

RUKNELDIN ABDELGADIR



IT Specialist

Phone0060104344938

Emailruknelдин@gmail.com

01 PROFILE

Adaptable IT support and specialist with a solid foundation in Information Technology, and system maintenance. I am committed to continuously learning new technologies and embracing innovations in the IT field. Known for my positive attitude and motivation, I am always driven to compete in solving problems and delivering solutions effectively. With a strong background in IT support principles, I excel in collaborative environments and prioritize delivering impactful results. I am eager to leverage my expertise and enthusiasm for learning in a dynamic IT support role, contributing to organizational growth and staying at the forefront of technological advancements.

02 EDUCATION

Feb 2017 — Jan 2019	Asia Pacific University of Technology and Innovations Bachelors in Information Security Systems with honors	Kuala Lumpur
Oct 2020 — Feb 2024	Universiti Tun Hussein Onn Malaysia Bachelors in Information Technology with Honors During my tenure at Universiti Tun Hussein Onn Malaysia, I successfully earned a Bachelor's degree in Information Technology with a CGPA of 2.97. Throughout my academic pursuits, I acquired an understanding of HTML, Python, C, MySQL, and cultivated proficient problem-solving and analytical skills. I am now poised to leverage this comprehensive background in Information Technology to contribute effectively in professional contexts.	Batu Pahat

03 EMPLOYMENT HISTORY

08/2023 — 03/2024	IT Trainer & Teacher at Kidocode During my internship at Kidocode, an innovative IT company specializing in personalized education for children and teens, I held a role in the Web development department. In this capacity, my responsibilities included: <ul style="list-style-type: none">Coaching and mentoring students in various modules.Maintaining classroom hardware and software infrastructure.Assisting in the development of engaging course content.Building responsive web pages and mobile applications.Leading workshops and contributing to collaborative projects.	Kuala Lumpur
-------------------	---	--------------

Required skills included proficiency in HTML, CSS, and JavaScript, along with experience in Python, C++, and Arduino. The internship provided invaluable hands-on experience and reinforced my commitment to continuous learning and growth in the field of front-end development.

i continued working part-time at Kidocode following the completion of my internship.

04/2019 — 08/2021

Technical Assistance & IT Support at Asia Pacific
University of Technology and Innovations

As an IT Support Specialist at Asia Pacific University, I provided comprehensive technical assistance to faculty, staff, and students to ensure smooth operations of the university's IT systems.

- Troubleshooting: Addressed hardware, software, and network issues promptly to minimize downtime and disruption.
- Maintenance: Maintained hardware, software, and performed regular updates to optimize performance and security.
- Device Management: Oversaw the functionality of monitors, projectors, and various devices to facilitate smooth teaching, learning, and administrative activities.
- Documentation and Training: Developed user manuals, guides, and conducted training sessions to empower users with the knowledge and skills required for efficient utilization of technological resources.

04 SKILLS

Communication Skills	C++
Creative Problem Solving	Effective Time Management
Python	Technical Support
HTML & CSS	Software Installation and Configuration
JavaScript	Adaptability and Learning Agility
Maintenance & Troubleshooting	Project Management

05 LANGUAGES

English	● ● ● ● ●	Arabic	● ● ● ● ●
---------	-----------	--------	-----------

06 COURSES

Jan 2024 — Mar 2024

Google IT Support Certificate at Google career

Aug 2023 — Dec 2023

Full-Stack Web Developer at Udemy & The App
Brewery

Aug 2022 — Sep 2022

CCNAv7: Introduction to Networks at Universiti Tun
Hussein Onn Malaysia

Feb 2023 — Apr 2023

MY5G Ericsson Malaysia Pioneers Programme at Universiti Tun Hussein Onn Malaysia

May 2016 — Oct 2016

Professional English Communication Training at Cambridge International Sudan

07 INTERNSHIPS

Aug 2023 — Jan 2024

IT Trainer & Teacher at Kidocode

Kuala Lumpur

During my internship at Kidocode, an innovative IT company specializing in personalized education for children and teens, I held a role in the Web development department. In this capacity, my responsibilities included:

- Coaching and mentoring students in various modules.
- Maintaining classroom hardware and software infrastructure.
- Assisting in the development of engaging course content.
- Building responsive web pages and mobile applications.
- Leading workshops and contributing to collaborative projects.

Required skills included proficiency in HTML, CSS, and JavaScript, along with experience in Python, C++, and Arduino. The internship provided invaluable hands-on experience and reinforced my commitment to continuous learning and growth in the field of front-end development.

i continued working part-time at Kidocode following the completion of my internship.

08 PROJECTS

Mar 2023 — Sep 2023

E-commerce with Augmented reality app

For my final year project, I developed an augmented reality application tailored for furniture stores. Using Flutter Dart and Java, I created an immersive shopping experience. Database management was handled with PHP and Firebase, ensuring seamless data retrieval and storage. This project highlights my proficiency in software development and problem-solving skills.

Jan 2024 — Feb 2024

Javascript basic Projects

Developed small projects using javascript combined with HTML and CSS

- color Flipper
- Counter
- Reviews project
- Sidebar
- Modal
- Menu

- Countdown

- Slider

Oct 2023 — Nov 2023

Portfolio using HTML & CSS

I developed and hosted my professional portfolio using HTML and CSS on GitHub. This platform showcases my skills, projects, and experiences in a visually appealing and accessible format.

This project demonstrates my proficiency in web development and my ability to effectively present my work to potential employers and collaborators.

Link: <https://ruknelidin.github.io/RuknPorti/>

09 EXTRA-CURRICULAR ACTIVITIES

Feb 2022 — Mar 2023

Executive Committee Member, Universiti Tun Hussein Onn Malaysia,

Responsibilities:

- Student Welfare: Addressed student concerns and ensured their needs were met.
- Safety Oversight: Implemented campus safety measures and addressed safety issues promptly.

Jan 2023 — Feb 2023

International Cultural Carnival, Universiti Tun Hussein Onn Malaysia,

- Orchestrated the Sudanese community's vibrant expression of cultural heritage through dance, resulting in a notable 3rd place finish.
- Demonstrated leadership by spearheading community initiatives, including meticulous event planning and coordination, to ensure seamless cultural showcases.