



Training Manager's Monthly Call

January 26, 2016
2–3 p.m. Eastern Time

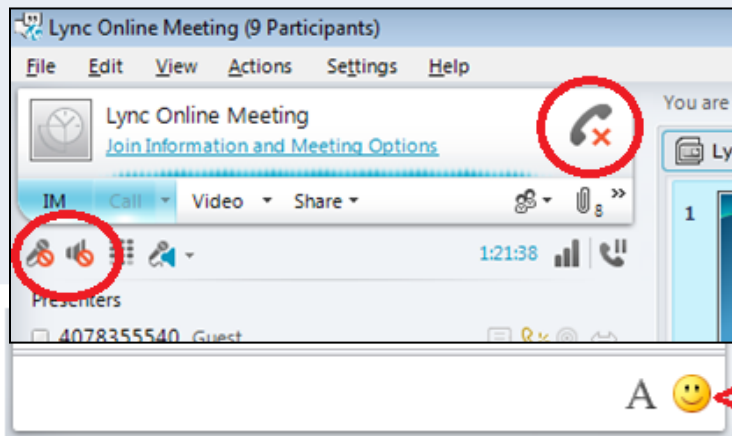


Welcome to the TM Monthly Call!

Tuesday, January 26, 2016 2-3pm ET
If you are connecting to Lync by...

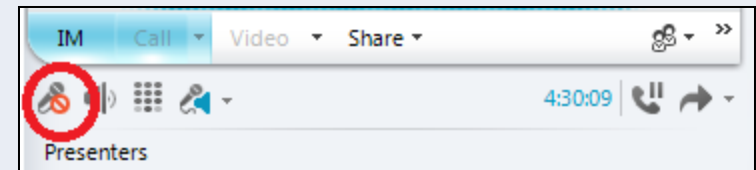
Phone:

1. Call: 1-855-767-1051
2. Enter Conference ID:**61941199#**
3. Once connected to the call, mute your phone. Do **NOT** put your phone on hold!
4. Please mute microphone and speaker:



Headset with microphone:

Please mute microphone:



If you need assistance, put a 'sad face' icon in the chat box (on the bottom left of the Lync screen).





EDT

Audio Check

- Note: I am speaking. If you cannot hear me, please put a 'sad face' icon in the chat window.



Devon Rein
EDT Course Advocate
Devon.Rein@va.gov
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Agenda

Speaker	Department	Topic
Scott Cook	Compensation Service	Advance Challenge Training (RVSR) and Curriculum Updates
Lamoyd Figures	VR&E Service	VRE NTC and VRE VRC Competency Based Training System Updates
Ruth Cordle	GDIT in support of EDT	Common TPSS Issues
Devon Rein	GDIT in support of EDT	Taking attendance in Lync
Tina Minor	EDT, Training Management Division	TM Announcements
Christy Chesnut	Camber Corp. in support of EDT	Q&A and Pre-Call Activity Wrap-Up

Note: Please hold all questions until the end of each presentation. You will have the opportunity to post questions on the whiteboard.



Compensation Service Updates

Scott Cook

Compensation Service Training Chief

- **Advance Challenge Training RVSR**
 - What is covered during the course?
 - Who is it for?
 - Duration
 - Input from the field
 - Expected outcomes
- **Curriculum updates**
 - 71 lesson packages complete
 - 108 lesson packages in progress
 - 256 lesson packages pending (as of 01/08/2016)



VR&E Updates

Lamoyd Figures *VR&E Training Specialist*

- VRE National Training Curriculum
- VRE VRC Competency Based Training System





Common TPSS Issues

Ruth Cordle

***TPSS Program Manager
in support of EDT***





Taking Attendance in Lync

Devon Rein

Lead Course Advocate in support of EDT





Announcements

Tina Minor

Assistant Director, Training Management Division, EDT

Welcome, Andreana (Dre) Bertani!

Training Specialist, Training Management Division, EDT

Andreana.Bertani@va.gov





Questions





Do You Remember?

Q: An Item Compliance Report provides detailed item compliance and deficiency information. Which of the following describes the purpose for running this type of report?

- ☐ Check employee compliance for mandated curricula.
- ☒ Check employee compliance of required items.
- ☐ Check employee progress at the content level of an online item.
- ☐ Check employee performance on a Level II assessment.



Do You Know?

Q: An employee passed the pretest for a course and immediately checked their TMS learning history to see if they received credit. Their TMS learning history did not show credit, so the employee reached out to you for help. How would you help the employee resolve the situation?

Possible resolutions include:

- ✓ ☒ Ask the employee if they waited at least 30 minutes before checking their TMS learning history.
- ✓ ☒ If the employee waited 30 minutes, and completion has not been recorded in their TMS learning history, then email TPSS Support.
- ✓ ☒ Ensure the pretest for the course the employee took provides credit in TMS.