

Rudi Bakaal

Software Developer



Resume Summary

Dynamic professional with years of experience in banking sector, complemented by over a year in software development. Keen ability to translate business objectives into technical requirements, leveraging insights from diverse backgrounds



Work Experience

2022/07present

Software Developer, Freelance

Carlton, Victoria

- Demonstrated problem solving skills and the ability to adapt to new technologies and challenges quickly
- Worked closely with clients to understand their business objectives and translate them into into technical requirements and specifications
- Published open source-code and contributed to community-driven initiatives

2018/08-2022/07

Personal Banker, ANZ

Docklands, Victoria

- Managed client accounts and transactions with accuracy and efficiency, ensuring compliance with banking regulations.
- · Achieved sales goals, stayed informed on banking trends.
- Built strong client relationships through exceptional service and proactive communication.

2016/05-2018/08

Sales Assistant, CONNOR

South Wharf, Victoria

- Provided exceptional customer service, assisting with inquiries and transactions efficiently.
- · Handled customer complaints and issues professionally and effectively, ensuring customer satisfaction.



Education

2014/03-2017/09-

RMIT University

Melbourne, Victoria

Attended Bachelor of Applied Science in Psychology



Certifications

2023/11 2023/04 FreeCodeCamp Backend Development & APIs FreeCodeCamp Responsive Web Design



Achievements

2019/06

ANZ Personal Banking STAR of The Month Recipient 2012/04 AFBJJ Victorian State Champion in Brazilian Jiu-Jitsu



Personal Info

E-mail

rudibakaal@hotmail.com

Portfolio

rudibakaal.github.io/portfolio/

Github

github.com/rudibakaal



Skills

Tableau & Power BI

Teamwork & Collaboration

Good with Deadlines

Data Interpretation

Machine Learning

Client Relation

Time Management

Customer Focused

Creative Solutions



Software Skills

Javascript



Mysql & Mongodb



Excellent

Python



Good



Languages

English



French



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