

## RUMAN GHIMIRE

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### EXPERIENCE

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#### Web Developer

*IBM Technologies Louisiana Economic Development Grant*

*(August 2023- Present)*

- Engaging with the Louisiana Economic Development (LED)-funded technology team and specializing in small business website development and related technologies.
- Delivering outstanding results through substantial improvements in on-time project completion, showcasing a dedicated commitment to streamlined workflows, and ensuring the timely delivery of projects.
- Navigating the Software Development Life Cycle (SDLC) and implementing strategic measures that remarkably reduce project rework.
- Demonstrating a keen focus on process improvement, ensuring the efficient progression of projects through each SDLC phase, consistently delivering high-quality outcomes.

#### ULM IT HelpDesk Assistant

*Information Technology Help Desk, ULM*

*(August 2022 – August 2023)*

- Delivered prompt and efficient technical support to university staff and students, addressing diverse IT challenges encompassing hardware and software troubleshooting, network connectivity, and account management.
- Demonstrated exceptional customer service skills through clear and patient assistance, ensuring a thorough understanding of technical solutions, and consistently maintaining high satisfaction levels among university community members.
- Played a key role in enhancing IT support processes by suggesting and implementing solutions to common issues.

#### Undergraduate Teaching Assistant

*Department of Computer Science, ULM*

*(August 2022 – December 2022)*

- Assisted a professor in facilitating and mentoring daily 2-hour lectures on introductory programming using Java and Python for 30 freshman students
- Provided comprehensive guidance and solutions for programming challenges, addressing inquiries and clarifying doubts related to programming concepts.

### EDUCATION

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- **University of Louisiana Monroe(ULM) - Monroe, Louisiana** **(Jan 2021- May 2025)**  
**Bachelor of Science - Computer Science**

### SKILLS

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Python, Java, JavaScript, HTML, CSS, React, Django, MySQL, Git, Bootstrap, C++, Node.js, Wordpress

### PROJECTS

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- **Liz's Angels Project:** Developed and launched a user-driven website promoting breast cancer awareness. Link to the website: <https://lizangels.com/>
- **ULM Baseball Project:** Actively engaged in developing a system to extract data from a file server, populate the database with file information, and visually present insights through graph representations.
- **Personal Portfolio:** Currently creating a comprehensive professional portfolio that showcases skills, projects, and achievements.