



## Filters

### Billing

All >

>

### plan\_tier

All >

>

### Month

All >

>

500  
Total Account

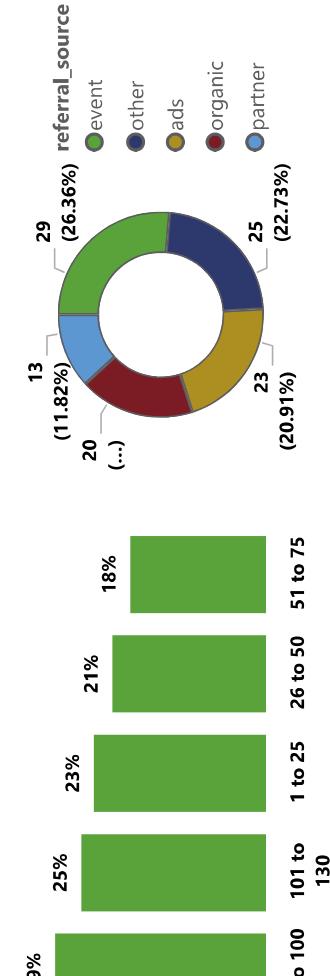
110  
Churn Account

22%  
Churn Rate

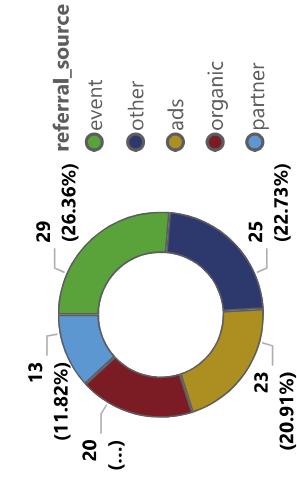
4.97K  
Refund Amt \$



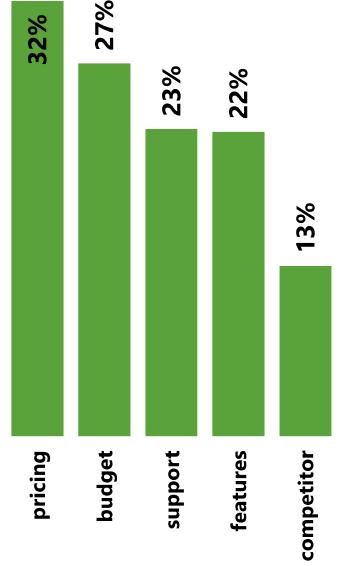
### Churn Rate by Seat Range



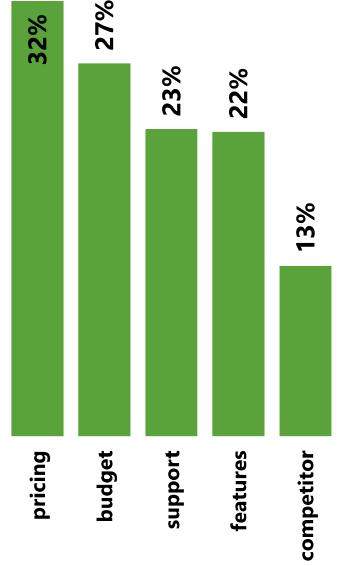
### Which Customer is Churned ?



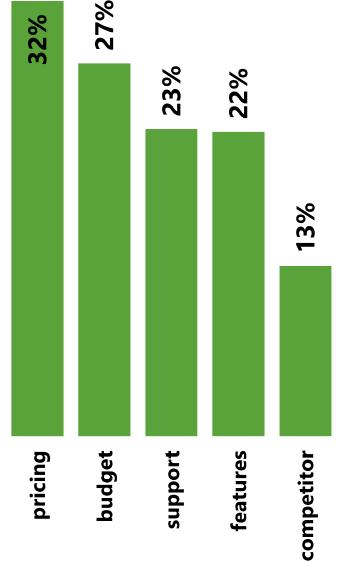
### Why the Customers is Churned?



### Churn Rate (%) by Satisfaction Level



### Churn Rate (%) by Resolution Time



feedback_text	Churn_Account
missing features	14
Others	35
switched to competitor	20
too expensive	20
unknown	21
<b>Total</b>	<b>110</b>