

Lesson Learned

Project Name: Forecast Tool
Project Manager: Ruqaiya Shaikh

Project Number: PR520023
Project Sponsor: John Hamilton

L_ID	Dated Raised	Event (What happened?)	RAG	Early Warning Sign	Recommendations	Actions	Owner	WBS ID	Status
1	02-Aug-23	Test API connection was missed in QA, which means the issue was not picked up.		None	Add new test case in test environment	Request additional test case from test manager and inform PMO	Project Manager	1.1	Closed
2	07-Aug-23	Agreeing the rate of defect in advance avoided, some 'cosmetic' could be fixed after go live.		Early UAT issues were not blocking the defect after logged in.	Defects need to be considered in during early project documentation. Eg. Defect: function doesn't work push go live date until get fixed. Cosmetic - Could be fix after go live	Share lesson with PMO and suggest amended to the project initiation process.	Project Manager	2.2	In - Progress