Part 1

September 17, 2021

1 Part 1

```
[1]: # Libraries, options
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns

pd.set_option('max_colwidth', 16)
pd.set_option("display.precision", 3)
```

2 Digital Payment Data

```
[2]: # Import data
     data = pd.read_excel("Digital Planet_Candidate Assessment Part I.xlsx",
                         sheet_name = "Made Digital Payments",
                         header = 2)
[3]: # Get rid of empty first column
     data = data.iloc[:, 1:]
[4]: # Rename columns
     data.columns = ["country", "region", "income", "dpay", "year"]
[5]: # Set data to wide format
     data = data.pivot(index=["country", "region", "income"],
                       columns="year", values="dpay").add_prefix("dpay_").
      →reset_index()
     data = data.rename_axis(None, axis=1)
[6]: # Take a peek at the data
     data.head()
[6]:
                                             income
                                                    dpay_2014 dpay_2017 \
          country
                            region
                                                         0.313
                                                                    0.319
     O Argentina Latin Americ... Upper middle...
                                                         0.932
                                                                    0.936
     1 Australia
                      High income
                                        High income
```

```
2
      Brazil
               Latin Americ...
                                  Upper middle...
                                                         0.470
                                                                     0.459
3
                                                                     0.970
      Canada
                    High income
                                      High income
                                                         0.949
4
       Chile
                   High income
                                      High income
                                                         0.470
                                                                     0.564
   dpay_2019
0
         NaN
         NaN
1
2
         NaN
3
         NaN
4
         NaN
```

3 Imputing 2014/2017 Values

- Because the countries with missing 2014/2017 values only have one observation, we have fewer options for this imputation
- One possibility is that we could look at countries with similar regions/income and use the average of those values
- Another possibility is that we could just set the missing 2014/2017 values equal to their other dpay value (no country is missing all three)

Because I suspect that within-country variation will have a higher impact than the region/income categories, I'm going to replace the missing 2014/2017 value with the country's available 2014/2017 value.

```
[7]: # Which countries have missing 2014 values?
     data[data["dpay_2014"].isnull()]
[7]:
                                                                     dpay_2017
             country
                                region
                                                  income
                                                          dpay_2014
     6
            Colombia Latin Americ...
                                        Upper middle...
                                                                NaN
                                                                          0.285
                                                                          0.136
                      East Asia & ...
                                                                NaN
         Philippines
                                        Lower middle...
         dpay_2019
     6
               NaN
     22
               NaN
[8]: # Set these values equal to their 2017 values
     data.loc[6, "dpay_2014"] = data.loc[6, "dpay_2017"]
     data.loc[22, "dpay_2014"] = data.loc[22, "dpay_2017"]
[9]: # Which countries have missing 2017 values?
     data[data["dpay_2017"].isnull()]
[9]:
         country
                            region
                                              income
                                                      dpay_2014
                                                                 dpay_2017
                                                                             dpay_2019
     12
                       High income
                                                          0.846
                                                                        NaN
                                                                                   NaN
         Ireland
                                        High income
     18
                 Latin Americ...
                                    Upper middle...
                                                          0.253
                                                                        NaN
                                                                                   NaN
```

```
[10]: # Set these values equal to their 2014 values
data.loc[12, "dpay_2017"] = data.loc[12, "dpay_2014"]
data.loc[18, "dpay_2017"] = data.loc[18, "dpay_2014"]
```

4 Imputing 2019 Values

Here are the main imputation options I considered for this data:

- Set 2019 equal to 2017 (most recent observation)
- Set 2019 equal to the average of 2017 and 2014 (taking mean seems reasonable)
- Project trend from 2014 to 2017 up to 2019 (constant trends assumption)
- Use average from region/income level to impute data

