

# ART OF THE POSSIBLE NEWSLETTER

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AIR FORCE  
SUSTAINMENT CENTER

The AoP Newsletter is a monthly bulletin to communicate the latest enterprise AoP activities to the AFSC workforce. It provides updates on significant AoP institutionalization and implementation activities and tools. More detailed information is available on the AFSC AoP SharePoint site at <https://cs2.eis.af.mil/sites/22197/aop/default.aspx>. If you have a question or would like to submit content for a future AoP Newsletter, please contact the POCs listed below.

## ***Mr. Bill Best Introduced As New AoP SME***

Mr. William (Bill) Best has been introduced as a new Art of the Possible Subject Matter Expert (AoP SME) at Robins AFB, GA. Mr. Best replaces Mr. Doug Keene who was one of the original five AoP SMEs and retired from the position on 29 January 2018. Mr. Best has over 33 years of experience working for the Air Force as an engineer in civil engineering, aircraft maintenance, logistics management and sustainment, occupational safety and health, and labor and employee relations. He most recently was the Deputy Director of the 402nd Aircraft Maintenance Group, Warner Robins Air Logistics Complex, which is responsible for programmed and unscheduled depot maintenance, modification, worldwide aircraft battle damage repair and expeditionary depot-level maintenance on C-5, C-17, C-130, and F-15 aircraft. He possesses a Bachelor's Degree in Engineering from the University of Georgia and a Masters of Business Administration from the University of Tennessee. Mr. Best has several years' experience implementing AoP and is one of the original implementers of AoP at Robins AFB. Appointed by the AFSC/CA, AoP SMEs are responsible for defining AoP core tenets, documentation, terminology, and tools; supporting AFSC/DPD in developing training content for all AFSC skill levels; acting as a trusted cross-location advisors to AFSC/CC, ALC/CCs, wing/CCs and CLs, and directorate civilian leaders on AoP implementation and execution; and approving or rejecting proposed changes to AoP.



## ***AoP SMEs Provide Advanced Level Workshop in Central Georgia***

The Art of the Possible Subject Matter Experts (AoP SMEs) provided AoP training to 69 students at Central Georgia Technical College (CGTC). Students came from across AFSC, Air Education and Training Command (AETC), the Defense Logistics Agency (DLA), and Air Force Life Cycle Management Center (AFLCMC). In addition to the standard AoP Advanced Level Workshop (ALW) content, students and AoP SMEs observed and discussed wall walks from three areas. These included the 411 Supply Chain Management Squadron's (SCMS) Purchase Instrument machine, the 581 Software Maintenance Squadron's (SMXS) TPS machine, and AFSC/LGS's special projects and recurring workload machines. Students gained valuable knowledge from the training and recognized as high points: learning how to apply AoP in administrative areas, learning how to set up a process machine, understanding how AoP and continuous process improvement (CPI) work together, seeing the wall walks, and understanding the Radiator Chart. The AoP Team also received valuable constructive feedback via its course critique process that they will use to improve AoP training. The next ALW will be held at Hill AFB, UT from 10-11 April 2018.

## ***AoP Team Hosts Recurring AoP Enterprise Call***

The AoP Team hosts a recurring AoP enterprise call to share the latest information on center level institutionalization efforts. This call occurs the last Friday of every month and covers recent AoP activities. AoP activities include AoP SME key decisions, the Senior Leaders Course (SLC), Advanced Level Workshops (ALW), AoP Implementation Performance Reviews (AoP IPR), Achieving AFSC Strategic Goals and Objectives (AASGO) decisions and outcomes, stock takes, etc. AFSC/LGS hosts the call the last Friday of every month at 1430 Eastern Standard Time using Meet Me Number (MMN) (405) 582-9999 / DSN 852-9999, passcode 1103#. Participation on the call is open to everyone. Slides are posted prior to the call on the AoP SharePoint site under "Tools," "1. Monthly AoP Enterprise Call" folder.

### **NEWSLETTER POCs**

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### **UPCOMING EVENTS:**

#### **Advanced Level Workshops**

10-11 Apr 18, Hill AFB

12-13 Jun 18, Tinker AFB

Oct 18, Langley AFB

#### **Stock Take III**

**Canceled:**

~~13-Mar-18, Tinker AFB~~

#### **Senior Leader Conference**

8-10 Aug 18, Tinker AFB

**HOT! AFSCI 60-101 AND AFSC 60-101** have been published and posted on Air Force E-Publishing: <http://www.e-publishing.af.mil/>

### **AoP FAQs and Misconceptions:**

#### **At what level is a Maturity Matrix self-assessment conducted?**

The Maturity Matrix is designed to evaluate organization's maturity in implementing the radiator chart execution elements (horizontal bars) at a squadron/division level. The criteria in each level must be met before graduating to the next level. The squadron/division should have a proactive action plan to achieve the next level of maturity. For further information on how to use the Maturity Matrix model — go to the AoP SharePoint URL and click on "Tools."

**AoP SharePoint URL:**

<https://cs2.eis.af.mil/sites/22197/aop/default.aspx>