<p>&nbsp;</p>

<p>Dear Mr/Ms&nbsp;Approvers,</p>

<p>We inform that the request number ${IDSOLICITACAOSERVICO} is waiting for its approval, according to the data below:</p>

<p>Number: ${IDSOLICITACAOSERVICO}<br />

Type: $ {DEMANDA}<br />

Service: $ {SERVICO}</p>

<p>Description:<br />

$ {DESCRICAO}</p>

<div><!--[if mso]>

<v:roundrect xmlns:v="urn:schemas-microsoft-com:vml" xmlns:w="urn:schemas-microsoft-com:office:word" href="{TOKEN(serviceRequestIncident, ${IDSOLICITACAOSERVICO}, VIEW, 50)}" style="height:30px;v-text-anchor:middle;width:150px;float:left;" arcsize="14%" strokecolor="#1e3650" fillcolor="#337ab7">

<w:anchorlock/>

<center style="color:#ffffff;font-family:sans-serif;font-size:13px;font-weight:bold;">VISUALIZAR</center>

</v:roundrect>

<![endif]--><a href="{TOKEN(serviceRequestIncident, ${IDSOLICITACAOSERVICO}, VIEW, 50)}" style="background-color:#337ab7;border:1px solid #1e3650;border-radius:4px;color:#ffffff;display:inline-block;font-family:sans-serif;font-size:13px;font-weight:bold;line-height:30px;text-align:center;text-decoration:none;width:150px;-webkit-text-size-adjust:none;mso-hide:all;">VISUALIZAR</a><!--[if mso]>

<v:roundrect xmlns:v="urn:schemas-microsoft-com:vml" xmlns:w="urn:schemas-microsoft-com:office:word" href="{TOKEN(serviceRequestIncident, ${IDSOLICITACAOSERVICO}, APROBAR, 50)}" style="height:30px;v-text-anchor:middle;width:150px;float:left;" arcsize="14%" strokecolor="#1e3650" fillcolor="#7cb546">

<w:anchorlock/>

<center style="color:#ffffff;font-family:sans-serif;font-size:13px;font-weight:bold;">APROBAR</center>

</v:roundrect>

<![endif]--><a href="{TOKEN(serviceRequestIncident, ${IDSOLICITACAOSERVICO}, APROBAR, 50)}" style="background-color:#7cb546;border:1px solid #1e3650;border-radius:4px;color:#ffffff;display:inline-block;font-family:sans-serif;font-size:13px;font-weight:bold;line-height:30px;text-align:center;text-decoration:none;width:150px;-webkit-text-size-adjust:none;mso-hide:all;">APROBAR</a><!--[if mso]>

<v:roundrect xmlns:v="urn:schemas-microsoft-com:vml" xmlns:w="urn:schemas-microsoft-com:office:word" href="{TOKEN(serviceRequestIncident, ${IDSOLICITACAOSERVICO}, REJECT, 50)}" style="height:30px;v-text-anchor:middle;width:150px;float:right;" arcsize="14%" strokecolor="#1e3650" fillcolor="#d9534f">

<w:anchorlock/>

<center style="color:#ffffff;font-family:sans-serif;font-size:13px;font-weight:bold;">REJECT</center>

</v:roundrect>

<![endif]--><a href="{TOKEN(serviceRequestIncident, ${IDSOLICITACAOSERVICO}, REJECT, 50)}" style="background-color:#d9534f;border:1px solid #1e3650;border-radius:4px;color:#ffffff;display:inline-block;font-family:sans-serif;font-size:13px;font-weight:bold;line-height:30px;text-align:center;text-decoration:none;width:150px;-webkit-text-size-adjust:none;mso-hide:all;">RECHAZAR</a></div>

<p>&nbsp;Best regards,<br />

Single Point of Contact - HelpDesk<br />

Information Technology Superintendence - STI<br />

Phone: 0800 777 7714<br />

E-mail: portaldeservicos@citsmart.com<br />

www.citsmart.com</p>

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