RUP ZALAVADIA

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EDUCATION: TEMPLE UNIVERSITY, College of Science & Technology, Philadelphia, PA
Major: Information Science and Technology with a **Minor** in Business
Degree Type: Bachelor of Science
Cumulative GPA: 3.57
Graduation: December 2019

Transfer Student
PENNSYLVANIA STATE UNIVERSITY, Abington, PA
Attended: Fall 2015 - Spring 2016

TECHNICIAL SKILLS:
Programming: Java, C++, Python, C#, JavaScript, JQuery
Database Management: Data Modeling, SQL Development Project
Management: Microsoft Office Suite
Cloud Computing: SharePoint

COURSEWORK:

Intro to Programming in C++	Database Management
Systems Intro to Information Science & Technology (Python)	Operating Systems & Networking
Program Design & Abstraction (Java I)	Data Structures (Java II)
Component-Based Software Design (C#)	Network Architectures
Server-Side Web Application Development	Client-Side Scripting for Web

ACCOLADES:

Dean's List, 2015 - Present
Temple University Scholarship, Fall 2016 – Spring 2019

REVELANT EXPERIENCE:

Robert Bosch, LLC, Bethlehem, PA
IT Support Intern, May 2019 – July 2019
- Managed Windows 7 to Windows 10 migration for all the local sites of Robert Bosch within the determined timeline.
- Updated the team on latest progress of my tasks during the stand-up meeting every day for each sprint and discussed issue(s) and resolutions regarding the issue(s).
- Processed and resolved IT support tickets for customer issues related to hardware and software.
- Managed a program for replacement of leased PCs.

Abington-Jefferson Health, Abington, PA
Summer Diversity Co-op Program, May 2017 – August 2017
- Imaged over 100 PCs and laptops, and installed applications and software required to set up doctor's practices.
- Performed a walkthrough to identify number of devices, printers, scanners, network drops, and network equipment required to set up different practices.
- Obtained quotes and equipment details in order to create purchase order for necessary hardware.
- Engaged with the core team to set up network switches in the network closet.

St. Mary Medical Center, Langhorne, PA
Information Technology Volunteer (September 2015 – December 2015)
- Configured over 30 computers throughout the hospital and installed applications and software such as windows upgrades and patient information systems.
- Managed technical issues and queries like troubleshooting computers and printers for the hospital staff.
Ambassador and Information Desk Associate/Volunteer (May 2012 - September 2015)

EXTRACURRICULAR:

Secretary, Information Science & Technology (IST), 2015 – 2016
Website: https://rupzalavadia1.github.io/RupWebPage/index.html