# Advanced Methods in Text Analytics Transformers







## Why Transformers?



- Most successful and commonly used deep learning architecture in NLP
  - By far!
- Resilient technology
  - RNNs improved over FNNs
  - LSTMs improved over vanilla RNNs
  - Attention improved over vanilla encoder-decoder architectures
  - Transformer proposed in 2017/2018, still largely unchanged
  - Alternative architectures do exist/are proposed, e.g. <u>Mamba</u>, <u>LSTMs</u>
- Main advantages over RNNs (previous state-of-the-art models)
  - Attention over arbitrarily large inputs, i.e. no recurrent connections
  - Flexible/powerful attention mechanism
  - Scalable! Parallelizable, important contrast to RNN-based models

#### **Outline**



1. Recap: Attention

2. Self-Attention

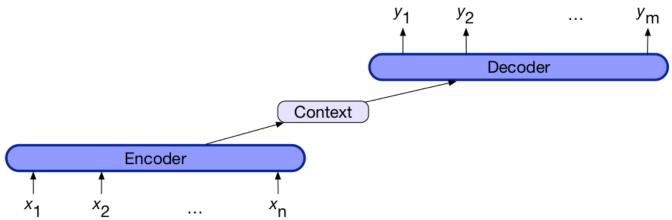
3. The Transformer Architecture



## **Recap: Attention**

#### **Encoder-Decoder Architecture**





- Goal: create contextually appropriate sequence of arbitrary length
  - Known as seq2seq models
- Components
  - Encoder: typically, an RNN
  - Context vector: produced by encoder (typically last hidden state in RNN)
  - **Decoder:** RNN, produces task-dependent output based on context vector
    - Thus, input sequence represented entirely by context vector
- Common applications: machine translation, dialogue systems, etc.

## Attention (1)

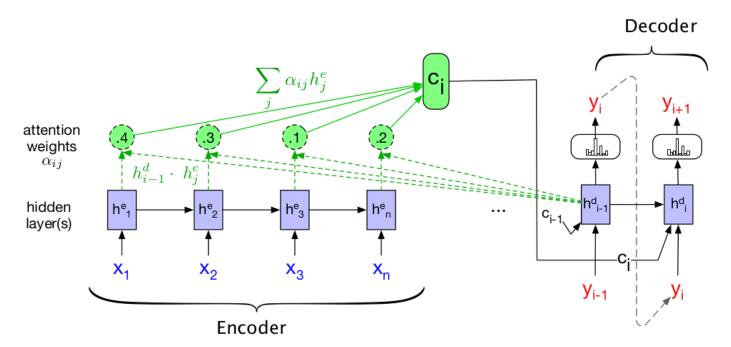


- Seminal work in machine translation: <u>Bahdanau et al.</u> (2015)
- Recall: RNNs have a hard time using information far back in time
  - Thus, the context vector may not encode everything we need
  - LSTMs somewhat address this, but...
- Why not allow decoder to access input sequence?
- In encoder-decoder architecture:
  - Decoder accesses input via hidden states of encoder
  - Context vector is now weighted sum of hidden states in encoder
- Important: context vector dependent on decoder state!
  - Thus, model "attends to" different parts of input to produce different parts of output
- Let's look at all of this in more detail!

## Attention (2)



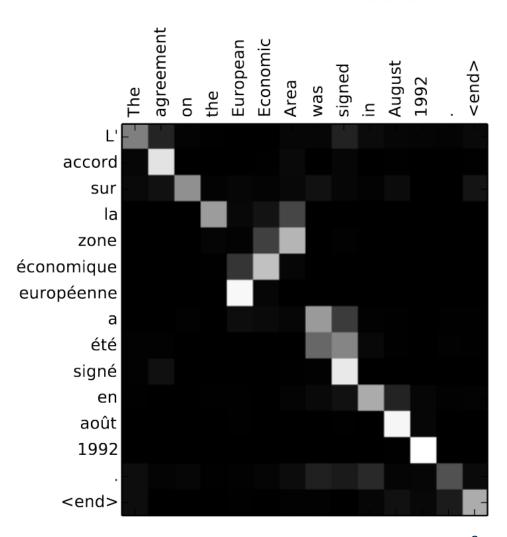
- $c_i$  is context vector for output i, defined as  $c_i = \sum_{j=1}^n \alpha_{ij} h_j^e$ 
  - That is,  $c_i$  is a weighted sum of encoder hidden states
- Coefficients  $\alpha_{ii}$  known as **attention weights** 
  - Encode how much attention is paid to input j to produce output i
  - Decoder output  $h_{i-1}^d$  necessary, encodes output i-1 (dashed lines)



