

752 Petterson Rd
West Kelowna, BC V1Z 3T6
(778) 215-0307
jaimerump@gmail.com

Jaime Rump

SKILLS

I'm a skilled E-commerce support technician with proficiency in Java, C#, and JavaScript, and experience in web development using HTML, CSS, and JavaScript frameworks like React and Angular. I'm also skilled in version control systems like Git and SVN, have a strong understanding of OOP concepts, and am familiar with Agile and Scrum methodologies. I'm a problem-solver with a dedication to continuous learning, and I'm a detail-oriented team player committed to delivering high-quality work.

EXPERIENCE

Shopify, Remote— *Support Specialist*

OCTOBER 2019 – MAY 2021

- Troubleshoot technical issues.
- Provide technical support.
- Provide exceptional customer service.
- Document customer interactions.
- Collaborate with other teams.
- Continuous learning.

New Beginnings Daycare, Lake Country — *ECEA*

FEBRUARY 2018 – OCTOBER 2019

- Provide care for children.
- Facilitate learning activities.
- Maintain a safe and clean environment.
- Communicate with parents.

EDUCATION

Thompson Rivers University – *Diploma in Information Technology & Management*

January 2022 – October 2023, remote

Diploma in Information Technology & Management, with a focus on computer programming and software development.

PORTFOLIO

You can visit my developer portfolio [here](#).