



- Make sure have a column int **leadTime** in Service (how many days to fulfill request)
- **documentsRequired** (boolean), if the user should be prompted for documents
- List of Document Types required **documentTypes**
- Add status **fulfilled** (this one will be set by folks when its done)

SOAP or REST

<http://www.w4icrm.mootly.com/service/v4/soap.php?wsdl>

Call Sugar CRM / Create a Task

End