Ruby, Tai Wei CHIN (景岱葦)

Tel: +852 6676 2620 / Email: rubychin2@outlook.com / **LinkedIn**: www.linkedin.com/in/ruby-chin/

Website: https://ruby10262239.github.io/rubychin_cv/ (My story and projects) / **Reference**

PROFILE

- Proven track record of delivering solutions to win client buy-in and managing multi-tasks with tight deadlines/resources
- Experience/passion in interviewing/understanding customers, designing systems and planning enterprise architecture

WORK EXPERIENCE

IBM, Taiwan - Application Consultant   Jul 2022 - Aug 2023

Developer Role (1 Project)

- Developed and tested Spring-based OCP applications with the client IT team for cloud migration in Agile
- Assisted the application architect in designing the middle platform architecture
- Created software setup and development manuals to assist the client's APs and newcomers to learn the setup/ programming framework and methods on Day 1

System/Business Analyst Role (2 Projects)

- Performed end-to-end interview, design and SIT and guided the client's UAT and deployment of the large-scale corporate digital lending system with 950 users and 250K+ cases/yr
- Analyzed the existing system/databases to recommend customers with functions to optimize the returns and minimize business/system risks i.e. automated credit rating model to reduce human input error and processing time by 60%
- Coordinated 7 functional client units to gather/analyze/recommend requirements to improve the business process
- Guided the client's top management to complete docs and interview for the Asian Banker Award application
- Produced the enterprise architecture models, swimlane diagrams, database specs and Axure wireframe designs

Customer Engagement and Other Activities

- Led the IBM Taiwan eLoan team to deliver a presentation and Q&A of the Green eLoan solution to IBM APAC
- Instructed the customers in formulating workflow diagrams and BRD in 4 training sessions
- Conducted gap analysis between the client's current loan system and the IBM Green eLoan solution

Ernst & Young Advisory, Hong Kong - Forensic Data Analytics Intern (FTDS)   Jun 2021 - Sep 2021

- Created 2 presentation decks on RegTech for banks' training sessions and engagements
- Configured and tested the Azure cloud-based compliance platform SIT environment
- Updated information and news on HKMA, GDPR and data privacy regulations in China

EDUCATION

City University of Hong Kong, Hong Kong   Sep 2019 - Jun 2022

BBA Business Analysis, Minoring in Computer Science (Computing)

- CityU International Student Scholarship HKD$140K/year (three-year full-tuition), HKSAR Talent Development Scholarship
- Activities: Microsoft x CityU Apprenticeship Program, Business Proposal and Competition Club
- Coursework: Big Data Analytics, Software Design, Data Structures and Data Management, Enterprise Data Mining, Database Systems, Predictive Analytics and Forecasting, Information Management, Project Management, etc.

COMPETITIONS & PROJECTS

CityHack 2022 (CityU Hackathon - FinTech Stream)   Jan 2022
- Designed and developed the gaming crypto news app and website in 2 days

HSBC Financial Dialogue (FinTech Challenge)   Nov 2021
- Proposed and pitched the crowdfunding insurance and AI chatbot solution in 1 day

ACCA/CFA Business Competition - *Top 6 Finalist out of 400+ teams*   Jan 2020

National Taiwan University GIS Action Project Competition - *Championship*   Jul 2019

PROFESSIONAL SKILLS

- **Software**: Microsoft Office, Microsoft Azure, Axure RP 9, Tableau, Figma, Redmine, DBeaver, Git, Postman
- **Programming**: SQL, Java/Spring Boot, SAS, VBA, Python, HTML5, CSS and JavaScript
- **Certifications**: SAS Certified Specialist: Base Programming Using SAS 9.4, AWS Certified Cloud Practitioner, Japanese-Language Proficiency Test N3 (Certification No.: N3A079507T), NVIDIA DLI Fundamentals of Deep Learning Certificate, x4 Microsoft Azure Certificates
- **Languages**: Mandarin - Native, English - Fluent, Japanese - Intermediate, Cantonese - Elementary