Predicting Bank Defaulters

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Chapter 1

Introduction

1.1 Problem Description

The objective of this project is to predict the bank loan default case with the help of various factors of customers. By achieving this goal, it would be possible to help accommodate in managing the customer for their loans on a daily basis, and providing better services to its customer.

1.2 Data

Our task is to build a Classification models which will be responsible for predicting bank loan default case based on certain variables. Given below is the sample data that is used.

Fig.1 Data Overview

	age	ed	employ	address	income	debtinc	creddebt	othdebt	default
0	41	3	17	12	176	9.3	11.359392	5.008608	1.0
1	27	1	10	6	31	17.3	1.362202	4.000798	0.0
2	40	1	15	14	55	5.5	0.856075	2.168925	0.0
3	41	1	15	14	120	2.9	2.658720	0.821280	0.0
4	24	2	2	0	28	17.3	1.787436	3.056564	1.0

Fig.2 Data types of variables

Here, Fig.2 shows the the datatypes of all variables that we have in our dataset and Fig.3 shows the Statistics of all variables to understand the data.

	vars	n	mean	sd	median	trimmed	mad	min	max	range	skew	kurtosis	se
age	1	850	35.03	8.04	34.00	34.69	8.90	20.00	56.00	36.00	0.33	-0.67	0.28
ed	2	850	1.71	0.93	1.00	1.55	0.00	1.00	5.00	4.00	1.21	0.70	0.03
employ	3	850	8.57	6.78	7.00	7.89	7.41	0.00	33.00	33.00	0.86	0.36	0.23
address	4	850	8.37	6.90	7.00	7.56	7.41	0.00	34.00	34.00	0.92	0.24	0.24
income	5	850	46.68	38.54	35.00	39.42	19.27	13.00	446.00	433.00	3.69	22.29	1.32
debtinc	6	850	10.17	6.72	8.70	9.41	6.23	0.10	41.30	41.20	1.12	1.36	0.23
creddebt	7	850	1.58	2.13	0.89	1.14	0.90	0.01	20.56	20.55	3.69	19.33	0.07
othdebt	8	850	3.08	3.40	2.00	2.42	1.68	0.05	35.20	35.15	3.19	16.48	0.12
default	9	700	0.26	0.44	0.00	0.20	0.00	0.00	1.00	1.00	1.08	-0.83	0.02

Fig.3 Data Stats

Chapter 2

Methodology

2.1 Pre-Processing

This Part is valuable to data science projects since it allows to get closer to the certainty that the future results will be *valid*, *correctly interpreted*, and *applicable* to the desired business contexts. Such level of certainty can be achieved only after raw data is validated and checked for anomalies, ensuring that the data set was collected without errors. EDA also helps to find insights that were not evident or worth investigating to business stakeholders and data scientists but can be very informative about a particular business.

This is called Exploratory Data Analysis (EDA) which helps to answer all these questions, ensuring the best outcomes for the project. It is an approach for summarizing, visualizing, and becoming intimately familiar with the important characteristics of a data set.

2.1.1 Missing Value

It is the first step to identify the rows that contains missing data which will lead to undesired results or create some errors if not removed.

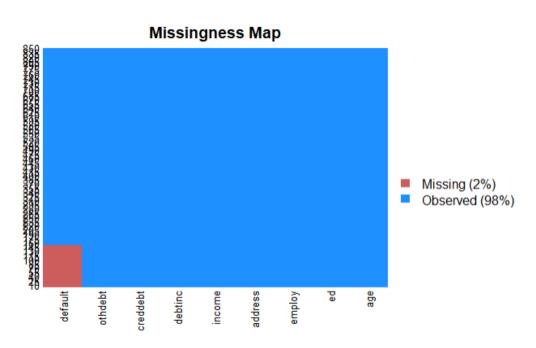


Fig.4 Missing Data Graph

```
age ed employ address income debtinc creddebt othdebt default 0 0 0 0 0 0 0 150
```

Fig.5 Missing Data Column wise

We can observe from this missingness graph Fig.4 that is provided by library(Amelia) and Fig.5 that there is some missing Data in our Dataset.

