

RUPAM WADIBHASME

LEAD AI USECASE SPECIALIST



CONTACTS

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Pune, India



EDUCATION

MBA (Operations and Finance), Nagpur University
2022

B.Tech (Engineering), RTMNU
2017

SKILLS

- Python
- Power BI
- PostgreSQL
- RPA Tools
- Exploratory Data Analysis (EDA)
- Business Analysis & RPA Development
- Data Analysis & Visualization
- Automation Tools
- Leadership & Project Management
- API Integration

ABOUT ME

Strategic and results-driven IT professional with over 4+ years of experience specializing in business process automation, data analysis, project management, and reconciliation. Proven expertise in leading cross-functional teams, developing RPA workflows, and delivering automation solutions that enhance operational efficiency and reduce costs. Adept at leveraging tools like Python, Power BI, and SQL to design impactful dashboards and analytics. Passionate about solving complex problems and driving innovation in business processes.

WORK EXPERIENCE

Lead RPA Engineer, Light Information System

Jan 2022 - Present

- Design, implement, and optimize automation workflows to eliminate redundant processes and improve efficiency.
- Key responsibilities include: Automated workflows for data processing and reporting, reducing manual effort by 70%.
- Developed API workflows, enhancing data accuracy and speed.
- Created AI-driven RPA systems for tasks like invoice extraction and chatbot-based appointment booking, reducing manual intervention by 80%.
- Designed interactive dashboards for actionable insights from automation and invoice data.
- Conducted training sessions and prepared documentation for seamless adoption of solutions.
- Proactively monitored project progress, mitigating risks and ensuring successful delivery of automation use cases.

Assistant Manager - Operations, HDFC Bank Limited

Jan 2020 - Jul 2020

- Streamlined operational processes and managed cash handling and reconciliations, ensuring accuracy and compliance.
- Provided exceptional customer service, addressing and resolving client issues promptly.

Assistant Manager - Operations, Axis Bank Ltd

Sep 2018 - Jan 2020

- Reconciled bank statements and corrected discrepancies to ensure the accuracy of financial records.
- Provided excellent customer service and resolved customer issues, resulting in high ratings on customer satisfaction surveys.

LINK

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LANGUAGES

English
Marathi

Hindi