

Marathwada Mitra mandal's

# **COLLEGE OF ENGINEERING**

Karvenagar, Pune

**An Autonomous Institute** 



On

# **PROJECT TOPIC Name**

Designing a Cyber Cafe Management System



# **Group Information**

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# **Outline:**

- A. Introduction
- B. Research
- C. Analysis
- D. Ideate
- E. Build
- F. Test
- **G.** Implement
- H. Links
- I. reference

#### A. Introduction

# **Purpose**:

# Purpose of Designing a Cyber Cafe Management System:

The Cyber Cafe Management System is designed to streamline operations, enhance customer experience, and ensure efficient management of resources in a cyber cafe. Below are its key purposes:

- 1. Efficient User Session Management
- Tracks users' login and logout times.
- Calculates usage time automatically and generates bills accordingly.
- Ensures fair usage and prevents unauthorized access.
- 2. Security and Data Privacy
- Ensures that user activities are logged for security purposes.
- Implements restrictions on certain websites or applications as per regulations.
- Provides secure access for customers using unique login credentials etc.

#### **Overview:**

# Importance of a Structured Workflow in a Cyber Cafe Management System:

Designing a Cyber Cafe Management System with a structured workflow is essential for effectively monitoring and improving operations across departments. Here's why it is important:

- 1. Enhanced Operational Efficiency
- A structured workflow standardizes tasks like user registration, session management, and billing.
- Reduces manual intervention, minimizes errors, and speeds up operations.
- 2. Improved Resource Utilization
- Tracks real-time availability of computers and other resources.
- Ensures optimal usage of systems, printers, and other services, avoiding idle time or overuse.

# 3. Better Customer Experience

- Reduces waiting time for users by efficiently allocating systems.
- Automates session tracking and billing, making the process hassle-free for customers.

# 4. Accurate Reporting and Insights

- Generates reports on usage trends, peak hours, and revenue.
- Helps in identifying inefficiencies and making informed decisions to improve services.
- Integrates different operations such as billing, customer management, and technical support.
- Enables staff to focus on improving customer service rather than repetitive administrative tasks.
- 5. Compliance with Legal and Security Standards
- Logs user activities to ensure compliance with local cyber laws.
- Protects user data and maintains secure access for customers etc.

#### **Key Themes:**

The process of designing a Cyber Cafe Management System revolves around six critical themes: research, analysis, ideation, building, testing, and implementation. Each theme contributes to creating a functional, user-friendly, and efficient system.

#### 1. Research

- Purpose: Gather insights into the requirements of the cyber cafe, customers, and regulatory needs.
- Key Activities:
- Understand user needs (e.g., session tracking, billing automation, resource monitoring).
- Identify industry standards and compliance regulations (e.g., cyber laws, data privacy).
- Analyze competitor solutions to benchmark features and usability.

# 2. Analysis

- Purpose: Assess and define the functional and non-functional requirements of the system.
- Key Activities:
- Define the scope (e.g., session tracking, resource allocation, reporting tools).
- Map technical requirements like hardware, software, and network resources.
- Identify potential challenges and risks (e.g., system overload, data breaches).

#### 3. Ideation

- Purpose: Conceptualize the design and functionality of the system.
- > Key Activities:
- Create wireframes and workflows for the user interface and backend processes.
- Design features like user login, real-time system tracking, and billing.
- Plan role-based access for staff, administrators, and customers.

# 4. Building

- Purpose: Develop the system based on the defined requirements and designs.
- > Key Activities:
- Develop core modules (e.g., session tracking, billing system, reporting tools).
- Build a database for user records, session logs, and transaction history.

# 5. Testing

- Purpose: Ensure the system is error-free, secure, and meets all requirements.
- > Key Activities:
- Conduct unit testing for individual modules and integration testing for the overall system.
- Perform stress tests to ensure system stability during high loads.
- Validate security features, ensuring compliance with regulations.

#### B) Research:

Designing a Cyber Cafe Management System :

Designing a Cyber Cafe Management System involves creating a comprehensive software solution to manage resources, user activities, and finances efficiently. Below are the key points derived from research on its design process:

# 1. Objectives:

- Efficient Operations: Automate session management, billing, and system allocation.
- User Experience: Provide smooth and secure access for users.
- Resource Optimization: Ensure the effective utilization of computers, printers, and internet bandwidth.
- Regulatory Compliance: Log user activities to meet cyber laws and data privacy requirements.

# 2. Functional Requirements:

- User Management: Register users and track login/logout times.
- Session Monitoring: Monitor system usage and calculate charges automatically.
- Billing System: Generate invoices based on usage duration and services availed.

# 4. Challenges

- Ensuring data security and privacy for users.
- Handling simultaneous users without performance lags.
- Adapting to specific business requirements like multiple billing rates.

#### 5. Benefits

- Simplifies management tasks, reducing manual errors.
- Enhances customer satisfaction with streamlined services.
- Provides actionable insights for decision-making via reports and analytics.

# 3. Key Features

- User authentication with secure login credentials.
- Role-based access for administrators and staff.
- Integration with peripherals like printers for usage tracking.

By focusing on automation, security, and user-centric features, a well-designed Cyber Cafe Management System can significantly improve business efficiency and customer experience.

