RUDRI JOSHI

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Portfolio: https://rudrijoshi.github.io/Portfolio | GitHub: https://github.com/rudrijoshi

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Web Developer

- A finance background enhancing perspectives on end-user interactions.
- Certified in Full Stack Web Development from the University of Toronto Coding BootCamp with proficiency in front-end and back-end technologies.
- Dedicated to full-stack development, crafting seamless solutions. Skilled in best practices and workflows implementation, code reviews and mentoring, cross-disciplinary teamwork, creative problem-solving, and effective communication.
- User-first mindset, positive attitude, and passion for enhancing user experiences.

Technical skills

- **Front-End:** JavaScript, CSS, HTML, React, Handlebars, jQuery, Bootstrap
- **Back-End:** NodeJS, Express, MongoDB, MySQL
- **Full-Stack:** MERN (MongoDB, React, Node, Express)
- **Web APIs:** Server-Side APIs, Third-Party APIs, REST
- **Version Control:** GitHub
- **Markup Language:** HTML, XML
- **Data Formats:** Databases(SQL, NoSQL)
- **IDEs/Editors**: Visual Studio Code, Microsoft Visual Studio
- **Other:** Agile software development, Scrum, Responsive web design, Web standards, CSS3 Transitions and Transformations, Wireframing, Style guide implementation
- **Soft Skills:**Organizational skills, Analytical Thinking, Team collaboration, Prioritization, Leadership, Initiative, multi-tasking, Effective communication, Time management, Quality-oriented, Ownership and accountability

Education and training

Full Stack Web Development(Coding Boot Camp)Certificate   April 2023 - July 2023
University of Toronto, Toronto, ON

Google Data Analytics Certificate   March 2023
Coursera,Toronto, ON

Cisco Certified Network Associate Routing and Switching (CCNA)   May 2018
Cisco, Toronto, ON

Post-Secondary College Diploma Computer Technician Networking   May 2016 - Sept 2017
Canadore College, Toronto, ON

Web Developer Experience

Employee Tracker Project | https://github.com/rudrijoshi/Employee_tracker/
- Summary: Implemented an innovative command-line tool leveraging NodeJS and SQLite to streamline employee database management, resulting in a 30% reduction in administrative time and ensuring data integrity across the organization
- Role: Back-end Web Developer(Sole author)
- Tools: Node.js, asciiart-logo, inquirer, MySql.
- University: University of Toronto

GiveHope | https://github.com/dylansth/give-hope
- Summary: A website focuses on fundraising based on someone's weekly needs.
- Role: Full-Stack Web Developer (Group Project)
- Tools: React, Apollo Client,Tailwind CSS, Express, Node.js, Apollo Server, GraphQL, MongoDB.
- University: University of Toronto

The Tech Blog Project | https://github.com/rudrijoshi/The-Tech-Blog/
- Summary: A web application in which users can read and write about technical concepts and about new technologies.
- Role: Front and Back-end Web Developer (Sole author)
- Tools: Handlebars.js, CSS, Javascript, MVC paradigm, Sequelize, npm, Express-session.
- University: University of Toronto

Administration & customer service skills
- Managed tight deadlines and high-pressure situations as a liaison between a Financial Institution and clients, addressing inquiries and guiding through complex mortgage applications, serving 200+ clients monthly.
- Provided personalized services aligned with customer needs, ensuring satisfaction through meticulous attention to detail, resulting in a remarkable 98% client satisfaction rate and numerous positive client testimonials.Efficiently resolved client concerns and complaints, showcasing dedication to client focus and dependability, and successfully reduced escalations by an impressive 25%, leading to a more streamlined and harmonious customer experience.
- Conducted precise data management, maintaining exceptional accuracy while inputting and retrieving customer information from databases in a fast-paced environment, and processed a high volume of 500+ data entries daily, contributing to enhanced data integrity and operational efficiency.

Work history

Broker Care Specialist   October 2022 – January 2023
HSBC, Toronto, ON
NSL Mortgage Support Specialist   April 2021 - October 2022
Canadian Imperial Bank of Commerce, Toronto**,** ON
Financial Services Representative   February 2019 - April 2021
Canadian Imperial Bank of Commerce, Toronto, ON
Telecommunications Sales Representative   November 2017 - January 2019
ZEDD Customer Solutions Inc**.,** Toronto, ON