752 Petterson Rd
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(778) 215-0307
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Jaime Rump

SKILLS

I am a skilled E-commerce support technician with expertise in Java, Python, C, and C#. I thoroughly enjoy web development and possess confidence in HTML, CSS, and JavaScript, along with frameworks such as React and Angular. With a solid understanding of Object-Oriented Programming (OOP) principles, I am adept at solving problems and committed to continuous learning. Furthermore, I am a detail-oriented team player dedicated to delivering work of the utmost quality.

EXPERIENCE

Shopify, Remote— *Support Specialist*

OCTOBER 2019 – MAY 2021

- Troubleshoot technical issues
- Provide technical support
- Provide exceptional customer service
- Document customer interactions
- Collaborate with other teams
- Continuous learning

New Beginnings Daycare, Lake Country — *ECEA*

FEBRUARY 2018 – OCTOBER 2019

- Provide quality care for children
- Facilitate learning activities
- Maintain a safe and clean environment
- Communicate with parents

EDUCATION

Thompson Rivers University — *Diploma in Information Technology & Management*

January 2022 – October 2023, remote

Within the coming months I am set to complete my Diploma in Information Technology & Management, with a focus on computer programming and software development.

PORTFOLIO

You can visit my developer portfolio here.