Rudy Leonel Pichola-Flores

3659 W. Bryn Mawr, Apt. 505 * Chicago, Illinois 60659 * (773) 573-4920 * rudypichola@gmail.com

PROFILE

Self-taught programmer, and computer hardware/software analyst. Around 3+ years in experience from building computers for friends and family as a hobby. 3+ years of experience with programming from self-teaching and working on personal projects in game development these programming languages include Java, HTML, CSS, GML, C#. Experience with customer service from fast food services, and office work. Possess comprehensive knowledge of Microsoft Word, Excel, and PowerPoint, and Outlook.

EDUCATION

Northeastern Illinois University,   Chicago, IL   Expected Graduation: May 2020

Bachelor of Arts in Computer Science

GPA: 3.05

EMPLOYMENT EXPERIENCE

Northwestern Settlement   Chicago, IL

- IT & Web development intern, duties involve software and hardware maintenance. Web development duties involve website editing through WordPress, website optimization and creation.

Northeastern Illinois University El Centro   Chicago, IL

- Student aid duties, make appointments, customer service, take calls, use of Microsoft Office software for office work, and Cloud computing for managing files through the college's server.

Dunkin Donuts   Chicago, IL

- Dunkin crew member, regular duties involved: placing orders, customer service, preparation of coffee drinks, as well as sandwiches.

Frost Gelato   Chicago, IL

- Gelato Whiz, duties during work involved: preparing gelato, making coffee, customer service, and cleaning.

VOLUNTEER EXPERIENCE

AT&T High Tech Day   Chicago, IL   February 2017

- Exposed 100 high school students to STEM fields

Delta Tau Lambda Sorority   Chicago, IL   October 2017

- Assisted with scholarship fundraiser

LANGUAGES

- Bilingual – Fluent in Spanish and English

AFFILIATIONS

Student Alliance for Leadership and Education, (S.A.L.E)

AP Spanish for Native Speakers

Spanish Honor Society

Hispanos Unidos (H.U)

Students and Teachers Associate for Research Together (S.T.A.R.T)

HIC-Foundation (Hispanic Innovation Center)

TECHNICAL SKILLS

Proficient in Microsoft Office

Proficient in Java: Debugging and scripting

Proficient in Computer Hardware Maintenance and Repair

- Computer hardware cooling
- Computer hardware installation
- Hardware maintenance on CPU thermal components and fans

Proficient in Computer Software Management and Repair

- Windows 10, Windows XP, Windows Vista, Chrome OS and MacOS
- Virus Removal
- Troubleshooting and Problem solving