## Attention (3)

UNIVERSITY
OF MANNHEIM
School of Business Informatics
and Mathematics

- Entry i,j corresponds to attention weight for input i given target token j
- We can see most words are translated 1-to-1, i.e. look at nth input word to produce nth output word
- But some are not so simple!
- To produce word *européenne*, the 7<sup>th</sup> output word, model looks at 5<sup>th</sup> input word, the actual relevant one!
- Relevant input can be far!
  - "Ich habe heute Abend Bratwurst mit Bröt und Kartoffeln gegessen."
  - "Tonight I ate..."



## **How to Compute Attention Weights?**

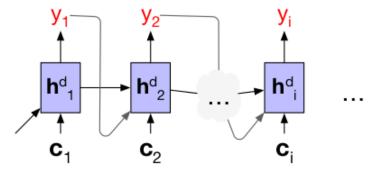


- Two steps:
  - 1. Compute attention scores
  - 2. Combine attention scores to produce attention weights
- Attention scores: how relevant each input is to encoder's last state
  - Each input -> hidden states in encoder h<sub>i</sub><sup>e</sup>
  - Each output -> decoder hidden states h<sub>i</sub><sup>d</sup>
- Common approach: dot-product attention
  - score(output i, input j) =  $(\mathbf{h}_i^d)^T \mathbf{h}_i^e$
  - Used to compute output i + 1
  - Relevance seen as similarity
- Similarities computed between each input token and last decoder state
  - We still don't know the *relative* relevance across input words
- Attention weights: encode relative relevance across input words
  - $\alpha_{ij} = softmax(score(output\ i,\ input\ j))$ , i.e. mass of  $\alpha_{ij}$  w.r.t. all other  $\alpha_{ij'}$

#### **Attention: In Short**



- To produce output *i+1*:
  - 1. Compute **attention scores** using last hidden state of decoder's  $\mathbf{h}_i^d$ , e.g. with dot-product attention:  $score(\text{output } i, \text{ input } j) = (\mathbf{h}_i^d)^T \mathbf{h}_i^e$
  - 2. Compute **attention weights**, e.g. using softmax across all attention scores
  - 3. Compute **context vector**  $\mathbf{c}_i$  as linear combination of encoder hidden states, where coefficients are attention weights, i.e.  $\mathbf{c}_i = \Sigma_j \alpha_{ij} \mathbf{h}_j^e$
  - 4. Use  $c_i$ , along with  $y_i$  and  $h_i^d$ , to produce output  $y_{i+1}$



- Thus, attention allows a seq2seq model to see dynamic representation of input at each output step
  - Different operations can be used to compute scores and weights



## **Self-Attention**

Dr. Daniel Ruffinelli - FSS 2025

#### The Heart of Transformers



- Transformers were introduced by <u>Vaswani et al.</u> in 2017
- Virtually all of state-of-the-art NLP is based on transformers, e.g.
  - BERT and other masked language models that provide word representations (covered soon)
  - The **GPT family** of text-generating language models (covered soon)
- Deep architecture with many components
- Key component of the transformer architecture: self-attention
  - They proposed to drop the RNNs and "simply" focus on attention
  - In reality, more components aside from attention
  - But self-attention is main innovation, allowed for flexible and scalable attention over long sequences
  - More on this later
- First, let's focus on self-attention
  - Then on the overall architecture of the model