# C. Analysis

# **Analysis on Designing a Cyber Cafe Management System**

Designing a Cyber Cafe Management System involves understanding the operational needs, technical requirements, and challenges of running a cyber cafe. Here's a brief analysis:

# 1. Functional Requirements

- User Management: System for user registration, login/logout, and session tracking.
- Billing System: Automatic calculation of charges based on usage time and additional services.
- Resource Allocation: Real-time system availability and assignment tracking.
- Monitoring: Activity logging for compliance and security.
- Reports: Analytics on usage trends and financial summaries.

# 2. Non-Functional Requirements

- Usability: Intuitive interface for staff and customers.
- Scalability: Ability to handle increased users or devices.
- Security: Secure user data and prevent unauthorized access.
- Reliability: Ensure minimal downtime and robust performance.

# 4. Key Considerations

- Integration with printers, scanners, and other peripherals.
- Compatibility with various operating systems.
- Regular updates for security and feature enhancements.

#### **Conclusion:**

The analysis highlights the need for a secure, user-friendly, and scalable system that simplifies operations, optimizes resources, and enhances customer experience while adhering to legal regulations.

#### D. Ideate

# **Ideation for Designing a Cyber Cafe Management System:**

The ideation phase focuses on conceptualizing features, user flows, and innovative solutions for a Cyber Cafe Management System to ensure efficiency, ease of use, and security.

#### **Core Features:**

- 1. User Management:
- Unique user IDs for secure login and session tracking.
- Guest and member accounts with different access privileges.
- Option for prepaid or postpaid usage.

# 2. Billing and Payments:

- Real-time billing based on session duration and additional services (e.g., printing).
- Integration with multiple payment methods (cash, card, digital wallets).
- Discounts or packages for regular users or membership plans.

# 3. Resource Monitoring:

- Live dashboard displaying system availability and usage.
- Alerts for idle systems to maximize resource utilization.

#### E.Build

# **Building Steps:**

# **Step 1: Initialize System**

- Create a menu-driven interface:
- Register User
- Start Session
- End Session
- Generate Bill
- Exit

# **Step 2: User Registration**

• Take user input and save it in a file.

# **Step 3: Calculate Bill**

Read session duration from file and compute the bill.

# 4. Complete Program Structure

• Make a simplified version of how the program structure would look.

# 5. Test and Debug

- Test each module (user registration, session tracking, billing).
- Handle edge cases like invalid input or session overlaps.

#### **Conclusion:**

Building a Cyber Cafe Management System in C involves structuring the code into modular functions and using file handling to persist user and session data. This approach ensures simplicity, maintainability, and efficient system management.

#### F. TEST

# **Key Aspects Tested -**

# 1. Functionality

- Verified that user registration, session tracking, billing, and reporting modules work accurately.
- Ensured proper file handling for saving and retrieving user and session data.

# 2. Usability

• Tested the menu-driven interface for ease of navigation and user-friendliness.

#### 3.Performance

• Checked the system's ability to handle multiple user sessions without data conflicts or performance lags.

# 4.Accuracy

- Confirmed accurate billing calculations based on session duration and rates.
- Verified the consistency of user and session logs.

# **G.Implement**

# > Software Requirement

- For C: Code::Blocks, Dev-C++, Visual Studio Code.
- **Programming Language:**
- C: For basic system development.
- Alternatively: Python, Java, or PHP for more advanced systems with GUI or web support.

# > Hardware Requirement

Hardware Requirements for a Cyber Cafe Management System (C Program). The hardware requirements for implementing a Cyber Cafe Management System developed in C are minimal, given the program's text-based nature. Below is a categorized breakdown of the essential hardware components:

# **Client Machines (User Systems)**

- Processor: At least Intel Core **i3** or equivalent (dual-core or better).
- RAM: 4 GB minimum (to run the operating system and essential software smoothly).
- Storage: 250 GB HDD or SSD (for saving temporary user data or application files).
- Display: Standard 15-20 inch monitor.
- Input/Output Devices: Keyboard, mouse, headphones, and webcams (optional).
- Network Interface: Ethernet port or Wi-Fi adapter for internet connectivity.

#### Programming Approach

Programming Approach for Designing a Cyber Cafe Management System.

Designing a Cyber Cafe Management System in C involves a modular, structured, and user-friendly programming approach. Below is a step-by-step explanation of the approach:

#### **\*** Choose the Programming Model

- Structured Programming: Use functions and modular code for clarity.
- File Handling: To persistently store user and session data.
- Console Interface: A simple, text-based menu for navigation.
  - 1. Display a menu with options like:
  - 2. Register User
  - 3. Start Session
  - 4. End Session
  - 5. Generate Bill
  - 6. Exit

#### **Conclusion:**

The programming approach for a Cyber Cafe Management System involves breaking the system into modules, using file handling for persistence, and creating a simple, menu-driven interface. This ensures clarity, maintainability, and functionality, providing a reliable solution for managing cyber cafe.

# H. Links

- 1. Upload Video Link Here
- 2. Upload Blog Link here
- 3. Upload Project Link here (Classroom Link and Github link)

# I. Reference

# Ex.

- [1] I. Thompson, "Women and feminism in technical communication," J. Bus. Tech. Commun., vol. 13, no. 2, pp.154–178, 1999.
- [2] Online Links
- [3] video links