There is 17.64% of our data is missing so we can not ignore it or drop it. We need more and more data to train our model. So, we will try to fill these missing values.

2.1.2 Missing Data Imputation

MICE (Multivariate Imputation via Chained Equations) is one of the commonly used package by R users. Creating multiple imputations as compared to a single imputation (such as mean) takes care of uncertainty in missing values.

MICE assumes that the missing data are Missing at Random (MAR), which means that the probability that a value is missing depends only on observed value and can be predicted using them. It imputes data on a variable by variable basis by specifying an imputation model per variable. So the method is used "logreg" because this method is used only for binary variables.

```
Number of multiple imputations: 5
Imputation methods:
   age   ed employ address income debtinc creddebt othdebt default
   "" "" "" "" "" "" "" "" "logreg"
```

Fig.6 Imputation

2.1.3 Outlier Analysis

Outliers are extreme values that deviate from other observations on data, they may indicate a variability in a measurement, experimental errors or a novelty. In other words, an outlier is an observation that diverges from an overall pattern on a sample.

Detecting outliers is of major importance for almost any quantitative discipline (ie: Physics, Economy, Finance, Machine Learning, Cyber Security). In machine learning and in any quantitative discipline the quality of data is as important as the quality of a prediction

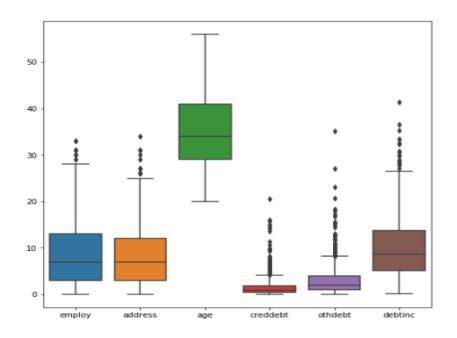


Fig.7 Boxplot for outliers(python)(a)

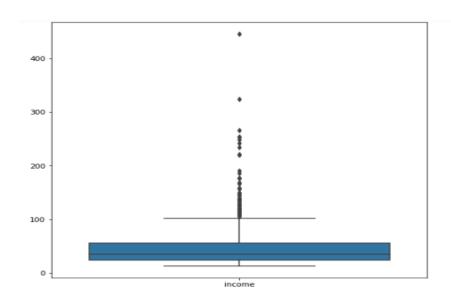


Fig.8 Boxplot for outliers(python)(b)

As we can see in Fig.4 that there are some outliers observed in employ, address, creddebt, othdebt, debtinc, income. We will further analyse these variables for better understanding.

Here are some of the outliers that found in some of variables. Looking at every outlier will help in better understanding.

	age <int></int>	ed <fctr></fctr>	employ <int></int>	address <int></int>	income <int></int>	debtinc <dbl></dbl>	creddebt <dbl></dbl>	othdebt <dbl></dbl>	default <fctr></fctr>
301	47	1	29	18	129	25.3	20.561310	12.075690	Defaulter
529	51	2	31	14	249	7.8	4.272840	15.149160	Non Defaulter
623	48	2	30	14	148	7.2	3.974688	6.681312	Non Defaulter
633	47	1	31	9	136	23.1	14.231448	17.184552	Defaulter
676	48	1	30	8	101	6.4	1.874560	4.589440	Non Defaulter
692	47	1	31	8	253	7.2	9.308376	8.907624	Non Defaulter
708	50	1	30	8	150	32.5	13.552500	35.197500	Non Defaulter
724	52	1	33	23	139	5.6	2.288496	5.495504	Non Defaulter
751	53	1	33	25	324	7.0	7.053480	15.626520	Defaulter
775	47	1	29	20	169	2.2	0.349492	3.368508	Non Defaulter