Of these options, using 2017 only doesn't make sense because we have access to more data. Taking the mean of 2014 and 2017 seems reasonable, but this wouldn't account for the upward/downward trajectory of the data. Using averages from the same region/income level also seems fine, but I suspect that within-country variation explains much more about the usage of digital payments than the broad characteristics of the country. Therefore, I'm going to impute the 2019 values by projecting the trend from 2014 to 2017. Note that this will create some values greater than 1, so I'm going to add half of the change from 2014 to 2017. I could have just capped the values at 1, but this would have led to a bunch of 1 values.

```
[11]: # Impute 2019 values of dpay by continuing trend from 2014-2017
data["dpay_2019"] = data["dpay_2017"] + 0.5 * (data["dpay_2017"] -□

→data["dpay_2014"])
```

5 Trust in Tech Industry Data

```
[12]: # Import Data
      data1 = pd.read_excel("Digital Planet_Candidate Assessment Part I.xlsx",
                            sheet_name = "Trust in Tech Industry",
                            header = 2)
[13]: # Get rid of empty first column
      data1 = data1.iloc[:, 1:]
[14]: # Rename columns, get rid of year
      data1.columns = ["country", "ptrust_2017", "year"]
      data1 = data1.iloc[:, :2]
[15]: # Take a peek at the data
      data1.head()
[15]:
           country ptrust_2017
      O Argentina
                           77.0
      1 Australia
                           71.0
```

```
2
            Brazil
                           82.0
      3
                           72.0
            Canada
      4
             Chile
                            {\tt NaN}
[16]: # I want to merge the datasets, but they use different country names
      # Names used in the first dataset
      x = data.country.unique()
      y = data1.country.unique()
      np.setdiff1d(x, y)
[16]: array(['Hong Kong SAR, China', 'Korea, Rep.', 'Philippines',
             'Russian Federation', 'United Arab Emirates', 'United Kingdom',
             'United States'], dtype=object)
[17]: # Names used in the second dataset
      np.setdiff1d(y, x)
[17]: array(['Hong Kong', 'Phillipines', 'Russia', 'South Korea', 'UAE', 'UK',
             'US'], dtype=object)
[18]: # Replace country names with counterparts from first dataset
      data1.iloc[9, 0] = 'Hong Kong SAR, China'
      data1.iloc[21, 0] = 'Philippines'
      data1.iloc[23, 0] = 'Russian Federation'
      data1.iloc[26, 0] = 'Korea, Rep.'
      data1.iloc[30, 0] = 'United Arab Emirates'
      data1.iloc[31, 0] = 'United Kingdom'
      data1.iloc[32, 0] = 'United States'
[19]: # Merge datasets
      data = data.merge(data1, how = "inner", on = "country")
[20]: # Make sure everything went okay
      data.head()
[20]:
           country
                             region
                                              income
                                                      dpay_2014 dpay_2017 \
      O Argentina Latin Americ... Upper middle...
                                                           0.313
                                                                      0.319
      1 Australia
                        High income
                                         High income
                                                           0.932
                                                                      0.936
            Brazil Latin Americ... Upper middle...
      2
                                                           0.470
                                                                      0.459
            Canada
                        High income
      3
                                         High income
                                                                      0.970
                                                           0.949
      4
             Chile
                        High income
                                         High income
                                                           0.470
                                                                      0.564
         dpay_2019 ptrust_2017
      0
             0.322
                           77.0
                           71.0
             0.938
      1
      2
             0.454
                           82.0
      3
             0.981
                           72.0
```

4

6 Imputing Ptrust Values

- Once again, we have limited options for imputing this data
- Because there's only one year for the ptrust variable, we can't infer values from previous years
- This means that we can only really infer values from countries with similar regions/income levels

