# **Ruilong Zhuang**

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Data-driven and analytical individual with experience of leveraging Statistical Modeling, Machine Learning methods, A/B testing, Data Visualization tools to identify actionable insights. Well-versed in communicating key findings to cross-functional teams and senior members. Proficient knowledge in Programming, Analytics, Statistics and Mathematics.

#### **EDUCATION**

**Columbia University** Sep 2020 - Dec 2021 M.S. Operations Research New York, NY

Courses: Machine Learning, Deep Learning, Business Analytics, Analytics on the Cloud

Whitman College Aug 2016 - May 2020 Walla Walla, WA

B.A. Mathematics & B.A. Computer Science, Summa Cum Laude GPA: 3.9/4.0

#### **SKILLS**

Technical Skills: Python, SQL, C++, R, Java, Tableau, Git, Spark, Julia, Google Cloud, Bash

Packages: Pandas, NumPy, SciPy, StatsModels, scikit-learn, LightGBM, Spark SQL, PyTorch, Plotly

#### **WORKING & RESEARCH EXPERIENCE**

**Data Science Intern** Mar 2021-Present Otis Elevator Co. New York, NY

Consultant Sep 2019 - Mar 2020 Walla Walla, WA

Whitman Student Consulting Corp

- Collaborated with a senior consultant to provide free management consulting services for a local non-profit
- Facilitated client meetings with director and key stakeholders to define priorities for development
- Presented action plan for doubling number of donors in two years by improving fundraising, marketing and communication

**Student Researcher** May 2019 - Aug 2019

Whitman College CS department

Walla Walla, WA

Oct 2020 – Dec 2020

Coordinated a team to improve and benchmark a generic library for simulating networks of ordinary and delay differential equations for systems modeling; Implemented algorithms based on fast-Gillespie methods using C++ and compared with different stochastic methods

#### PROJECT & LEADERSHIP EXPERIENCE

## **Revenue Optimization Tool for Airbnb Host in Austin**

Technical Lead New York, NY

- Developed XGBoost model to predict listings' occupancy rate based on host's behaviors, the listings' attributes and the customer's experiences
- Built strategies with a potential of increasing hosts' revenue by 10% on average, leading to an increase of approximate 10% of Airbnb's revenue

### **Kaggle Data Challenge: Riiid Answer Correctness Prediction** Personal Project

Oct 2020 - Present New York, NY

Predicted students' answer correctness using LGBM model on ~100M training data, and boosted model accuracy from 55% to 76% by feature engineering and hyperparameter tuning

#### Airbnb Price Prediction and Visualization in LA Area

Mar 2020 - May 2020

Team lead

Walla Walla, WA

- Created pipeline to extract, transform and load more than 50,000 listing in Los Angeles area from Inside Airbnb
- Provided strategy to achieve better host's review rating (~25% improvement), after performing exploratory data analysis, linear regression modeling, and identifying key factors impacting rating and listing price

## **American Crossword Puzzle Solver**

Oct 2019 - Mar 2020

Team lead Walla Walla, WA

- Developed a generic American crossword puzzle solver framework using Python and optimized it to solve a 6x6 puzzle in less than 4 minutes on average
- Scraped over 300,000 clues and words into a general knowledge database for NLP model training