Britten Falcher

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SUMMARY

Results driven IT leader with over 9 years of progressive experience managing infrastructure, cybersecurity, and enterprise systems across multi site environments. Proven success leading network and system administrators, optimizing IT operations, and implementing secure, scalable technology solutions. Adept at vendor management, team mentorship, and aligning IT strategy with business goals. Experienced with Aruba switches, Microsoft 365, and on-premise server environments. Currently leading a company wide CMMC compliance initiative.

SKILLS

- **Infrastructure & Systems:**
  Windows Server, Linux/Unix, macOS, VMware, Aruba switches, SAN, VPN
- **Network Administration:**
  LAN/WAN, VLANs, routing, switching, firewalls, site to site VPNs
- **Security & Compliance:**
  Active Directory, endpoint hardening, CMMC, vulnerability scanning, security policy development
- **Cloud & Software:**
  Microsoft 365, Azure AD, ERP administration (IFS), HTML/CSS
- **Leadership & Strategy:**
  Team leadership, vendor management, multi site coordination, IT roadmapping, change management

PROFESSIONAL EXPERIENCE

Director of Information Technology - *Uniweld Products, Inc.*   Jul 2022 – Present

- Lead IT strategy and infrastructure across multiple facilities, ensuring scalability, security, and operational efficiency.
- Mentor and supervise IT team members, fostering growth and maintaining high performance.
- Define and enforce cybersecurity policies and compliance initiatives, including a current company wide CMMC compliance project.
- Manage vendor relationships and oversee IT procurement and service engagements.
- Advise senior leadership on technology investments, system architecture, and long-term roadmaps.
- Administer and maintain Aruba network equipment and Microsoft 365 platform.

IT Manager - *Uniweld Products, Inc.*   Dec 2019 – Jul 2022

- Directed daily IT operations and staff across three physical locations, standardizing infrastructure and support protocols.
- Oversaw network and server administration, ensuring high availability and system reliability.
- Implemented disaster recovery and business continuity plans to reduce risk and downtime.
- Coordinated projects involving server upgrades, software rollouts, and network enhancements.
- Ensured consistent cybersecurity posture by collaborating with external security consultants.

IT Administrator - *Uniweld Products, Inc.*   Aug 2015 – Dec 2019

- Installed, configured, and supported Windows and Linux servers, user endpoints, and CNC integrated systems.

- Maintained Active Directory and ERP user administration, supporting productivity and compliance.
- Provided Tier I/II helpdesk support and trained users on systems and best practices.
- Contributed to hardware standardization and patch management processes across departments.

Directory Service Technician - *United States Air Force*   May 2011 – Sep 2012

- Maintained secure DoD compliant network infrastructures and administered global Active Directory.
- Conducted vulnerability scans and participated in cybersecurity drills and protocol updates.
- Provided mission-critical helpdesk and network support in high security environments.

EDUCATION & TRAINING

- Information Technology, 81st Training Wing, Keesler AFB | 2011
- High School Diploma, South Plantation High School | 2010

CERTIFICATIONS

- CompTIA Security+ (Expired 2014)
- Top Secret Security Clearance (Inactive)

REFERENCES

Available upon request.