

RUCHIKA GUPTA

PROFESSIONAL SUMMARY

Experienced data professional with a strong foundation in education and a passion for translating complex data into actionable insights. Skilled in data visualization, ETL, data engineering, and business intelligence. Seeking opportunities to bridge the gap between data and decision-making.

WORK HISTORY

Reporting Specialist, 05/2022 - 08/2023

RVK Foods and Entertainment

- Design and create visually appealing reports and dashboards using MS Excel, Power BI, and Tableau.
- Generated detailed reports on sales performances and revenue trends.
- Made data-driven recommendations by identifying problems.

Technical Specialist, 12/2021 - 04/2022

HCL Technologies

- Developed ServiceNow solutions to streamline IT processes and enhance user experience
- Created interactive dashboards using Microsoft Power BI to visualize key performance metrics
- Utilized Java programming for automating incident and ticket allocation process
- Conducted data analytics to identify trends and provide insights for decision-making.

Business Intelligence Analyst, 05/2019 - 11/2021

RVK Foods and Entertainment

- Designed and managed ETL processes using Talend Open Studio to extract and transform data
- Collaborated with teams to gather business requirements and translate them into actionable BI solutions
- Developed and maintained SQL Server databases and optimized queries for performance
- Built and presented data visualizations using Power BI, offering



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SKILLS

- Data Visualization: Power BI, Tableau, ArcGIS
- ETL & Data Engineering: Talend, SSIS, AWS Cloud, Hadoop, Kafka, Spark
- Business Intelligence: BI Solutions with RapidMiner, Microsoft Excel
- Programming: Python, Java, Scala, SQL
- Databases: Microsoft SQL Server, MongoDB
- Data Mining, Machine Learning Algorithms
- Exploratory Data Analysis
- Problem Solving, Decision-making
- Interpersonal, Teamwork

insights to drive business decisions.

Mathematics Teacher, 07/2010 - 01/2018

MBIC

- Delivered comprehensive mathematics instruction to secondary school students
- Designed engaging lesson plans and activities to promote student understanding and participation
- Monitored student progress, provided feedback, and tailored teaching methods to individual needs.

Mathematics Teacher, 12/2009 - 07/2010

G.D. Goenka Public School

- Led mathematics classes for middle school students, fostering a positive learning environment.

EDUCATION

Postgraduate Degree, Big Data Analytics, 08/2023

Georgian College - Barrie, ON

Postgraduate Degree, Information Technology, 12/2022

Algoma University - Sault Ste. Marie, ON

Certification in Data Science, 12/2021

KPMG Learning Academy - Delhi, India

Bachelor of Arts for Teaching, Education, 2008

CCS University - Ghaziabad, India

Bachelor's Degree (Hons), Mathematics, 2003

University of Delhi - Delhi, India

ACHIEVEMENTS

- Received Dean's List appreciation letter for achieving 93% in Big Data Analytics in Georgian College.
- Developed and maintained sales analytics reports and dashboards to provide actionable insights that support data-driven decision-making.
- Received appreciation letter from HRD ministry for excellence in teaching.

CERTIFICATIONS

- Complete Introduction to Microsoft Power BI, Udemy, May 2023
- Microsoft SQL Server 2019 Essential Training, LinkedIn, Jul 2023
- Scala Essential Training, LinkedIn, May 2023
- Introduction to Cassandra, LinkedIn, Apr 2023
- Project Management Foundations: Requirements, LinkedIn, Mar 2023
- SAS Programming 1: Essentials, SAS Learning, February 2023
- Applied Analytics Using SAS Enterprise Miner 15.1, SAS Learning, July 2023.