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# Jaime Rump

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## SKILLS

I'm a skilled E-commerce support technician with proficiency in Java, C#, and JavaScript, and experience in web development using HTML, CSS, and JavaScript frameworks like React and Angular. I'm also skilled in version control systems like Git and SVN, have a strong understanding of OOP concepts, and am familiar with Agile and Scrum methodologies. I'm a problem-solver with a dedication to continuous learning, and I'm a detail-oriented team player committed to delivering high-quality work.

## EXPERIENCE

### **Shopify, Remote**— *Support Specialist*

OCTOBER 2019 – MAY 2021

- Troubleshoot technical issues.
- Provide technical support.
- Provide exceptional customer service.
- Document customer interactions.
- Collaborate with other teams.
- Continuous learning.

### **New Beginnings Daycare, Lake Country** — *ECEA*

FEBRUARY 2018 – OCTOBER 2019

- Provide care for children.
- Facilitate learning activities.
- Maintain a safe and clean environment.
- Communicate with parents.

## EDUCATION

**Thompson Rivers University** – *Diploma in Information Technology & Management*

January 2022 – October 2023, remote

Diploma in Information Technology & Management, with a focus on computer programming and software development.

## PORTFOLIO

You can visit my developer portfolio [here](#).