

## RUP ZALAVADIA

Philadelphia, PA

<https://www.linkedin.com/in/rupzalavadia/>

Cell: (267) 393-2362  
rupzalavadia72@gmail.com

---

**EDUCATION:** TEMPLE UNIVERSITY, College of Science & Technology, Philadelphia, PA

**Major:** Information Science and Technology with a **Minor** in Business

**Degree Type:** Bachelor of Science

**Cumulative GPA:** 3.57

**Graduation:** December 2019

*Transfer Student*

PENNSYLVANIA STATE UNIVERSITY, Abington, PA

**Attended:** Fall 2015 - Spring 2016

### TECHNICAL SKILLS:

**Programming:** Java, C++, Python, C#, JavaScript, JQuery

**Database Management:** Data Modeling, SQL Development Project

**Management:** Microsoft Office Suite

**Cloud Computing:** SharePoint

### COURSEWORK:

Intro to Programming in C++

Systems Intro to Information Science & Technology (Python)

Program Design & Abstraction (Java I)

Component-Based Software Design (C#)

Server-Side Web Application Development

Database Management

Operating Systems & Networking

Data Structures (Java II)

Network Architectures

Client-Side Scripting for Web

### ACCOLADES:

Dean's List, 2015 - Present

Temple University Scholarship, Fall 2016 – Spring 2019

### RELEVANT EXPERIENCE:

**Robert Bosch, LLC**, Bethlehem, PA

*IT Support Intern, May 2019 – July 2019*

- Managed Windows 7 to Windows 10 migration for all the local sites of Robert Bosch within the determined timeline.
- Updated the team on latest progress of my tasks during the stand-up meeting every day for each sprint and discussed issue(s) and resolutions regarding the issue(s).
- Processed and resolved IT support tickets for customer issues related to hardware and software.
- Managed a program for replacement of leased PCs.

**Abington-Jefferson Health**, Abington, PA

*Summer Diversity Co-op Program, May 2017 – August 2017*

- Imaged over 100 PCs and laptops, and installed applications and software required to set up doctor's practices.
- Performed a walkthrough to identify number of devices, printers, scanners, network drops, and network equipment required to set up different practices.
- Obtained quotes and equipment details in order to create purchase order for necessary hardware.
- Engaged with the core team to set up network switches in the network closet.

**St. Mary Medical Center**, Langhorne, PA

*Information Technology Volunteer* (September 2015 – December 2015)

- Configured over 30 computers throughout the hospital and installed applications and software such as windows upgrades and patient information systems.
- Managed technical issues and queries like troubleshooting computers and printers for the hospital staff.

*Ambassador and Information Desk Associate/Volunteer* (May 2012 - September 2015)

### EXTRACURRICULAR:

Secretary, Information Science & Technology (IST), 2015 - 2016