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Website: https://ruby10262239.github.io/rubychin_cv/ (My story and projects) / [Reference](#)

WORK EXPERIENCE

IBM, Taiwan - Business Transformation Consultant (FS Sector)

Jul 2022 - Aug 2023

Role 1: System Analyst of a Corporate Digital Lending PCR Project for a Multinational Bank

- Led the interviews and design of process optimization, credit rating automation and null value handling
- Communicated with 7 functional teams to reengineer the corporate loan origination workflow
- Recommended and gathered business requirements by interviewing the bank's business and IT teams, and analyzing system and project constraints
- Converted business requirements to 20+ documents and business process diagrams
- Assigned tasks to programmers, led task progress/SIT and guided the clients on UAT/deployment
- Guided the client's top management to complete docs and interview for the Asian Banker Award application

Role 2: System Analyst of an Overseas BNPL Project for a National Finance and Leasing Company

- Took the weekly meeting minutes and feasibility analysis while having the PCR project account ongoing
- Supported the enterprise architecture models, swimlane diagrams and Axure website wireframe design

Role 3: Developer of a Core Banking Modernization Project for a Leading National Bank

- Developed and tested Spring-based applications for cloud migration in Agile
- Created software setup and development manuals to assist the bank's APs and newcomers to learn the setup/programming framework and methods on Day 1
- Tracked 15 end-to-end APIs by updating System Analyst and Project Manager on new specs and backlogs

Other Activities and Engagements

- Led IBM Taiwan eLoan team to deliver a presentation and Q&A of the Green eLoan solution to IBM APAC
- Instructed the clients in formulating workflow diagrams and BRD in 4 training sessions for two banks
- Conducted gap analysis between the bank's current eLoan system and the IBM Green eLoan solution

Ernst & Young Advisory, Hong Kong - Forensic Data Analytics Intern (FTDS)

Jun 2021 - Sep 2021

- Created 2 presentation decks on RegTech for banks' training sessions and engagements
- Conducted data analytics with SQL and Python and reported results for an IT Due Diligence project
- Updated information and news of HKMA, GDPR and data privacy regulations in China

EDUCATION

City University of Hong Kong, Hong Kong

Sep 2019 - Jun 2022

BBA Business Analysis, Minor Computer Science (Computing)

- CityU International Student Scholarship HKD\$140K/year (three-year full-tuition)
- HKSAR Talent Development Scholarship (HKD\$10,000)
- Coursework: Big Data Analytics, Software Design, Data Structures and Data Management, Enterprise Data Mining, Database Systems, Predictive Analytics and Forecasting, Information Management, Project Management, etc.

AWARDS AND ACHIEVEMENTS

Hong Kong Economic Policy Challenge (HKUST and Bloomberg) - Finalist

Jan 2021

HKICPA Business Case Competition - Certificate of Merit out of 900+ Teams

Nov 2020

HKICS Corporate Governance Paper Presentation Competition - Finalist

Sep 2020

ACCA/CFA Business Competition - Finalist

Jan 2020

National Taiwan University Global Initiatives Symposium Action Project Competition

Jul 2019

- Awarded with **Championship** of the green eco-echo business section

PROFESSIONAL SKILLS

- **Softwares:** Microsoft Office, Axure RP 9, Tableau, Figma, Redmine, Git, Postman, draw.io, Alteryx
- **Programming:** SQL, Java/Spring Boot, SAS, VBA, Python, HTML5, CSS and JavaScript
- **Certifications:** SAS Certified Specialist: Base Programming Using SAS 9.4, AWS Certified Cloud Practitioner, Japanese-Language Proficiency Test N3 (Certification No.: N3A079507T), NVIDIA DLI Fundamentals of Deep Learning Certificate, x4 Microsoft Azure Certificates (took all certifications with subsidies)
- **Languages:** Mandarin - Native, English – Fluent/Proficient, Japanese - Intermediate, Cantonese - Elementary