



CONTACT ME AT

📍 Philadelphia, PA

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TECHNICAL SKILLS

Programming:

Java, C++, Python, C# .NET, JavaScript, JQuery, HTML/CSS, AngularJS, GitHub

Database Management:

Data Modeling, SQL Development

Project Management:

Microsoft Office Suite, Microsoft Visio, Microsoft Teams, Microsoft Planner, Microsoft Project, WebEx, Agile Methodology, SDLC

Cloud Computing:

SharePoint

Business Analysis:

Requirements Gathering, Requirements Analysis, Backlog Planning, Sprint Planning

SOFT SKILLS

Leadership
Effective Communication
Problem-Solving
Adaptability
Teamwork
Flexibility
Willingness to learn
Dependability

RUP ZALAVADIA

RECENT GRADUATE

WORK EXPERIENCE

Robert Bosch, LLC, Bethlehem, PA

IT Support Intern | May 2019 – July 2019

- Managed Windows 7 to Windows 10 migration for all the local sites of Robert Bosch within the determined timeline.
- Updated the team on latest progress of my tasks during the stand-up meeting every day for each sprint and discussed issue(s) and resolutions regarding the issue(s).
- Processed and resolved IT support tickets for customer issues related to hardware and software.
- Managed a program for replacement of leased PCs.

Abington-Jefferson Health, Abington, PA

Summer Diversity Co-op Program | May 2017 – August 2017

- Imaged over 100 PCs and laptops, and installed applications and software required to set up doctors' practices.
- Performed a walkthrough to identify number of devices, printers, scanners, network drops, and network equipment required to set up different practices.
- Obtained quotes and equipment details in order to create purchase order for necessary hardware.
- Engaged with the core team to set up network switches in the network closet.

St. Mary Medical Center, Langhorne, PA

Ambassador and Information Technology Volunteer | May 2012 – December 2015

- Configured over 30 computers throughout the hospital and installed applications and software such as windows upgrades and patient information systems.
- Managed technical issues and queries like troubleshooting computers and printers for the hospital staff.

EDUCATION

TEMPLE UNIVERSITY, College of Science & Technology, Philadelphia, PA

Major: Information Science and Technology with a Minor in Business

Degree Type: Bachelor of Science

Cumulative GPA: 3.57

Graduation: December 2019

Transfer Student

PENNSYLVANIA STATE UNIVERSITY, Abington, PA

Attended: Fall 2015 - Spring 2016