Fig.9 Employ outliers

	age <int></int>	ed <fctr></fctr>	employ <int></int>	address <int></int>	income <int></int>	debtinc <dbl></dbl>	creddebt <dbl></dbl>	othdebt <dbl></dbl>	default <fctr></fctr>
7	39	1	20	9	67	30.6	3.833874	16.668126	Non Defaulter
90	23	2	0	1	17	27.7	2.043706	2.665294	Defaulter
123	34	4	6	3	27	35.3	1.982448	7.548552	Defaulter
311	39	1	19	15	60	27.1	9.593400	6.666600	Defaulter
374	33	1	14	8	72	41.3	15.016680	14.719320	Defaulter
382	48	1	13	20	50	30.8	6.113800	9.286200	Defaulter
404	30	3	0	8	65	29.7	3.899610	15.405390	Defaulter
420	47	1	19	7	50	30.1	3.175550	11.874450	Non Defaulter
444	24	1	3	3	21	28.9	2.682498	3.386502	Defaulter
493	28	1	0	2	28	33.3	2.284380	7.039620	Defaulter

Fig.10 debtinc outliers

Previous 1 2 :

1-10 of 21 rows

As we can see from Fig.9 and Fig.10, the outliers in employ will not be removed because there may be case of some rare jobs with their status so we actually don't know what kind of employment is. Similarly for address variable, there may be case of some geographic areas where people are very less or with very high density. Not removing income outlier because there may be case where people could have very less income or very high income. Not removing othdebt outlier because there may be case where customers other debt may be different from other customers. We will remove only debtinc, creddebt outlier because after analysis of debtinc outlier, Individual debt of customer can not be higher than its gross income.

2.1.4 Multi Collinearity & Feature Selection

Multicollinearity occurs when independent variables in a Classification model are correlated. This correlation is a problem because independent variables should be *independent*. If the degree of correlation between variables is high enough, it can cause problems when you fit the model and interpret the results.

A key goal of regression analysis is to isolate the relationship between each independent variable and the dependent variable. The interpretation of a regression coefficient is that it represents the mean change in the dependent variable for each 1 unit change in an independent variable when you hold all of the other independent variables constant.

When independent variables are correlated, it indicates that changes in one variable are associated with shifts in another variable. The stronger the correlation, the more difficult it is to change one variable without changing another. It becomes difficult for the model to estimate the relationship between each independent variable and the dependent variable *independently* because the independent variables tend to change in unison.

Here, I have used variance inflation factor (VIF) for a set of variables and exclude the highly correlated variables from the set through a stepwise procedure. This method can be used to deal with multicollinearity problems when you fit statistical models.

```
No variable from the 7 input variables has collinearity problem.
The linear correlation coefficients ranges between:
min correlation ( debtinc ~ age ): 0.008240009
max correlation ( creddebt ~ othdebt ): 0.6449524
   ----- VIFs of the remained variables ------
 Variables |
                VTF
      age 2.050170
    employ 1.939649
2
3
   address 1.567921
    income 3.635437
  othdebt 3.587359
6 creddebt 2.462954
   debtinc 3.029755
```

Fig.11 vifcor

We can observe that our data has no multicollinearity problem that means every variable carry different/unique information.

Further, I have implemented the correlation plot which is provided by library corrgram.

age employ address income debtinc creddebt othdebt

Correlation Plot

Fig.12 Correlation plot

From this plot, we can identify that all variables are nicely correlated with each other.

2.2 Modeling

2.2.1 Model Selection

First crucial step in modeling to know which algorithms we have to used based on our target variable.

The target variable can fall in either of the four categories:

- 1. Nominal
- 2. Ordinal
- 3. Interval
- 4. Ratio

The target variable in our model is a categorical variable i.e. default. Hence the models that we choose are Logistic regression, Random Forest. The metric choosen to evaluate the performance of our model is accuracy, sensitivity, specificity, area under curve, ROC.