Because of this, I'm going to be inferring ptrust values from countries with similar regions/incomes. For the high income region/income countries, there's a reasonable amount of countries, so I'm going to take the mean ptrust value from countries that have region and income both equal to high income. For the other countries, I'm just going to take the mean ptrust value from countries in the same region because there are fewer observations.

```
[21]: # Which countries have missing ptrust values?
data[data["ptrust_2017"].isnull()]
```

```
[21]:
                  country
                                     region
                                                       income
                                                               dpay_2014
                                                                          dpay_2017
      4
                    Chile
                                High income
                                                  High income
                                                                   0.470
                                                                               0.564
      9
                                                                               0.774
          Hong Kong SA...
                                High income
                                                  High income
                                                                   0.761
      15
                    Kenya Sub-Saharan ...
                                            Lower middle...
                                                                   0.662
                                                                               0.764
      20
                            Sub-Saharan ...
                  Nigeria
                                             Lower middle...
                                                                   0.292
                                                                               0.237
      21
                   Norway
                                High income
                                                  High income
                                                                   0.978
                                                                               0.989
      22
              Philippines East Asia & ... Lower middle...
                                                                   0.136
                                                                               0.136
      28
                   Sweden
                                                  High income
                                                                   0.977
                                                                               0.975
                                High income
      31
           United Kingdom
                                High income
                                                 High income
                                                                   0.956
                                                                               0.942
```

```
dpay_2019 ptrust_2017
4
        0.611
                         NaN
9
        0.781
                         NaN
15
        0.815
                         NaN
20
        0.210
                         NaN
        0.994
21
                         NaN
22
        0.136
                         NaN
28
        0.974
                         NaN
31
        0.934
                         NaN
```

```
[22]: # Replace values for countries with high income
high_ptrust = data[(data.region=="High income") & (data.income=="High_

→income")]["ptrust_2017"].mean()
data.loc[[4,9,21,28,31], "ptrust_2017"] = high_ptrust
```

```
[23]: # Replace values for African countries

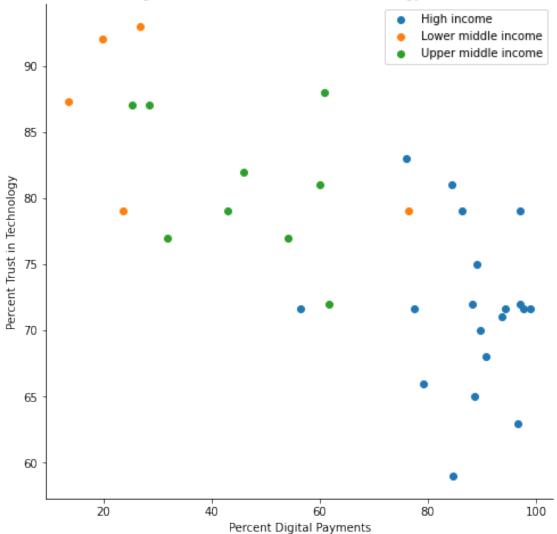
africa_ptrust = data[data.region=="Sub-Saharan Africa (excluding high

income)"]["ptrust_2017"].mean()
```

```
data.loc[[15,20], "ptrust_2017"] = africa_ptrust
[24]: # Replace value for the Philippines
      sea_ptrust = data[data.region=="East Asia & Pacific (excluding high_
       →income)"]["ptrust_2017"].mean()
      data.loc[22, "ptrust_2017"] = sea_ptrust
[25]: # How does the final dataframe look?
      data.head()
[25]:
           country
                             region
                                              income
                                                      dpay_2014 dpay_2017 \
                                                          0.313
                                                                     0.319
      O Argentina Latin Americ...
                                     Upper middle...
                                                                     0.936
      1 Australia
                        High income
                                         High income
                                                          0.932
      2
            Brazil Latin Americ... Upper middle...
                                                          0.470
                                                                     0.459
            Canada
                        High income
                                         High income
                                                                     0.970
      3
                                                          0.949
             Chile
                        High income
                                         High income
                                                          0.470
                                                                     0.564
         dpay_2019 ptrust_2017
      0
             0.322
                         77.000
             0.938
      1
                         71.000
      2
             0.454
                         82.000
      3
             0.981
                         72.000
      4
             0.611
                         71.643
[26]: # Save to csv
      data.to_csv("part_1.csv")
        Visualization
[27]: # What income groups are there?
      data.income.value_counts()
[27]: High income
                             19
      Upper middle income
      Lower middle income
      Name: income, dtype: int64
[28]: # Scatter dpay vs. ptrust by income group
      fig, ax = plt.subplots(figsize=(8,8))
      groups = data.groupby("income")
      for name, group in groups:
          plt.scatter(100 * group["dpay_2017"], group["ptrust_2017"], label=name)
      ax.set_title("Digital Transactions vs. Trust in Technology (2017)")
      ax.set_xlabel("Percent Digital Payments")
      ax.set_ylabel("Percent Trust in Technology")
```

```
ax.spines["top"].set_visible(False)
ax.spines["right"].set_visible(False)
plt.legend();
```