#### **Attention as Information Retrieval**



- Useful intuition about attention comes from information retrieval
- Say you open YouTube and input the query "cats dressed as Batman"
- The search system represents each video with a set of keys
  - Think attributes, class properties
  - For example: title, description, channel\_name, publication\_date, etc.
- For any query-key match the system finds, it returns a value
  - In this case, values are relevant videos, e.g. those with text similar to your query in the title, description, etc.
- We can see attention as such a query-keys-values system
  - Given attention score score (output i, input j) =  $(\mathbf{h}_i^d)^T \mathbf{h}_j^e$ , decoder state  $\mathbf{h}_i^d$  is a query, encoder state  $\mathbf{h}_i^e$  is a key
  - Context vector  $\mathbf{c}_i$  represents retrieved values, but as linear combination?
  - Yes, so  $c_i = \sum_j \alpha_{ij} h_j^e$  where  $h_j^e$  are again used as values
- Thus, attention can be seen as a soft-retrieval system
  - It returns relevant values, but each weighted by how relevant they are

## **Self-Attention (1)**



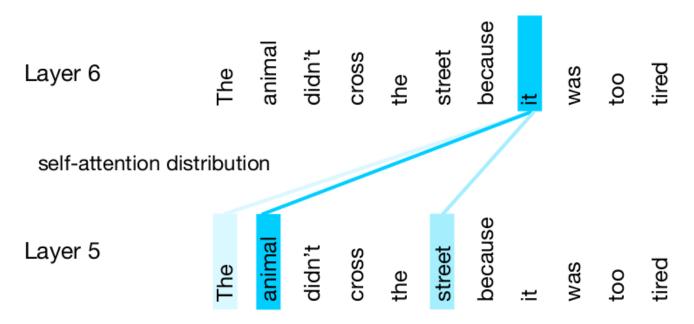
- Attention: compare item of interest to collection of other items in a way that reveals their relevance in the current context
  - In encoder-decoder architecture, item of interest is *decoder* state, i.e. output sequence so far
  - Collection of other items is hidden states of *encoder*, i.e. input sequence
- **Self-attention:** compare each token in given sequence, to all other tokens in the *same sequence*, i.e. item of interest is in same collection of items to compare with
- Thus, we use representations from the same sequence as queries, keys and values
  - score(input i, input j) =  $(\mathbf{x}_i^e)^T \mathbf{x}_i^e$
  - α<sub>ij</sub> = softmax(score(input i, input j))
  - $\mathbf{y}_i = \Sigma_j \, \alpha_{ij} \, \mathbf{x}_j^e$

where  $x_i$  are representations of given sequence, and  $y_i$  are representations after attention, i.e. **contextualized** representations

## **Self-Attention (2)**



- Again, to produce each output token we compute (potentially)
  different context vectors
  - Thus, encoders produce different representations at each output step
  - These representations depend on context, i.e. output produced so far, other tokens in input sequence
  - Hence, contextualized representations (unlike static word embeddings)

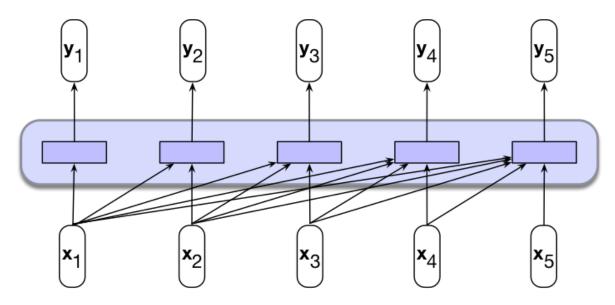


Dr. Daniel Ruffinelli - FSS 2025

## **Self-Attention Layer (1)**



- **Input:** sequence of *n* tokens
- **Output:** sequence of *n* contextualized tokens



- Layer is **parameterized by** matrices  $W^Q$ ,  $W^K$  and  $W^V$ 
  - Each a linear transformation applied to input tokens  $x_i$
  - Each transformation is applied when tokens are used in the different roles: queries, keys and values