2.2.2 Logistic Regression

Logistic regression is the go-to method for binary classification problems (problems with two class values). Logistic regression is named for the function used at the core of the method, the logistic function. The logistic function, also called the sigmoid function.

```
call:
glm(formula = default ~ ., family = binomial(link = "logit"),
   data = train_data)
Deviance Residuals:
Min 1Q Median 3Q
-2.3312 -0.6320 -0.3151 0.0840
                                   Max
                                3.4124
Coefficients:
           Estimate Std. Error z value Pr(>|z|)
0.310666 0.264905 1.173 0.240898
ed2
ed3
          0.425524 0.341470 1.246 0.212708
         ed4
ed5
employ
         -0.087987 0.022946 -3.835 0.000126 ***
address
          0.006223 0.007418 0.839 0.401513
income
          0.119657 0.027797
0.463867 0.093517
debtinc
                              4.305 1.67e-05 ***
                             4.960 7.04e-07 ***
creddebt
         -0.077515 0.062061 -1.249 0.211658
othdebt
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 766.97 on 679 degrees of freedom
Residual deviance: 527.83 on 668 degrees of freedom
AIC: 551.83
Number of Fisher Scoring iterations: 6
```

Fig.13 Ir model

2.2.3 K- fold Cross Validation

Cross-validation is a resampling procedure used to evaluate machine learning models on a limited data sample. Cross-validation is primarily used in applied machine learning to estimate the skill of a machine learning model on unseen data. That is, to use a limited sample in order to estimate how the model is expected to perform in general when used to make predictions on data not used during the training of the model. We have used 10 folds in our models.

```
Deviance Residuals:
Min 1Q Median 3Q Max
-3.4124 -0.0840 0.3151 0.6320 2.3312
                              3Q
Coefficients:
             Estimate Std. Error z value Pr(>|z|)
(Intercept) 2.059032 0.593895 3.467 0.000526 *** age -0.026371 0.018074 -1.459 0.144545 ed2 -0.310666 0.264905 -1.173 0.240898
           -0.425524 0.341470 -1.246 0.212708
ed3
                        0.474257 0.075 0.939887
1.251888 -0.521 0.602080
ed4
            0.035765 0.474257
ed5
            -0.652749
                                   7.354 1.92e-13 ***
            0.238564 0.032438
employ
address
            0.087987 0.022946 3.835 0.000126 ***
0.077515 0.062061 1.249 0.211658
othdebt
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
(Dispersion parameter for binomial family taken to be 1)
    Null deviance: 766.97 on 679 degrees of freedom
Residual deviance: 527.83 on 668 degrees of freedom
AIC: 551.83
Number of Fisher Scoring iterations: 6
```

Fig.14 lr cv

This is the summary of our logistic regression classifier after tuning it with the 10 fold cross validation parameters.

2.2.4 Random Forest

Random forest is like bootstrapping algorithm with Decision tree (CART) model. Random forest tries to build multiple CART models with different samples and different initial variables. Here, we have given ntree value 500.

```
Random Forest
680 samples
 8 predictor
 2 classes: 'Defaulter', 'Non.Defaulter'
No pre-processing
Resampling: Cross-Validated (10 fold, repeated 10 times)
Summary of sample sizes: 612, 612, 612, 612, 612, 612, ...
Resampling results across tuning parameters:
 mtry
                   Sens
        0.8256188 0.3799346 0.9223882
  2
  6
        0.8209281 0.4837582 0.9037176
       0.8162250 0.4937255 0.8931373
 11
ROC was used to select the optimal model using the largest value.
The final value used for the model was mtry = 2.
```

Fig.15 rf model

Chapter3

Conclusion

3.1 Model Evaluation

Now that we have a few models for predicting the target variable, we need to decide which one to choose.

