Le Drummond Owner Community

- The topic is about solving the condo managing problem between the condo owner and the condo manager. I had the idea to create a website for my condo after I take part in the owner's meeting in March of this year. There was a big communication problem between the owners. When hundreds of people meet together, it is super hard to have consensus. For example, for the issue of security work hour, someone thinks they need to work for 8 hours at night, the other thinks the condo should have 24h security. In the end, there is infinity endless quarrel in the group chat. Moreover, some owners have difficulty understanding the financial report from the condo manager and missing some important notifications. When i am managing the condo as an owner, all these problems make me want to build a community website like Reddit or 4chan. This website will help owner and condo manager to manage the condo. To create the condo management website as an explorable networked space can give the user freedom and ability to find the solution on their own. The user can start a vote to change the condo environment. The owner can post the issue in the building and discuss it with other owners. And administer of the community can post a vital notification or financial report of recent months.

- The community website is in the forum form. So if you ask the relationship between the user and the community website, the site could be the user's noticeboard and a meeting room. The user will figure out the solution of the condo managing problem on their own. Once someone posts an issue of the building, they can discuss this topic. And they have to convince other owners on that condo issue. If they can not find a final agreement, they can start a vote. Minority obeying the majority is the rule of this society. For example, the user might realize the security does not need to work for 24 hours because every month, they need to spend $80 more on the condo fee. And he starts a vote about reducing the security work time. If most of the owners agree on this proposal, the condo manager will implement the new method next year. The user will always get some new insight when different opinions and ideas collide together. They will come out with the best plan for this condo and apply the change. In the end, we will have a better living environment.

- The community website will build a strong relationship with the user. The condo owner will deal with the condo problem together. On the other aspect, the condo manager can have better communication with the owner. In My condo, mandarin speaker accounts for 70% of the population. Most of the Chinese owner can't speak proper English. And they use wechat(a Chinese version of hangout) instead of facebook. Hence the English speaker will not have the chance to talk with Chinese speakers. The owner who speaks English has different opinions and solutions for the same issue. Their advice is valuable because compared to these Chinese owners, they have a better understanding of Canadian society. However, they have a small proportion. I believe if the Chinese owner has a space to talk with these English owners, they will find a solution to satisfy both sides. If they can not understand

English, they can use google translate. Translating a text is much easier than translating a voice. That is why discuss at the forum will be more efficient than the meeting. For the manager's side. If the owner has difficulty understanding the financial report, monthly bill, or has objections of the rule. They can communicate with manger on the community website. On the forum, the user will not just send a formal text; they also can use emoji or memes. The communication problem stops the owner from making a consensus. And give correct feedback to the condo manager. The website will unite the owner and connect the owner with the manager closely.