

1246 W 30th St,
Los Angeles, CA 90007
April 14, 2022

The Recruiting Team,
Amazon Headquarters,
Seattle, WA

Respected Sir/Ma'am,

I am writing to apply for the position of Software Development Engineer Intern at Amazon for the Summer of 2022. Amazon is famous in the entire tech industry for hiring the best of the lot, which is indeed 1 of the 16 principles to follow while working there, and I am positive I would be a great fit to work towards uplifting and contributing to the company's goals.

I am pursuing my Masters degree in Computer Science at USC and would be graduating, with Honors, in December 2022. My relevant completed courses include Web Technologies (among the Top 10 in the class), Analysis of Algorithms, and Database Systems. I have a perfect CGPA of 4.0 and an immense knowledge of these courses, and their implementations.

I am on the constant lookout for opportunities to grow my knowledge and gain experience. I thus joined Chilsag Entertainment Network as a Web developer intern in the summer of my undergraduate studies and developed the company's website. After my undergraduate and before joining USC, I had a gap of 4 months. I interviewed at several places and joined Pivony as a Software Developer, prominently working in the backend and handling the database at the same time. Soon after I arrived at USC, I began my hunt for another job, and joined the Marshall Scholl of Business as a Full-Stack Developer, working for 9 months on their envisioned product which is soon to be launched. With a year of my Masters degree over, I was able to work off-campus, and bagged a Software Developer Intern position at ResearchLoupe, where I am currently heading the front-end development in React.js.

I thus have experience in a variety of job roles and tech-stack, which I think would benefit me if I get the opportunity to work at Amazon. Apart from my work experience, I have completed and hosted several projects related to web development and databases while pursuing my education, descriptions of which can be found on my resume enclosed with this letter. I have also worked as a Co-Chairperson for the literary committee in my undergraduate college, and organized and managed 4 inter-college events with more than 200 participants.

I hope this letter portrays my projects, education, work experience, and constant diligence to work to the level that Amazon expects from an intern. I would be happy to provide you with any other information needed from my side, and it would be an honor if you could consider offering me an interview for this position.

Yours Sincerely,
Parth Jyotikumar Jhunjhunwala

Writing Sample from Parth Jyotikumar Jhunhunwala

Warehouse workers are one of the underserved communities prominent in the United States. Amazon warehouse workers are at the top of this list, with Amazon warehouse workers suffering twice more serious injuries than any other rival company's. Articles from The Washington Post and BBC in June 2021, published independent analyses showing how mistreated the warehouse workers at Amazon were. In 2020, for every 200,000 hours worked at an Amazon warehouse in the United States, there were 5.9 serious incidents, which were nearly double the rate of non-Amazon warehouses.

The major reason for these unreasonably high injury counts at Amazon was addressed by Amazon workers and union representatives as unrealistic workplace productivity expectations. Amazon declined to make any executives available for interviews relating to the workspace injury data and even declined to comment on the major difference between rival company's warehouse workers. Being one of the top e-commerce giants, and with never-ending delivery dates and deadlines, Amazon pushes its warehouse staff to complete their pick and pack items under strict timings.

Kelly Nantel, Amazon's spokesperson, explained in an emailed statement that the performance metrics used by Amazon are common with other companies, and it even offers dedicated coaching to work with employees who aren't able to meet expectations. She even states how Amazon spend \$1 billion in 2020 on safety measures for programs offering stretching, meditation as well as protective equipment to prevent the spread of COVID-19.

On the other hand, Amazon apologized for falsely denying the allegations that its driver was forced to urinate in plastic bottles, apart from the risk of working as a warehouse worker at Amazon. A separate study that arrived at the same conclusion blames Amazon's obsession with speed as the main cause of the problem. It also found that workers at Amazon warehouses are not only injured more frequently than in non-Amazon warehouses but are also injured more severely.

In March 2022, Washington state fined the company \$60,000 for its hazardous work pace, but now for the injuries suffered by the warehouse workers. The Department of Labor and Industries cannot accuse Amazon of violating ergonomic injuries, which are the leading cause of work-related injury and disability, because no such standard exists in Washington state or at the federal level.

Andy Jassy, Amazon's CEO, stated that the company's injury rates are sometimes misunderstood and simply average relative to peer companies. Bezos had pledged to make Amazon "Earth's Safest Place to Work" in 2021, and new reports in 2022 point to the contrary, finding that U.S.-based Amazon warehouse workers suffered serious injuries at twice the rate of rival companies.

It is apparent that a new method is needed to maintain and manage the warehouses, where most of the workers are underserved, unheard, and suffer extreme work conditions and expectations. One valuable alternative to maintain and oversee performance metrics could be the use of Parsable. Parsable is a platform that would, with the help of technology, help in maintaining the

required standards and expectations for the workplace. It offers applying instant changes to workplace policies, or a new regulation, which can be updated to an entire team, plant, or even multiple sites immediately. Connected Worker by Parsable also provides instant access to a detailed digital record of exactly what happened leading up to the event for any worker.

References:

- 1) Greene J. and Alcantara C. June 1, 2021. Amazon warehouse workers suffer serious injuries at higher rates than other firms. <https://www.washingtonpost.com/technology/2021/06/01/amazon-osh-a-injury-rate/>
- 2) June 2, 2021. Amazon warehouse injuries '80% higher' than competitors, report claims. <https://www.bbc.com/news/technology-57332390>
- 3) Callaci B. March 25, 2022. Amazon Warehouses Are Relentless, Dangerous Workplaces—but It's Hard to Punish Them for It, Thanks to Bill Clinton. <https://newrepublic.com/article/165842/amazon-warehouse-washington-ergonomics-regulation-osh-a-clinton>
- 4) Rosenblatt L. April 14, 2022. In shareholder letter, Andy Jassy says Amazon's worker-safety record is misunderstood. <https://www.seattletimes.com/business/in-first-shareholder-letter-as-ceo-andy-jassy-says-amazons-maligned-worker-safety-record-is-misunderstood/>
- 5) Palmer A. April 12, 2022. Amazon warehouse workers suffer serious injuries at twice the rate of rivals, study finds. <https://www.cnbc.com/2022/04/12/study-amazon-workers-suffer-serious-injuries-at-twice-rate-of-rivals.html>
- 6) <https://parsable.com/safety/>