

Ruby A. V. Walker

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Education:

University of Pittsburgh, August 2018 – December 2019

Master's in Social Work, Direct Practice, Edith Baker Integrated Behavioral Healthcare Fellowship

University of Pittsburgh, August 2014 - April 2018, Summa Cum Laude, 3.77 GPA

Bachelor's in Social Work, Minor in Legal Studies, Certificate in Public and Professional Writing

Relevant Experience:

Community Team Intern, UPMC Health Plan, September 2018 - Present

- Conducted home, hospital, and physician's office visits with SNP SMI members
- Motivated high-risk members to appropriately manage their chronic physical and mental illnesses
- Connected members with community programs and in-home caregiving services
- Coordinated care with physicians, counselors, group home staff, and other professionals by facilitating communication and hosting interagency meetings
- Used motivational interviewing to assist clients suffering from chronic health issues, grief, domestic/elder abuse, addiction, depression, anxiety, and other issues

SOGIE Intern, Allegheny County Department of Human Services, May 2017 - April 2018

- Created print and online resources for diverse clients and professionals
- Organized and facilitated client focus groups with LGBTQ foster youth
- Facilitated collaborative workgroups with professionals from partner organizations
- Analyzed quality assurance data from employees and clients to identify problem areas
- Worked with diverse populations and became an expert in LGBTQ inclusion and intersectionality
- Performed community outreach at events like Pittsburgh Pride and Pittsburgh Black Health Fair

Research Assistant, Pitt Lab for Developmental and Motivational Research, January 2015 - April 2017

- Conducted and transcribed interviews with children, adolescents, and adults
- Designed and formatted surveys in Qualtrics that were administered to over 3,000 students
- Cleaned and standardized survey results in Excel and SPSS with careful attention to detail
- Wrote technical content for the lab's newsletters and training guides
- Provided individual and group training to new employees

Volunteer and Leadership Experience:

Co-Chairman, Serve the People - Pittsburgh, September 2017 - September 2018

- Worked directly with community members facing unjust evictions and/or displacement to secure more time in their homes and monetary compensation from landlords
- Initiated partnerships with other community groups and coalitions
- Organized events including marches, Narcan trainings, study groups, and film screenings
- Produced print and web graphics to promote campaigns

Business Manager, Pitt BASW (Bachelors of Social Work) Club, September 2017 - April 2018

- Planned and facilitated events to prepare students for careers and/or graduate school
- Advocated for changes to program curriculum and policies
- Participated in BASW Committee Meetings with School of Social Work faculty and staff

Undergraduate Research Fellow, University of Pittsburgh School of Social Work, May 2016 - May 2018

- Worked with Dr. Helen Petracchi on *Oral Histories of Retired African American Educators and Administrators: The Consequences and Costs of Desegregation*
- Recruited subjects via Pittsburgh Federation of Teachers, Urban League, and local churches

Journalism Intern, Thomas Merton Center, May 2016 - September 2016

- Wrote articles for *The New People*, a Pittsburgh-based social justice newspaper
- Designed creative infographics for the publication's blog and social media accounts
- Interviewed local activists, school board members, politicians, and other representatives

Greeter, Just Harvest VITA Free Tax Preparation Site, January 2015 - April 2015

- Interviewed low-income clients and referred eligible clients to programs like SNAP
- Connected clients with specialists and resources to provide further assistance

Teen Volunteer, Children's Hospital of Pittsburgh, June 2011 - August 2013

- Transported patients and family members across the hospital in wheelchairs or mobile beds
- Supervised and played with young patients in playrooms

Other Organizations:

- Member, National Association of Social Workers (NASW)
- Volunteer, Penn Plaza Support and Action Coalition
- Volunteer, Allegheny County Jail Health Justice Project
- *Blackline Magazine* Contributor, Black Action Society
- Member, TRIO Student Support Services (first generation college students)

Relevant Coursework:

- *Writing*: Public Relations Writing, Writing for the Public, Writing in Advertising and Fundraising, Argumentative Writing, Advanced Composing Digital Media (Graphic/Web Design)
- *Politics and Law*: Honors American Politics, Political Theory, World Politics, Legal Issues in Public Service, Criminal Law, Sexual and Marital Law, Law and Social Change
- *Social Work*: Honors Social Work Research, Policy Analysis, Human Behavior, Ethnicity and Social Welfare, Social Work with Groups, Social Work Generalist Methods (Interviewing)

Technical Skills:

- Google Adwords, Facebook for Business, Twitter, Tweetdeck, Instagram, Mailchimp
- Adobe Photoshop, Premiere, InDesign, Microsoft Publisher, Audacity, Canva, Piktochart
- Microsoft Word, Powerpoint, Excel, Outlook, Google Drive, Qualtrics, SPSS
- HTML, CSS, Javascript, Bootstrap, Github, Wix, Wordpress

Awards and Distinctions:

- Inducted into Golden Key Honor Society and Alpha Phi Social Work Honor Society, 2018
- Selected for School of Social Work's Summer Undergraduate Research Fellowship, 2016 & 2017
- Awarded third place prize at the SheInnovates Hackathon for *GlassCeiling*, an app designed to teach girls STEM concepts while introducing them to notable women of color in STEM, 2016
- Awarded the Mattie B. Addis Social Work Scholarship, 2016
- Inducted into the University of Pittsburgh's OCC Honorary Society, 2016