

```
1 create database customer_behavior
2
3 use customer_behavior
4
5 select * from dbo.customer
6
7 --Q1. What is the total revenue generated by male vs. female customers?
8
9 select gender, SUM(purchase_amount) as revenue
10 from dbo.customer
11 group by gender;
12
13 --Q2. Which customers used a discount but still spent more than the
14      average purchase amount?
15
16 select customer_id, purchase_amount
17 from customer
18 where discount_applied = 'Yes' and purchase_amount >= (select AVG
19      (purchase_amount) from customer)
20
21
22 --Q3. Which are the top 5 products with the highest average review rating?
23
24 SELECT TOP 5
25     item_purchased,
26     ROUND(AVG(ROUND(CAST(review_rating AS DECIMAL(3, 2))), 2), 2) AS "Average
27      Product Rating"
28 FROM
29     customer
30 GROUP BY
31     item_purchased
32 ORDER BY
33     AVG(ROUND(CAST(review_rating AS DECIMAL(3, 2))), 2) DESC;
34
35 --Q4. Compare the average Purchase Amounts between Standard and Express
36      Shipping.
37
38 select shipping_type, ROUND(AVG(purchase_amount),2)
39 from customer
40 where shipping_type in ('Standard', 'Express')
41 group by shipping_type
42
43 --Q5. Do subscribed customers spend more? Compare average spend and total
44      revenue --between subscribers and non-subscribers.
45
46 select subscription_status,
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45 COUNT(customer_id) as total_customers,
46 ROUND(AVG(purchase_amount),2) as avg_spend,
47 ROUND(SUM(purchase_amount),2) as total_revenue
48 from customer
49 group by subscription_status
50 order by total_revenue, avg_spend desc;
51
52 --Q6. Which 5 products have the highest percentage of purchases with      ↵
53 -- discounts applied?
54
55 SELECT TOP 5
56     item_purchased,
57     ROUND(
58         100.0 * -- Use 100.0 to ensure floating-point division
59         SUM(CASE WHEN discount_applied = 'Yes' THEN 1 ELSE 0 END)
60         / COUNT(*),
61         2
62     ) AS discount_rate
63 FROM
64     customer
65 GROUP BY
66     item_purchased
67 ORDER BY
68     discount_rate DESC;
69
70 --Q7. Segment customers into New, Returning, and Loyal based on their      ↵
71 --total --number of previous purchases, and show the count of each      ↵
72 --segment.
73
74 with customer_type as (
75 select customer_id, previous_purchases,
76 CASE
77 WHEN previous_purchases = 1 THEN 'New'
78 WHEN previous_purchases BETWEEN 2 AND 10 THEN 'Returning'
79 ELSE 'Loyal'
80 END AS customer_segment
81 from customer
82 )
83
84
85 select customer_segment, count(*) as "Number of Customers"
86 from customer_type
87 group by customer_segment
88
89
90 --Q8. What are the top 3 most purchased products within each category?
91
92 with item_counts as (
93 select category,
94 item_purchased,
95 COUNT(customer_id) as total_orders,
```

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91 ROW_NUMBER() over(partition by category order by count(customer_id) DESC) as item_rank
92 from customer
93 group by category, item_purchased
94 )
95 select item_rank, category, item_purchased, total_orders
96 from item_counts
97 where item_rank <= 3;
98
99
100 --Q9. Are customers who are repeat buyers (more than 5 previous purchases) also likely to subscribe?
101
102 select subscription_status,
103 count(customer_id) as repeat_buyers
104 from customer
105 where previous_purchases > 5
106 group by subscription_status
107
108 --Q10. What is the revenue contribution of each age group?
109
110 select age_group,
111 SUM(purchase_amount) as total_revenue
112 from customer
113 group by age_group
114 order by total_revenue desc;
115
116 --Q11. What are the clothing purchases for peak seasons in Kentucky?
117 SELECT
118     season,
119     COUNT(*) AS TotalClothingPurchases
120 FROM
121     customer
122 WHERE
123     [category] = 'Clothing'
124     AND [location] = 'Kentucky'
125 GROUP BY
126     season
127 ORDER BY
128     TotalClothingPurchases DESC;
129
130 --Q12 Do subscribed customers have a 10% higher average purchase value?
131
132 SELECT [subscription_status], AVG([purchase_amount]) AS AvgPurchaseValue
133 FROM customer
134 GROUP BY [subscription_status];
135
136 -----
137 SELECT
```

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138      (AVG(CASE WHEN [subscription_status] = 'Yes' THEN [purchase_amount]
139                  END) * 1.1) AS TargetAvgForYes,
140      AVG(CASE WHEN [subscription_status] = 'No' THEN [purchase_amount]
141                  END) AS ActualAvgForNo
142  FROM
143      customer;
144  --Q13. What are the payment method popularity across gender and age group
145  --demographics?
146  SELECT
147      CASE
148          WHEN [age] BETWEEN 18 AND 25 THEN '18-25 Young Adult'
149          WHEN [age] BETWEEN 26 AND 40 THEN '26-40 Adult'
150          WHEN [age] BETWEEN 41 AND 60 THEN '41-60 Middle Age'
151          ELSE '60+ Senior'
152      END AS AgeGroup,
153      [Gender],
154      [payment_method],
155      COUNT(*) AS TotalTransactions
156  FROM
157      customer
158  GROUP BY
159      CASE
160          WHEN [age] BETWEEN 18 AND 25 THEN '18-25 Young Adult'
161          WHEN [age] BETWEEN 26 AND 40 THEN '26-40 Adult'
162          WHEN [age] BETWEEN 41 AND 60 THEN '41-60 Middle Age'
163          ELSE '60+ Senior'
164      END,
165      [gender],
166      [payment_method]
167  ORDER BY
168      Count(age_group), TotalTransactions DESC;
169
170
171
172
173
```