

Contact the NWQ Team



- Submit an inquiry to your Change Management Agent (CMA)
- Visit the NWQ VA Pulse site at:
<https://www.vapulse.net/groups/national-work-queue>



NATIONAL

WORK QUEUE

National Work Queue (NWQ) will roll-out to
8 Regional Offices in October 2015

Albuquerque

St. Paul

Oakland

Indianapolis

New Orleans

Detroit

Jackson

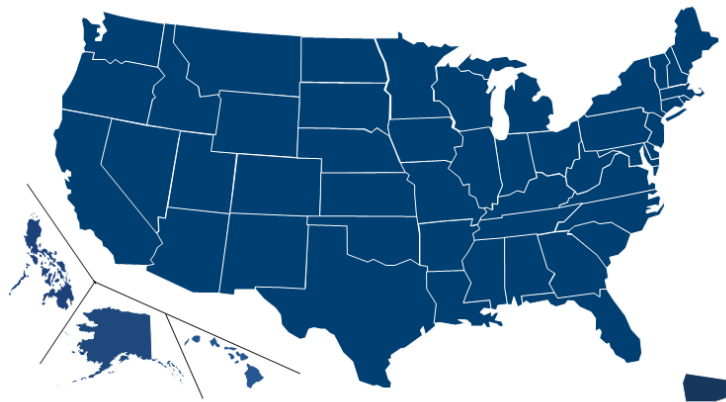
Louisville



NATIONAL

WORK QUEUE

After the first 8 Regional Offices, NWQ will roll-out to the nation in November 2015



VBA

VETERANS BENEFITS
ADMINISTRATION

VA



U.S. Department
of Veterans Affairs

Coming Soon



NATIONAL
— WORK QUEUE —

October 2015!

VBA

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NATIONAL
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November 2015!





NATIONAL
— WORK QUEUE —



Did you know the **deferral process**
will now be available at all phases
of the claim process?





NATIONAL
— WORK QUEUE —



Did you know VBA will provide
training to employees and
supervisors prior to the
implementation of the NWQ.