There are several criteria that exist for evaluating and comparing models. We can compare the models using

any of the following criteria:

- 1. Predictive Performance
- 2. Interpretability
- 3. Computational Efficiency

Models will be evaluated on the basis of various metrics that can be calculated through confusion matrix and ROC curve.

Evaulation of 2.2.2 Logistic Regression:

p	Non	Defaulter	Defaulter	
neg		121	22	
pos		7	20	

Fig.16 CM LR

True Positive (TP): We predicted 20 cases will be defaulter and turns out to be true.

True Negative (TN): We predicted 121 cases are Non defaulter and it turns out to be true.

False Positive (FP): We predicted 22 cases are defaulter but turns out to be false.

False Negative (FN): We predicted 7 cases are Non defaulter but turns out to be false.

Accuracy: how often is the classifier correct.

(TP+TN)/(TP+TN+FP+FN) = 82.94%

Sensitivity/Recall/True Positive rate: When it's actually Defaulter, how often does it predict yes.

TP/(TP+FN) = 74.07%

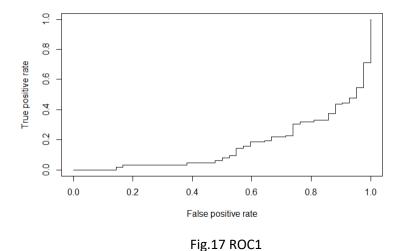
Precision: The precision metric shows the accuracy of the positive class. It measures how likely the prediction of the positive class is correct.

TP/(TP+FP) = 47.61%

Specificity/ True Negative rate: When its actually Non defaulter, how often does it predict the same.

TN/(TN+FP) = 84.61%

Area Under Curve = 16.24%



0 - -

Evaulation of 2.2.3 K- fold Cross Validation:

Confusion Matrix and Statistics

```
glm_pred
                Defaulter Non.Defaulter
  Defaulter
                        20
  Non. Defaulter
                                     121
                        22
               Accuracy: 0.8294
95% CI: (0.7643, 0.8827)
    No Information Rate: 0.7529
    P-Value [Acc > NIR] : 0.01090
                  Kappa: 0.479
Mcnemar's Test P-Value : 0.00933
            Sensitivity: 0.4762
            Specificity: 0.9453
         Pos Pred Value: 0.7407
         Neg Pred Value : 0.8462
             Prevalence: 0.2471
         Detection Rate: 0.1176
   Detection Prevalence : 0.1588
      Balanced Accuracy: 0.7108
```

Fig.18 LR k-fold

'Positive' Class : Defaulter

True Positive (TP): We predicted 20 cases will be defaulter and turns out to be true. True Negative (TN): We predicted 121 cases are Non defaulter and it turns out to be true. False Positive (FP): We predicted 22 cases are defaulter but turns out to be false. False Negative (FN): We predicted 7 cases are Non defaulter but turns out to be false.

Accuracy: how often is the classifier correct. (TP+TN)/(TP+TN+FP+FN) = 82.94%

Sensitivity/Recall/True Positive rate: When it's actually Defaulter, how often does it predict yes.

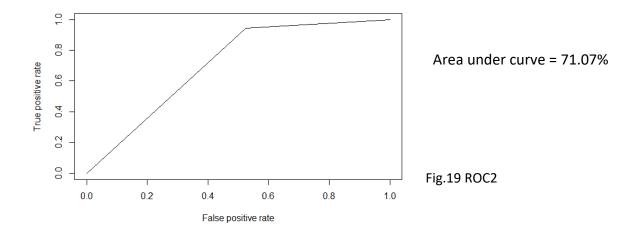
TP/(TP+FN) = 47.62%

Precision: The precision metric shows the accuracy of the positive class. It measures how likely the prediction of the positive class is correct.

TP/(TP+FP) = 74.07%

Specificity/ True Negative rate: When its actually Non defaulter, how often does it predict the same.