## **Self-Attention Layer (2)**

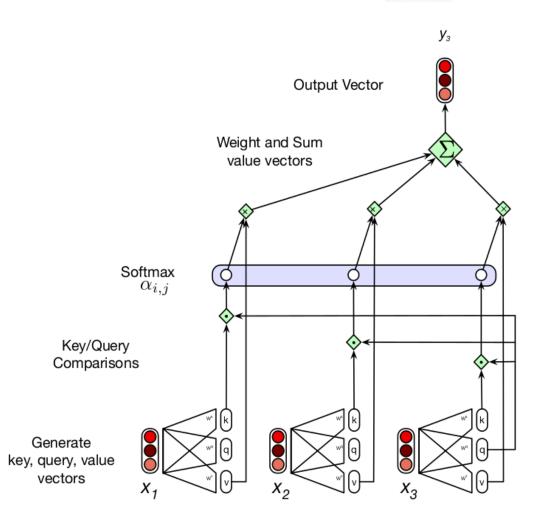


- Note the contrast to attention so far, which was not parameterized!
  - Attention scores: dot-product
  - Attention weights: softmax
- Before, model had to learn token representations that could be combined to provide useful context vectors
  - The parameters in self-attention allow for a more flexible attention mechanism
- Specifically,  $\mathbf{q}_i = \mathbf{W}^Q \mathbf{x}_i$ ,  $\mathbf{k}_i = \mathbf{W}^K \mathbf{x}_i$  and  $\mathbf{v}_i = \mathbf{W}^V \mathbf{x}_i$
- Then:
  - $score(input i, input j) = \mathbf{q}_i^T \mathbf{k}_i$
  - α<sub>ij</sub> = softmax(score(input i, input j))
  - $\mathbf{y}_i = \Sigma_j \; \alpha_{ij} \; \mathbf{v}_j$
- Note that for dot product attention, we require that  $\mathbf{W}^{Q}$ ,  $\mathbf{W}^{K} \in R^{D \times D'}$ 
  - In general,  $\mathbf{W}^Q$ ,  $\mathbf{W}^K$  and  $\mathbf{W}^V$  can be of any size allowed by the required computations for scores and weights

## **Self-Attention Layer (3)**

UNIVERSITY
OF MANNHEIM
School of Business Informatics
and Mathematics

- Here, model attends only to previous tokens
  - Design choice, depends on task
- Note:
  - Transformations to k,
     q and v
  - Dot products with one q and each k to compute scores
  - Softmax to compute weights
  - Linear combination with each v to get contextualized representation y



## **Self-Attention Layer (4)**



- The original model actually used scaled dot-product attention
  - score(input i, input j) =  $\mathbf{q}_i^T \mathbf{k}_i / \sqrt{D_k}$  where  $D_k$  is size of keys and query vectors
  - Done to avoid numerical stability issues when using softmax
- We can represent the computation for all  $\mathbf{y}_i$  as matrix products
  - Let  $X \in R^{N \times D}$  be the matrix of N input tokens of size D
  - Then:  $\mathbf{Q} = \mathbf{X}\mathbf{W}^Q \in R^{N \times D'}$ ,  $\mathbf{K} = \mathbf{X}\mathbf{W}^K \in R^{N \times D'}$ ,  $\mathbf{V} = \mathbf{X}\mathbf{W}^V \in R^{N \times D}$
  - All relevant dot products, i.e. attention scores, are in  $QK^T \in R^{N \times N}$
  - Apply row-wise softmax for attention weights:  $softmax(QK^T \mid VD_k) \in R^{N\times N}$
  - Then multiply by V to get final stacked contextualized representations
- All together: Self-Attention( $\mathbf{Q}, \mathbf{K}, \mathbf{V}$ ) = softmax( $\mathbf{Q}\mathbf{K}^T \mid VD_k$ )  $\mathbf{V}$
- Cost: each  $y_i$  computed independently, thus highly parallelizable
  - But attention quadratic in input size (every item with every other item)
  - Thus, size of input sequence a fundamental limitation of this architecture
  - Transformers as FNNs, not RNNs: max. input size fixed, grows with model



