



# INFORMATION TO SHAREHOLDERS

Dear Shareholder,

As you prepare for the next General Meeting of your company in Lomé on June 20, 2013, please find below some important information for your attention:

## 1. UPDATE OF SHAREHOLDER INFORMATION

Ecobank Transnational Incorporated wants to communicate with you at all times and to provide you with information on developments within the Company and your shareholding on a regular basis. We would therefore be grateful if you could update your contact details including your complete contact addresses by completing the attached Shareholder Information Form. This will enable us to reach you easily and even faster.

## 2. DIVIDEND PAYMENT

You may cash your dividend cheque at the nearest Ecobank branch. Please be advised that if you do not cash your dividend within six months upon issuance, the dividend cheque will become stale and you may get the dividend re-issued by surrendering the stale-dated cheque to ETI Registrar.

If you have not been receiving your dividends, please contact your Registrars whose addresses appear below for collection.

For UEMOA Region shareholders whose shares are dematerialised on the BRVM, no dividend cheque will be sent to you. Your dividend will be credited to your securities account with your stock broker.

### Direct payment into account

In order to improve and expedite dividend payments to shareholders, your Company would like to make the payment of dividends by direct credit transfer to shareholders' account. Please contact your Registrars to provide them with your bank account details or please complete the e-dividend mandate form below and return to your Registrars at the address provided below. The shareholder shall bear the cost of the transfer. However, your Company may issue a dividend cheque where the cost of transfer is higher than the dividend due to the shareholder.

## 3. DEMATERIALISATION OF SHARES

Please be advised that all the three stock exchanges on which your Company's shares are listed, i.e., Nigerian Stock Exchange, the Ghana Stock Exchange and the BRVM are moving away from certificated shares to dematerialised shares. For more information on how to dematerialise your shares and open a security account, please contact your stock broker.

## 4. REGISTRARS

The following is the contact information for Registrars on the three stock exchanges where the Company's shares are listed:

### BRVM (Abidjan)

EDC Investment Corporation  
Immeuble Alliance, 4ème étage  
Avenue Terrasson de Fougères  
01 BP 4107 – Abidjan 01  
Côte d'Ivoire

Tel: (225) 20 21 10 44

Fax: (225) 20 21 10 46

#### Contact:

N'Guessan Aymar  
anguessan@ecobank.com  
reic@ecobank.com

### Ghana Stock Exchange (Accra)

Ghana Commercial Bank Limited  
Share Registry Department  
Thorpe Road, High Street  
P.O. Box 134, Accra – Ghana

Tel: (233) 0 302 668 656

Fax: (233) 0 302 668 712

#### Contact:

Gladys Wuo Asare  
gwuo-asare@gcb.com.gh  
Kojo Essel  
kessel@gcb.com.gh

### Nigerian Stock Exchange (Lagos)

EDC Registrars Limited  
154 Ikorodu Road, Onipanu  
P.M.B. 40013 Ikoyi  
Lagos – Nigeria

Tel: (234) 1 730 12 60 – 1

#### Contact:

Prisca Enwe  
penwe@ecobank.com  
James Napoleon  
njames@ecobank.com  
Segun Ogunnoiki  
sogunnoiki@ecobank.com

For shareholders outside the three countries where your company is quoted, you may collect your dividend at the office of the Company Secretary/Head of Legal Department at the Ecobank Head Office in your country.