fundraising, Advanced Digital Media (Graphic/Web Design), Honors American Politics, World Politics, Legal Issues in Public Service, Criminal Law, Sexual and Marital Law

Awards and Distinctions:

- Awarded the *Edith M. Baker Integrated Behavioral Health Fellowship*, 2018
- Inducted into *Golden Key Honor Society* and *Alpha Phi Social Work Honor Society*, 2018
- Selected for School of Social Work's *Summer Undergraduate Research Fellowship*, 2016 & 2017
- Awarded the *Mattie B. Addis Social Work Scholarship*, 2016
- Inducted into the *University of Pittsburgh's OCC Honorary Society*, 2016
- Awarded third place prize at the *SheInnovates Hackathon for GlassCeiling*, an app designed to teach girls STEM concepts while introducing them to notable women of color in STEM, 2016