

752 Petterson Rd
West Kelowna, BC V1Z 3T6
(778) 215-0307
jaimerump@gmail.com

Jaime Rump

I am a friendly, kind, approachable lady, with a collaborative nature who finds joy in programming and using my skills to solve problems for others. I am a detail-oriented team player dedicated to continuous learning. I am adaptable and embrace new challenges with enthusiasm. I have experience in the e-commerce industry as a support technician and am set to complete my Diploma in Information Technology and Management, where I have focused my studies on courses that specialize in teaching programming languages and software development. Once I have secured employment I will steadily study towards my Bachelors of Computer Science. I thoroughly enjoy software development and possess confidence in HTML5, CSS3, and Javascript, along with frameworks such as React and Angular. I also find fulfillment in backend development and have experience using languages such as Java, Python, C++, and C#. This allows me to tackle a wide range of projects, leveraging my knowledge and skills.

SKILLS

- Team player
- Eager to learn and grow
- Empathetic and trustworthy
- Time management
- Strong work ethic
- Continuous learner
- Strong technical skills
- Problem solving ability
- Java
- Python
- C++
- C#
- HTML5
- CSS3
- JavaScript
- React
- Bootstrap
- Wordpress
- Shopify
- Squarespace

EXPERIENCE

Shopify, Remote— *Support Specialist*

OCTOBER 2019 – MAY 2021

- Troubleshoot technical issues
- Provide technical support
- Provide exceptional customer service
- Document customer interactions
- Collaborate with other teams
- Continuous learning and career development

New Beginnings Daycare, Lake Country – ECEA

FEBRUARY 2018 – OCTOBER 2019

- Provide quality care for children
- Facilitate learning activities
- Maintain a safe and clean environment
- Communicate with parents
- Adhere to safety protocols

EDUCATION

Thompson Rivers University – *Certification in Information Technology*

January 2022 – October 2022, remote

Completed a certification in Information Technology from TRU.

Thompson Rivers University – *Diploma in Information Technology & Management*

October 2022 – October 2023, remote

I am set to complete my Diploma in Information Technology & Management, with a focus on computer programming and software development.

PORTFOLIO

You can visit my developer portfolio [here](#).