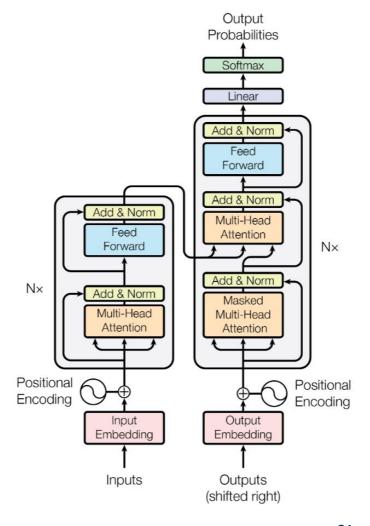
## **The Transformer Architecture**

Dr. Daniel Ruffinelli - FSS 2025

#### The Transformer Architecture

UNIVERSITY
OF MANNHEIM
School of Business Informatics
and Mathematics

- Originally an encoder-decoder architecture
- Encoder: multi-head attention
  - Plus additional components
- Decoder: multi-head attention
  - Plus additional components
- Interaction between encoder/decoder:
  - Multi-head attention
- Hence the name: Attention is All you Need
- Multi-head attention: multiple selfattention layers (discussed soon)
- Additionally, other components:
  - Positional encoding
  - Layer normalization
  - Residual connections
  - FNN
- Let's look at them in more detail, but first...



#### **The Animated Transformer**

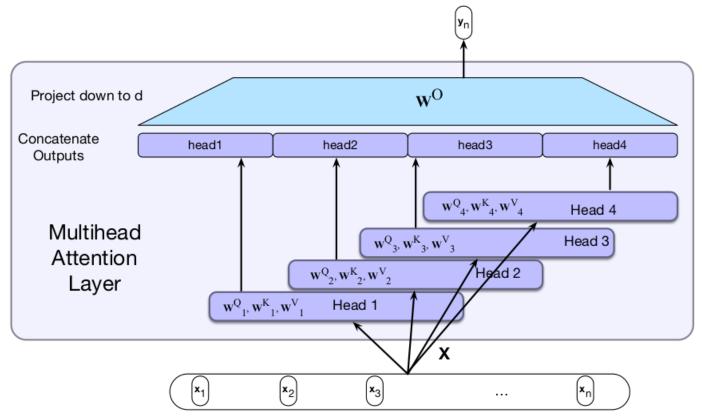


- From Google's blog, here's now representations are built/interact
  - 3 encoder layers are stacked for depth (still deep learning)
  - 3 decoder layers are also stacked

## **Multi-Head Attention (1)**



- Single-head attention: self-attention layer
- Multi-head attention: multiple independent self-attention layers
  - Output concatenated, then projected down to input size



Dr. Daniel Ruffinelli - FSS 2025

## **Multi-Head Attention (2)**



- Specifically, each attention head i has parameters  $W_i^Q$ ,  $W_i^K$  and  $W_i^V$ 
  - Since we have a projection layer at the end, dimensions of queries, keys and values can more freely change
  - We denote size of queries and keys by  $D_k$  (the same because dot product)
  - We denote size of values by D<sub>v</sub>
  - Then  $W_i^Q \in R^{DxDk}$ ,  $W_i^K \in R^{DxDk}$  and  $W_i^V \in R^{DxDv}$  where D is size of input tokens
- As before, stack inputs of size D to form matrix X
  - Then,  $\mathbf{Q}_i = \mathbf{X} \mathbf{W}_i^Q$ ,  $\mathbf{K}_i = \mathbf{X} \mathbf{W}_i^{K_i} \mathbf{V}_i = \mathbf{X} \mathbf{W}_i^V$
- We thus have head; = Self-Attention(Q, K, V)
- Outputs of each head is concatenated, projected down to D via  $W^O$ 
  - $MultiHeadAttention(X) = (head_1(+) head_2(+) ... (+) head_H) W^O$ , where (+) denotes concatenation

