



500
Total Account

110
Churn Account

22%
Churn Rate

4.97K
Refund Amt \$

Filters

Billing

All

plan_tier

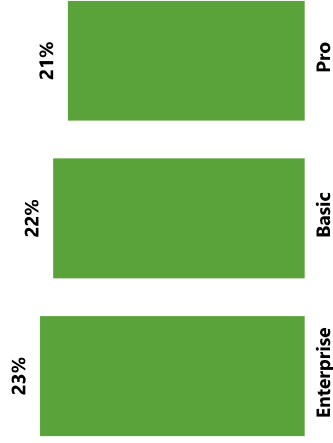
All

Month

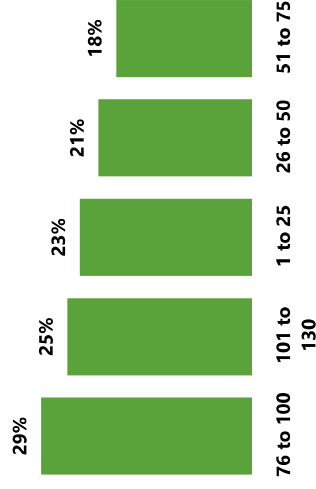
All

Which Customer is Churned ?

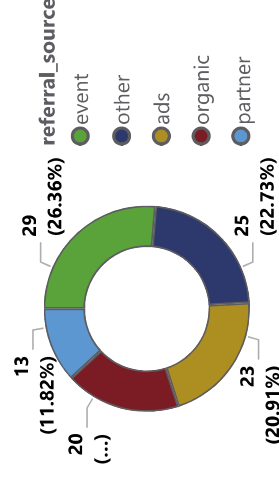
Churn Rate by Tier



Churn Rate by Seat Range

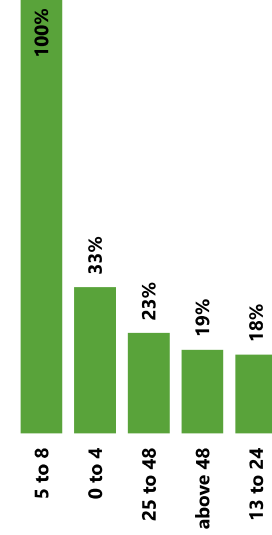


Churn Rate by Referral Source

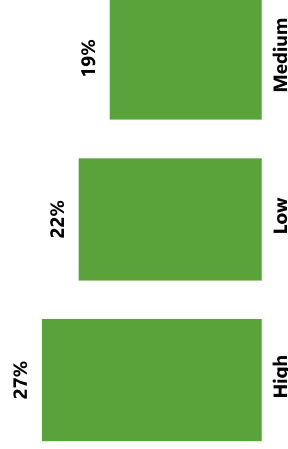


Why the Customers is Churned?

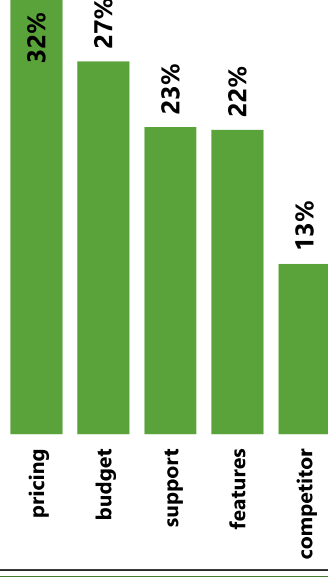
Churn Rate (%) by Resolution Time



Churn Rate (%) by Satisfaction Level



Churn Rate by reason



feedback_text	Churn_Account
missing features	14
Others	35
switched to competitor	20
too expensive	20
unknown	21
Total	110