

# Functional Design

## Service IT

Group Service IT

**Drawn up by:**

Polina Zueva	<a href="mailto:polly.zueva@student.nhlstenden.com">polly.zueva@student.nhlstenden.com</a>
Ruike Yuan	<a href="mailto:ruike.yuan@student.nhlstenden.com">ruike.yuan@student.nhlstenden.com</a>
Ameli Fernand	<a href="mailto:ameli.masewge.fernando@student.nhlstenden.com">ameli.masewge.fernando@student.nhlstenden.com</a>
Alexander Vakhruchev	<a href="mailto:alexander.vakhruchev@student.nhlstenden.com">alexander.vakhruchev@student.nhlstenden.com</a>

**Emmen**

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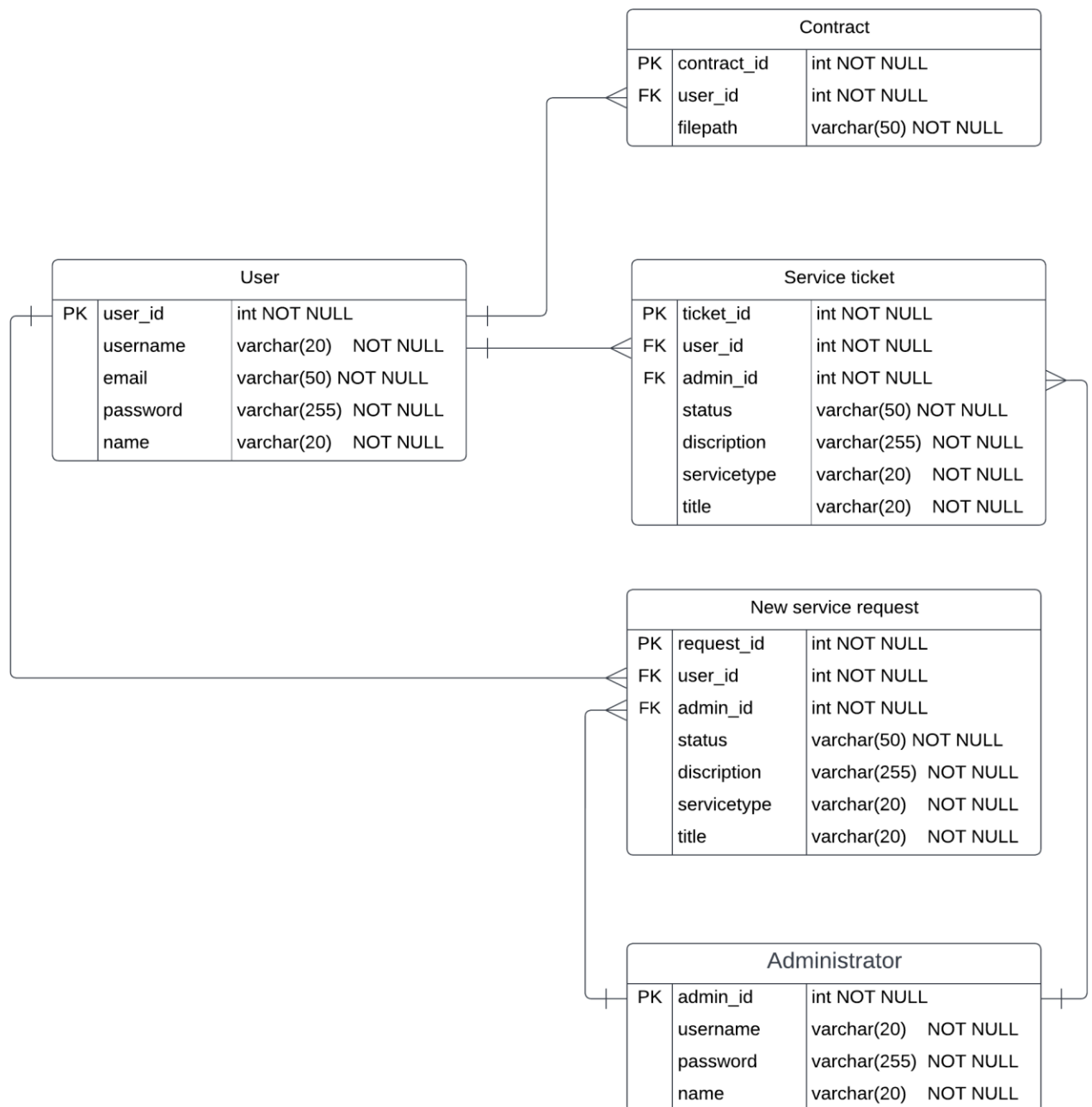
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## 1. Introduction

## **2. Description of the new information system**

### 3. Data model



#### **4. Output of the system**

## 5. Input

## **6. Menu structure and authorization**



## **7. Organizational Consequences**

The team throughout the development process will perform testing. The testers will make sure that the quality meets the standards stated by the stakeholder after each stage of the development through interacting with the app. At the end of the development, the stakeholder can assess the quality of the app through a demonstration and hands-on usage. Tests to be performed are described in the “Test Plan” document in more detail. The user acceptance test can be done with a beta-testing phase. A test group can be assembled to notify people of the new system and updates. Feedback will be monitored to implement minor changes.

### Potential issues:

Software failures are possible. To avoid that group, gather feedback and be on standby to fix any issues.

### Training Courses:

A guide on how to use the new app could be a part of the app provided by the team of Service IT

## **8. Technical Consequences**

