

# Nagaland Pollution Control Board Mobile App

## User or App Interface:

- Air Quality Index (AQI):
  - Browse Map: View a map of Nagaland with markers for each city. Each marker displays the current AQI for that city, using color-coded indicators for easy understanding.
  - View City List: Access a list of all cities in Nagaland, alongside their corresponding AQI values. You can sort and filter the list based on AQI or other criteria.
  - Get Details: Tap on a city marker or list item to see detailed information about the AQI, including air quality parameters like PM2.5, PM10, and ozone levels.
- Complaint Management:
  - Login/Signup: Register or log in using your mobile number and a one-time password (OTP) for secure access.
  - Submit Complaint: Report environmental issues by adding details like description, pictures, and your location. The app helps ensure accurate location data for effective complaint handling.
  - Track Complaints: View a list of your submitted complaints and their current status (e.g., pending, assigned, resolved).
  - Receive Updates: Get notified via push notifications whenever the status of your complaint changes. You can then accept or reject the resolution provided.

## Admin Role in the Nagaland Pollution Control Board Mobile App

It would be a web-based admin panel for complaint management adding AQI data.

### Key Functionalities:

- Complaint Overview: Access a dashboard displaying all submitted complaints in various stages (pending, assigned, resolved).
- Complaint Assignment: Assign complaints to the relevant government department based on the reported issue and location. This ensures efficient handling and expertise in addressing specific concerns.
- Status Updates: Update the status of complaints as they progress through investigation, action, and resolution. This allows users to track their complaint's progress and transparency.

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- Communication: Send push notifications to users informing them of status updates, requesting additional information, or seeking clarification. This facilitates two-way communication and promotes collaboration.
- Data Analysis: Access reports and insights on complaint trends, locations, and types of issues reported. This allows the admin to identify problem areas and prioritize resources effectively.
- User Management: Manage user accounts, This ensures appropriate access control and system security.
- Masters controls
  - 1) Adding cities:
  - 2) Adding AQI data of cities manually per city.
  - 3) Parameter and sub indices per city.