


**SAY NO TO TIRING
QUEUES,** 
**MISSED BILL PAYMENT
DATES, LATE PAYMENT CHARGES...**

Switch to - National Automated Clearing House

The easier, swifter and safer way of
bill payment – Subscribe now!!

Introducing,

National Automated clearing House (NACH)

A quick, hassle-free and safe way to pay our bills.

Tata Power, in its focused and constant endeavor towards providing quality services to you, introduces NACH (National Automated clearing house) managed by National Payment Corporation of India.

With this facility, your utility bill amount automatically gets debited from your bank account, saving you the anxiety of a last minute payment rush. Since this entire process happens through National Payment Corporation of India (NPCI), you enjoy the advantages of NACH, subject to your bank being registered with NPCI.

Benefits at a glance...

- No need to track last payment dates or stand in queues.
- No more late payment charges
- No need to write and send cheque to our offices or collection centres just for bill payment
- Flexibility of fixing an upper limit for payment
- No need for a separate bank account just for this facility.

Here's how it Works....

- To participate in this swift and easy payment mechanism, You can submit a Mandate form at any of our Customer Relations Centre nearest to you.
- This facility will be activated within 30 working days, on submitting your application.
- The bill payment request / instruction through NACH is sent to your Bankers as per pre-determined schedule. Depending on the Payment date selected by you (Discount date or Due date) in the mandate form, the bill amount will be directly debited from your bank account.
- You have an option to select an upper limit of payment in the Mandate form. If in any month, your electricity bill amount exceeds the amount specified, the bill amount will not be debited from your Bank account. In such cases, you will have to pay the bill amount, through the other offline payment options.
- You will continue to receive our bill in the usual manner as being done currently.
- You can withdraw from this mode of payment, by submitting a request letter for cancellation of the service 1 month in advance at any of our Customer Relations Centre or through an email to customercare@tatapower.com
- The information provided by you will be kept confidential, and would be utilized only for the purpose of effecting payments of electricity bills, and in a secure payment method.
- For any change in the Upper limit or in the Bank account for the auto debit under the NACH service, a new mandate application form needs to be submitted at any of our Customer Relations Centre.

**So rush
to register for
this swift and
safe payment
mechanism!!!**