

```
1 create database customer_behavior
2
3 use customer_behavior
4
5 select * from dbo.customer
6
7 --Q1. What is the total revenue generated by male vs. female customers?
8
9 select gender, SUM(purchase_amount) as revenue
10 from dbo.customer
11 group by gender;
12
13 --Q2. Which customers used a discount but still spent more than the
    average purchase amount?
14
15 select customer_id, purchase_amount
16 from customer
17 where discount_applied = 'Yes' and purchase_amount >= (select AVG
    (purchase_amount) from customer)
18
19
20
21
22 --Q3. Which are the top 5 products with the highest average review rating?
23
24 SELECT TOP 5
25     item_purchased,
26     ROUND(AVG(CAST(review_rating AS DECIMAL(3, 2))), 2) AS "Average
    Product Rating"
27 FROM
28     customer
29 GROUP BY
30     item_purchased
31 ORDER BY
32     AVG(CAST(review_rating AS DECIMAL(3, 2))) DESC;
33
34
35 --Q4. Compare the average Purchase Amounts between Standard and Express
    Shipping.
36
37 select shipping_type, ROUND(AVG(purchase_amount), 2)
38 from customer
39 where shipping_type in ('Standard', 'Express')
40 group by shipping_type
41
42 --Q5. Do subscribed customers spend more? Compare average spend and total
    revenue --between subscribers and non-subscribers.
43
44 select subscription_status,
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45 COUNT(customer_id) as total_customers,
46 ROUND(AVG(purchase_amount),2) as avg_spend,
47 ROUND(SUM(purchase_amount),2) as total_revenue
48 from customer
49 group by subscription_status
50 order by total_revenue, avg_spend desc;
51
52 --Q6. Which 5 products have the highest percentage of purchases with discounts applied?
53
54 SELECT TOP 5
55     item_purchased,
56     ROUND(
57         100.0 * -- Use 100.0 to ensure floating-point division
58         SUM(CASE WHEN discount_applied = 'Yes' THEN 1 ELSE 0 END)
59         / COUNT(*),
60         2
61     ) AS discount_rate
62 FROM
63     customer
64 GROUP BY
65     item_purchased
66 ORDER BY
67     discount_rate DESC;
68
69 --Q7. Segment customers into New, Returning, and Loyal based on their total --number of previous purchases, and show the count of each segment.
70
71 with customer_type as (
72 select customer_id, previous_purchases,
73 CASE
74 WHEN previous_purchases = 1 THEN 'New'
75 WHEN previous_purchases BETWEEN 2 AND 10 THEN 'Returning'
76 ELSE 'Loyal'
77 END AS customer_segment
78 from customer
79 )
80 select customer_segment, count(*) as "Number of Customers"
81 from customer_type
82 group by customer_segment
83
84
85 --Q8. What are the top 3 most purchased products within each category?
86
87 with item_counts as (
88 select category,
89 item_purchased,
90 COUNT(customer_id) as total_orders,
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91 ROW_NUMBER() over(partition by category order by count(customer_id) DESC)
    as item_rank
92 from customer
93 group by category, item_purchased
94 )
95 select item_rank, category, item_purchased, total_orders
96 from item_counts
97 where item_rank <= 3;
98
99
100 --Q9. Are customers who are repeat buyers (more than 5 previous
    purchases) also likely to subscribe?
101
102 select subscription_status,
103 count(customer_id) as repeat_buyers
104 from customer
105 where previous_purchases > 5
106 group by subscription_status
107
108 --Q10. What is the revenue contribution of each age group?
109
110 select age_group,
111 SUM(purchase_amount) as total_revenue
112 from customer
113 group by age_group
114 order by total_revenue desc;
115
116 --Q11. What are the clothing purchases for peak seasons in Kentucky?
117 SELECT
118     season,
119     COUNT(*) AS TotalClothingPurchases
120 FROM
121     customer
122 WHERE
123     [category] = 'Clothing'
124     AND [location] = 'Kentucky'
125 GROUP BY
126     season
127 ORDER BY
128     TotalClothingPurchases DESC;
129
130 --Q12 Do subscribed customers have a 10% higher average purchase value?
131
132 SELECT [subscription_status], AVG([purchase_amount]) AS AvgPurchaseValue
133 FROM customer
134 GROUP BY [subscription_status];
135
136 -----
137 SELECT
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138      (AVG(CASE WHEN [subscription_status] = 'Yes' THEN [purchase_amount]
139            END) * 1.1) AS TargetAvgForYes,
140      AVG(CASE WHEN [subscription_status] = 'No' THEN [purchase_amount]
141            END) AS ActualAvgForNo
142 FROM
143   customer;
144
145 --Q13. What are the payment method popularity across gender and age group
146   demographics?
147
148 SELECT
149   CASE
150     WHEN [age] BETWEEN 18 AND 25 THEN '18-25 Young Adult'
151     WHEN [age] BETWEEN 26 AND 40 THEN '26-40 Adult'
152     WHEN [age] BETWEEN 41 AND 60 THEN '41-60 Middle Age'
153     ELSE '60+ Senior'
154   END AS AgeGroup,
155   [Gender],
156   [payment_method],
157   COUNT(*) AS TotalTransactions
158 FROM
159   customer
160 GROUP BY
161   CASE
162     WHEN [age] BETWEEN 18 AND 25 THEN '18-25 Young Adult'
163     WHEN [age] BETWEEN 26 AND 40 THEN '26-40 Adult'
164     WHEN [age] BETWEEN 41 AND 60 THEN '41-60 Middle Age'
165     ELSE '60+ Senior'
166   END,
167   [gender],
168   [payment_method]
169 ORDER BY
170   Count(age_group), TotalTransactions DESC;
171
172
173

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