TN/(TN+FP) = 94.53%



Evaulation of 2.2.4 Random Forest:

Confusion Matrix and Statistics

```
rf_pred
                Defaulter Non. Defaulter
 ____
Defaulter
                      18
 Non.Defaulter
                       24
                                    119
               Accuracy: 0.8059
                 95% CI: (0.7383, 0.862)
   No Information Rate: 0.7529
   P-Value [Acc > NIR] : 0.06256
                  Карра: 0.4071
Mcnemar's Test P-Value : 0.01481
            Sensitivity: 0.4286
            Specificity: 0.9297
         Pos Pred Value : 0.6667
         Neg Pred Value
                        : 0.8322
             Prevalence: 0.2471
         Detection Rate: 0.1059
   Detection Prevalence : 0.1588
     Balanced Accuracy: 0.6791
       'Positive' Class : Defaulter
```

Fig.20 rf cm

True Positive (TP): We predicted 18 cases will be defaulter and turns out to be true.

True Negative (TN): We predicted 119 cases are Non defaulter and it turns out to be true.

False Positive (FP): We predicted 24 cases are defaulter but turns out to be false.

False Negative (FN): We predicted 9 cases are Non defaulter but turns out to be false.

Accuracy: how often is the classifier correct.

(TP+TN)/(TP+TN+FP+FN) = 80.59%

Sensitivity/Recall/True Positive rate: When it's actually Defaulter, how often does it predict yes.

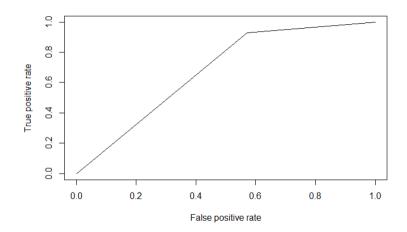
TP/(TP+FN) = 42.86%

Precision: The precision metric shows the accuracy of the positive class. It measures how likely the prediction of the positive class is correct.

TP/(TP+FP) = 66.66%

Specificity/ True Negative rate: When its actually Non defaulter, how often does it predict the same.

TN/(TN+FP) = 92.97%



Area Under Curve = 67.91%

Fig.21 ROC3

An ROC curve is the most commonly used way to visualize the performance of a binary classifier, and AUC is the best way to summarize its performance in a single number.

We can see from Fig.17 ROC1 and AUC is 16.24% that 2.2.2 Logistic regression has performed poorly. So, after comparing 2.2.3 and 2.2.4, 2.2.3 Logistic regression after 10 fold cross validation has performed good with accuracy of 82.94%, Precision is 74.07% and also the AUC is 71.07%.

After Concluding, we can say that after 10- fold cross validation, our Logistic regression Classifier has performed well.

Chapter 4

Deployment

4.1 Model Deployment

At Industry level, we have to deploy our predictive model so that we will get the complete summary of model regardless of running each code again and again.

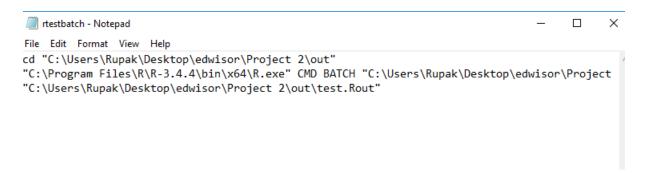
```
Microsoft Windows [Version 10.0.17134.984]
(c) 2018 Microsoft Corporation. All rights reserved.
C:\Users\Rupak>cd "C:\Users\Rupak\Desktop\edwisor\Project 2\out"
```