- For this graphic, I made a scatter plot of the percentage trust in technology vs percentage who made digital payments by country (both from 2017)
 - I also considered graphing the change in percent digital payments, but there wasn't as clear of a pattern
- Additionally, I colored each datapoint by the income level of the country
- Note that the x and y axes start at 20 and 60 percent, respectively
- For the most part, each income group forms a nice cluster of datapoints

- High income countries tend to made many digital payments and have low trust in tech
- Upper middle income countries made a medium amount of digital payments and have medium trust in tech
- Lower middle income countries made relatively few digital payments but have high trust in tech (only Kenya made many payments)

8 What can we learn from these datasets?

```
[29]: # Correlations
      data.corr()
[29]:
                   dpay_2014
                              dpay_2017
                                          dpay_2019
                                                     ptrust_2017
                                  0.958
                                              0.906
      dpay_2014
                       1.000
                                                           -0.704
      dpay_2017
                       0.958
                                   1.000
                                              0.990
                                                           -0.711
      dpay_2019
                       0.906
                                  0.990
                                              1.000
                                                           -0.693
      ptrust_2017
                      -0.704
                                  -0.711
                                             -0.693
                                                           1.000
[30]: # Some summary statistics
      data.describe().transpose()[["mean", "min", "max", "std"]]
[30]:
                                              std
                     mean
                              min
                                       max
                            0.136
      dpay_2014
                    0.630
                                     0.978 0.282
                                     0.989 0.276
      dpay_2017
                    0.678
                            0.136
      dpay_2019
                                     0.994 0.282
                    0.702
                            0.136
      ptrust_2017 76.411 59.000 93.000 8.261
[31]: # Average value by group
      x = data.groupby("income").mean().transpose()
      x[["Lower middle income", "Upper middle income", "High income"]]
[31]: income
                   Lower middle income Upper middle income High income
      dpay_2014
                                                   0.397
                             0.282
                                                                     0.833
      dpay_2017
                                                   0.457
                             0.321
                                                                     0.876
      dpay_2019
                             0.340
                                                   0.487
                                                                     0.898
      ptrust_2017
                            86.067
                                                  81.111
                                                                    71.643
```

- There seems to be a negative correlation between trust in the tech industry and the percentage of people who made digital payments
- People from lower middle income countries have a high amount of trust in tech, but they make relatively few digital payments
- The amount of people making digital payments has been steadily increasing
- Because of this, it seems like policies promoting the usage of digital payments in poorer countries have a good likelihood of succeeding
- However, there are a bunch of limitations and caveats that accompany this idea
 - The bottleneck for making digital payments clearly isn't trust, so factors like education, knowledge of personal finance, access to technology, availability of services, etc. might be the main things preventing usage of e-commerce, and these could be hard to change

- This dataset doesn't have information on many countries, so there might be a completely different story elsewhere
- Therefore, it would be interesting to follow up on this analysis and ask a bunch of new questions:
 - Do these trends persist in poorer countries not represented in this data?
 - What is the main thing that prevents people in poorer countries from accessing the digital economy?
 - Do people in poorer countries want to use technology for the digital economy, or for other reasons?
 - Do people in poorer countries have the knowledge to use the digital economy?
 - How many countries provide digital services for people in poorer countries?