EDUCATION

BOOTCAMP DATA SCIENCE

EDEM. School of Empreneurs (2023)

- Intensive study program. 480h.
- ETL process development. Relational and non-relational databases. Data analysis and visualization with Python, Pandas or Power BI.
- Development of Machine Learning tools (supervised, unsupervised and time series models).
- Development of productivity tools: Creation APIs and cloud services (AWS, Docker).

COMPUTER APPLICATIONS DEVELOPMENT

Peam Academy (2014- 2015)

- Professionalism Certificate. 1040h.
- Desktop application development with Visual Basic.
- Web application development with Java and PHP.

SUP. TECHNICIAN IN PRODUCTION ANS SPECTACLES

IES Henri Matisse. (2008 - 2010)

- Development of graphic design projects (Photoshop and Illustrator).
- Development of video editing and postproduction projects (Premiere and After Effects).

SUP. TECHNICIAN IN SOUND

IES Henri Matisse. (2004 - 2006)

- Learning of audio processing tools (Audacity and Adobe Audition).
- Development of musical recording projects in studio, production with Pro Tools.



EXPERIENCE

ADMINISTRATIVE MANAGEMENT

MSX International (2021 - 2022)

Customers file management (CRC Ford Spain) through Microsoft Dynamics ERP, registration and review of invoices, incident resolution.

ADMINISTRATIVE MANAGEMENT

Acrismatic Group (2015 - 2021)

Customers file management (Juegging sports betting) through Sugar CRM and Zendesk Chat, registration and review of online payments (transfers and Hal Cash) in search of fraud patterns, incident resolution.

CUSTOMER SERVICE AGENT (2012 - 2013)

- Reception of calls for the management of incidents and contractual modifications in the freelance department of Movistar.
- Reception of calls for incident management in the administrative department of Iberdrola.

AUDIOVISUAL AND SOUND TECHNICIAN (2008 - 2010)

- Audiovisual installation assembly, camera in sporting events and editing, graphics and post-production of corporate videos.
- Sound technician in dubbing recordings of documentaries and TV series.

SOFT SKILLS

Teamwork

★★★☆

Proactivity

★★★☆

Adaptation to change

★★★☆

Resolutivenes

☆★★★★