## Multi-Head Attention (3)



- Perhaps more important: why?
  - What is the intuition behind this?
  - How can we think about multi-head attention?
- Different words in a sentence relate to each other in different ways
  - "They happily played Mario Kart until the sun came out."
  - "Mario Kart" is the object of verb played
  - "Mario Kart" described further by indirect complement "until the...", etc.
- A single-head attention must capture all of these dependencies
  - A multi-head attention splits the workload into independent heads
  - Think of tasking a set of people to do one job, e.g. memorize a book
- Thus, multi-head attention is more powerful
  - But more difficult to train (more parameters)
- Additional intuition: multiple convolution filters in convolution layer
  - Similar principle: many patterns to capture, multiple filters allows model to capture different patterns using different filters

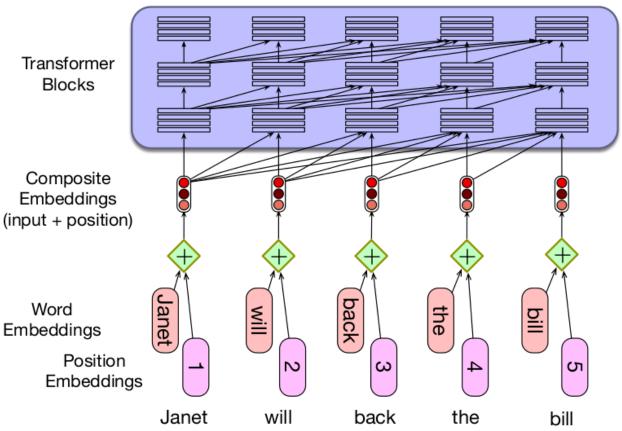
## **Positional Encoding (1)**



- In the transition from RNNs to transformers, we lost something!
  - We no longer "see" relative positions (order) of each token in the input sequence
  - Each token attends to each other token, wherever they are
- Think about a self-attention layer
  - It produces contextualized representations for each input token
  - If we **shuffle the input sequence**, the output of the **linear combination** that produces contextualized representations is **still the same**
- But relative position of tokens matters in a sequence!
- Solution: modify input embeddings to encode position before applying attention
  - For example, learn position embeddings just as you do word embeddings
  - E.g. embedding for position 1, 2, etc.
  - Then combine embeddings of positions with words before multi-head attention, e.g. by adding them up ->  $\mathbf{w}_1 + \mathbf{w}_{the}$

## **Positional Encoding (2)**





- Other types of positional encodings, e.g. non-parameterized ones
  - We'll see some in detail in tutorials

## **Layer Normalization**



- Goal: normalize output of any layer in a network
  - Not exclusive to transformers, commonly used in deep learning models
  - Improves gradient-based training
- It's a form of centering the data
  - Given output vector  $\mathbf{x}$  for some hidden layer, compute its mean  $\mu$  and standard deviation  $\sigma$
  - Then center  $\mathbf{x'} = (\mathbf{x} \mathbf{\mu}) / \mathbf{\sigma}$
- Final value is actually LayerNorm =  $\gamma x' + \beta$ 
  - Both  $\gamma$ ,  $\beta$  are learnable parameters
- Layer normalization can play important role during training
  - First proposed by <u>Ba et al. (2016)</u>
  - Subsequent <u>studies</u> have focused on its impacts
  - Recent architectures include more layer normalization in other parts
  - E.g. after input embeddings, before and after self-attention
  - More on this when discussing LLMs

#### **Residual Connections**

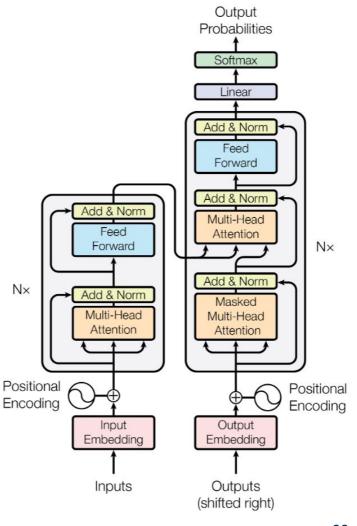


- Recall the vanishing gradient problem:
  - Most operators have impact on the gradient that flows backward during training
  - Generally, input gradients are multiplied by an operator-specific Jacobian
  - This factor can make output gradient smaller than input gradient
  - With depth, gradients can thus vanish
- Residual connections designed to address this issue (<u>He et al. 2015</u>)
- Main idea: given operator, add its input back to its output
  - Addition operator has no impact on gradient, passes it backward unchanged!
  - Also not exclusive to transformers, commonly done in deep models
- In transformers, z = LayerNorm(X + Self-Attention(X))
  - Thus, whatever impact Self-Attention has on the gradient, the full gradient is still preserved by the additive term X during backpropagation
  - We discuss this in a bit more detail in tutorials

