



Case Study: Students Don't Know Anything

Memo: Students Don't Know Anything These Days

It's another day in paradise and I'm teaching a course all week. However, it's going to be a long week, because my students don't seem to know anything! Professor Jones thinks there's something wrong with my teaching, but she doesn't know what she's talking about.

Just this morning, I was teaching an orientation class for new employees. I asked a question regarding the three main service lines of the VA. And guess what? My student couldn't even answer that question correctly! I couldn't believe it. The conversation went like this:

Me: What are the three main service lines of the VA? James, can you tell me?

James: Sure, no problem. The three lines are The Veterans Benefits Administration, The National Medical Administration, and the National Cemetery Administration.

Me: Nope! That's wrong. Wrong, wrong, wrong. Wow, James that was horrible! Let's hear from someone who's a little brighter than James. How about you Angela? What are the three main service lines?

Angela: (stutters) V..B...A, VHA, & NCA?

Me: I didn't ask for the acronyms Angela. What's wrong with you? I asked for the actual names!

Me: (Addressing the class) Wow, you all don't know anything! And you all think you're going to make great employees here?

I can't wait to tell Professor Jones about how horrible these new employees are. She says she wants to talk to me at 4:00pm later today about a "performance issue". I'm not sure what she means by that, but what I do know is that these students of mine...they all seem to have a huge learning issue. Unbelievable!

For Training Purposes Only

