

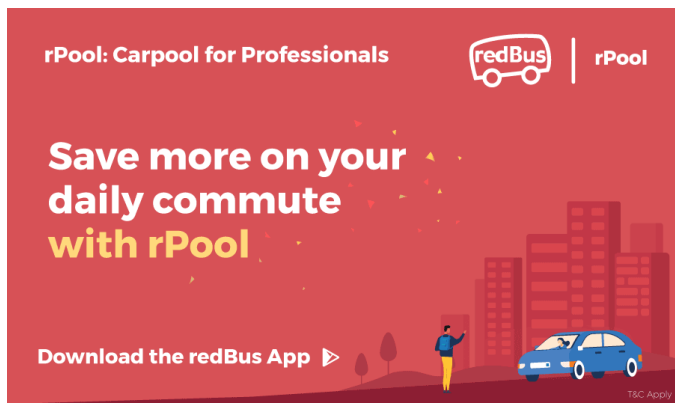
Nagpur Pune Tuesday, March 10, 2020

Ticket no: TP4582447068
PNR no: TS200305140540791894MEUC/18895/Nagpur to Pune

Verma Travels Galaxy A/C Sleeper (2+1)	17:55 Reporting time	18:10 Departure time	1 Number of Passengers
Boarding point details	Ashirwad Location	Ashirwad Landmark	Ashirwad Address
Dropping point details	10:40 Dropping point time	11-Mar-2020 Dropping point Date	Sangamwadi Pune Address
Travel insurance details	ICICI Lombard Travel Insurance Policy Rs.18.0/- Insurance provider		

Passenger Details (Age, Gender)	Seat Number
Anmol Chaware (26, MALE)	L12

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :
Rs. 963.0
(Rs. 45.0
inclusive of
GST and
service charge,
if any)

Terms and Conditions

- redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.
redBus responsibilities include:
 - (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
 - (2) Providing refund and support in the event of cancellation
 - (3) Providing customer support and information in case of any delays / inconvenience**redBus responsibilities do not include:**
 - (1) The bus operator's bus not departing / reaching on time.
 - (2) The bus operator's employees being rude.
 - (3) The bus operator's bus seats etc not being up to the
- Passengers are required to furnish the following at the time of boarding the bus:
 - (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
 - (2) A valid identity proofFailing to do so, they may not be allowed to board the bus.
- Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone

customer's expectation.

(4) The bus operator canceling the trip due to unavoidable reasons.

(5) The baggage of the customer getting lost / stolen / damaged.

(6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

(7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).

(8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in

7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
8. Please note the following regarding the luggage policy for your journey:
(1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
(2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
(3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
9. Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After 06:10 AM on 10th Mar	Rs. 900.0
Between 06:10 PM on 9th Mar- 06:10 AM on 10th Mar	Rs. 450.0
Between 06:10 PM on 7th Mar- 06:10 PM on 9th Mar	Rs. 180.0
Till 06:10 PM on 7th Mar	Rs. 90.0

10. Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

For boarding point related
9822471988

For time related
9822471988

Verma Travels Galaxy Customer Care:

For cancellation and refunds related
Click on this [link](#) for hassle free online cancellation

For all queries
Call +919945600000 or write to us [here](#)