## **Projection FNN and Cross-Attention**

- OF M
  - and Mathematics

- Often described as MLP
- FNN used to transform output of multihead-attention
  - In reality, two linear projections, usually project up, then back down
  - ReLU (non-linear) activation between
  - Unclear exactly why, more soon
- Important: cross-attention
  - Attention across different sequences
  - Note two attention layers in decoder
  - One attends to output of encoder
- Different transformer architectures
  - Encoder-decoder
  - Encoder-only, decoder-only
- More in lecture on LLMs



### **Dropout**



- Proposed by <u>Srivastava et al. (2014)</u>
- Idea: randomly drop units in network (along with their connections)
  - It's a form of regularization, thus, only applied during training, not at inference time
  - Intuitively, network is dynamic during training
  - Prevents model from relying too much on static architecture by introducing variability, promoting generalization
- In practice, each units "zeroed" with probability p (hyperparameter)
  - E.g. see implementation in <u>PyTorch</u>
- Original transformer used dropout in two places
  - Specifically, before applying layer normalization and residual connection
  - That is, z = LayerNorm(X + Dropout(Self-Attention(X)))
  - Also after adding positional embeddings, i.e.  $x = Dropout(x_1 + x)$
- Dropout still very common regularization method in LLMs

#### **Inductive Bias in Transformers**



- Inductive bias: set of assumptions made by a learning model
- Common story: self-attention is main innovation
  - But many more components in transformers

#### Transformer block:

- Two main components: self-attention and MLP
- With corresponding layer normalizations and residual connections
- Let's see the role of each

#### Self-attention:

- Linear operations between different input tokens
- I.e. there is "inter-token" communication
- Linearities useful for parallelization, but not expressive for learning

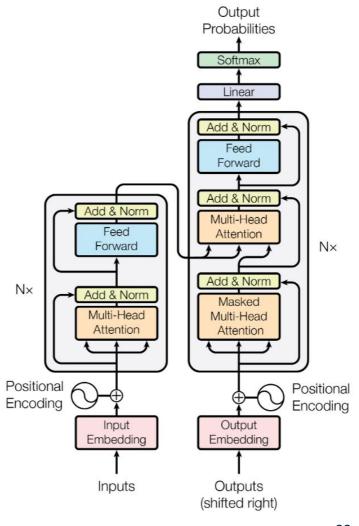
#### MLP:

- Transformations applied at each token independently
- I.e. "Intra-token" phase
- Non-linearities introduced here for expressivity

#### **Ablation**

- There is no fundamental theory behind the design of deep learning models
  - No way to accurately predict how a model will behave given its architecture
  - No equation that tells us exactly which components a model should have to perform a given task
- Thus, ablation studies are essential!
  - Ablation: remove one component of the model at a time to test its impact
  - E.g. remove normalization layer, run model again, how does performance change?
  - Or remove/change positional encodings. What impact does this have in performance?
- With ablation, we may gain some understanding of why a model works





### **Summary**



- Self-attention: main innovation in transformer architecture
  - Each input token contextualized based on entire input sequence
- Architecture has many components
  - Self-attention
  - Positional encodings
  - Layer normalization
  - FNN
- Architectures are normally deep (stacked transformer blocks)
- Different flavors
  - Encoder-decoder, decoder-only, etc.
- Large language models (LLMs) based on transformers, with variations
  - More layer normalizations
  - Different positional embeddings
  - Etc.

#### References



- Speech and Language Processing, Jurafsky et al., 2024
  - Chapter 10
- References linked in corresponding slides