1. First, Open the command prompt, put the path of directory.

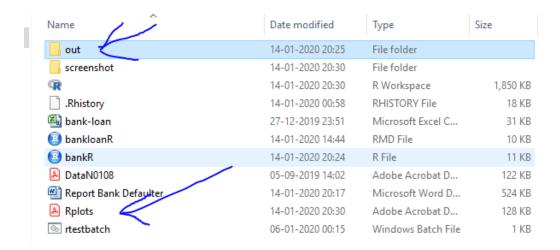
```
C:\Users\Rupak\Desktop\edwisor\Project 2\out>"C:\Program Files\R\R-3.4.4\bin\x64\R.exe" CMD BATCH "C:\Users\Rupak\Desktop\edwisor\Project 2\out\test.Rout"
C:\Users\Rupak\Desktop\edwisor\Project 2\out>
```

- 2. Put the path of the R.exe so that it will know it is a R file followed by CMD BATCH command.
- 3. After that, path of the code file.
- 4. Followed by the path and name of output file where do you want to store.

It these all these run successfully, we can create a batch file so that we don't have to do this process again and again.



Put all these command line instructions into a notepad file as shown in above screenshot and save it as .bat extension file.

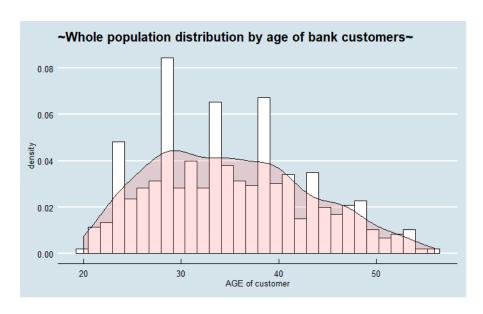


We can see that after clicking on "rtestbatch file", the summary of our bankR.R is stored in out folder and all the graphs are saved in Rplots.pdf file.

So through all this process, we just have to click on batch file to see the summary of our predictive model.

Appendix A - R Code

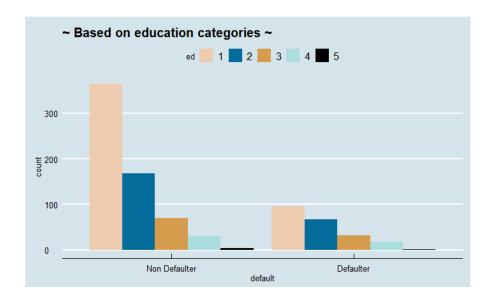
Histogram of age distribution:



Code:

```
ggplot(bank,aes(age)) +
  geom_histogram(aes(y=..density..), colour="black", fill="white")+
  geom_density(alpha=.2, fill="#FF6666") +
  theme_economist() +
  xlab("AGE of customer")+
  ggtitle("~whole population distribution by age of bank customers~")
```

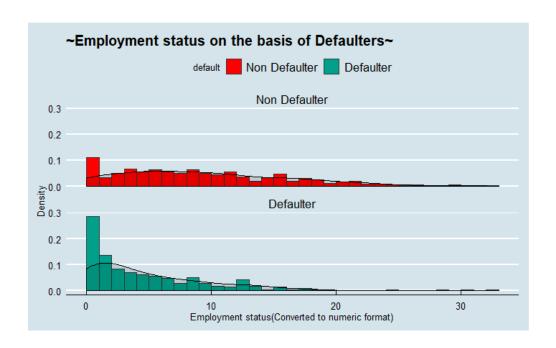
Bar graph b/w education categories and default:



Code:

```
ggplot(bank,aes(default,..count..)) +
  geom_bar(aes(fill=ed), position = "dodge") +
  theme_economist() +
  scale_fill_manual(values=wes_palette(n=5, name="Darjeeling2")) +
  ggtitle("~ Based on education categories ~")
```

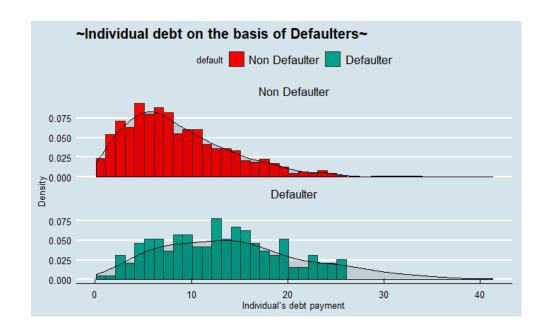
Histogram b/w default and employment:



Code:

```
ggplot(bank,aes(employ,fill=default)) +
    geom_histogram(aes(y=..density..),breaks=seq(0,33,by=1),color="grey20")+
    geom_density(alpha=.1,fill="black")+
    facet_wrap(~default,ncol=1,scale="fixed")+
    theme_economist()+
    scale_fill_manual(values=wes_palette(n=2,name="Darjeeling1"))+
    ylab("Density")+
    xlab("Employment status(Converted to numeric format)")+
    ggtitle("~Employment status on the basis of Defaulters~")
```

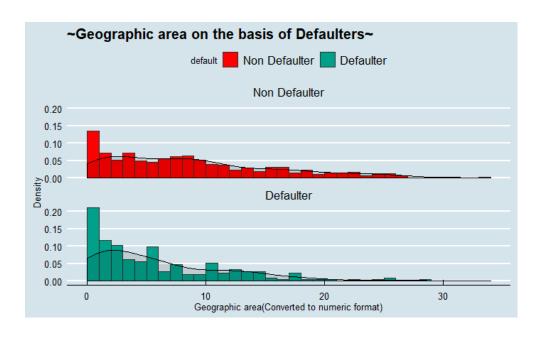
Histogram b/w default and debtinc:



Code:

```
ggplot(bank,aes(debtinc,fill=default)) +
  geom_histogram(aes(y=..density..),breaks=seq(.100,26.500,by=1),color="grey20")+
  geom_density(alpha=.1,fill="black")+
  facet_wrap(~default,ncol=1,scale="fixed")+
  theme_economist()+
  scale_fill_manual(values=wes_palette(n=2,name="Darjeeling1"))+
  ylab("Density")+
  xlab("Individual's debt payment")+
  ggtitle("~Individual debt on the basis of Defaulters~")
```

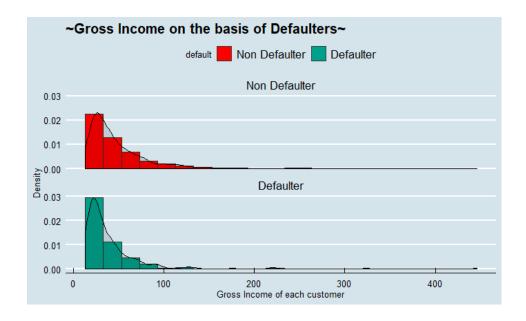
Histogram b/w default and address:



Code:

```
ggplot(bank,aes(address,fill=default)) +
   geom_histogram(aes(y=..density..),breaks=seq(0,34,by=1),color="grey20")+
   geom_density(alpha=.1,fill="black")+
   facet_wrap(~default,ncol=1,scale="fixed")+
   theme_economist()+
   scale_fill_manual(values=wes_palette(n=2,name="Darjeeling1"))+
   ylab("Density")+
   xlab("Geographic area(Converted to numeric format)")+
   ggtitle("~Geographic area on the basis of Defaulters~")
```

Histogram b/w default and income:



Code:

```
ggplot(bank,aes(income,fill=default)) +
   geom_histogram(aes(y=..density..),breaks=seq(13,400,by=20),color="grey20")+
   geom_density(alpha=.1,fill="black")+
   facet_wrap(~default,ncol=1,scale="fixed")+
   theme_economist()+
   scale_fill_manual(values=wes_palette(n=2,name="Darjeeling1"))+
   ylab("Density")+
   xlab("Gross Income of each customer")+
   ggtitle("~Gross Income on the basis of Defaulters~")
```

References

Book: R CookBook by Paul Teetor
Python for Data Analysis by Wes McKinney