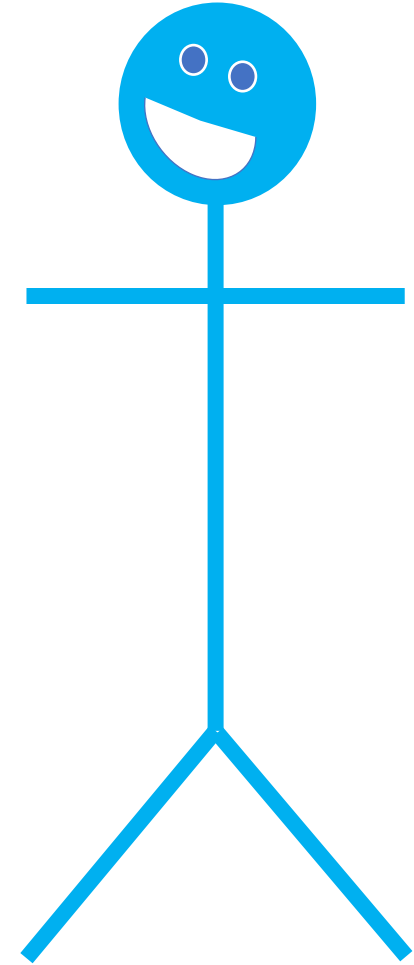
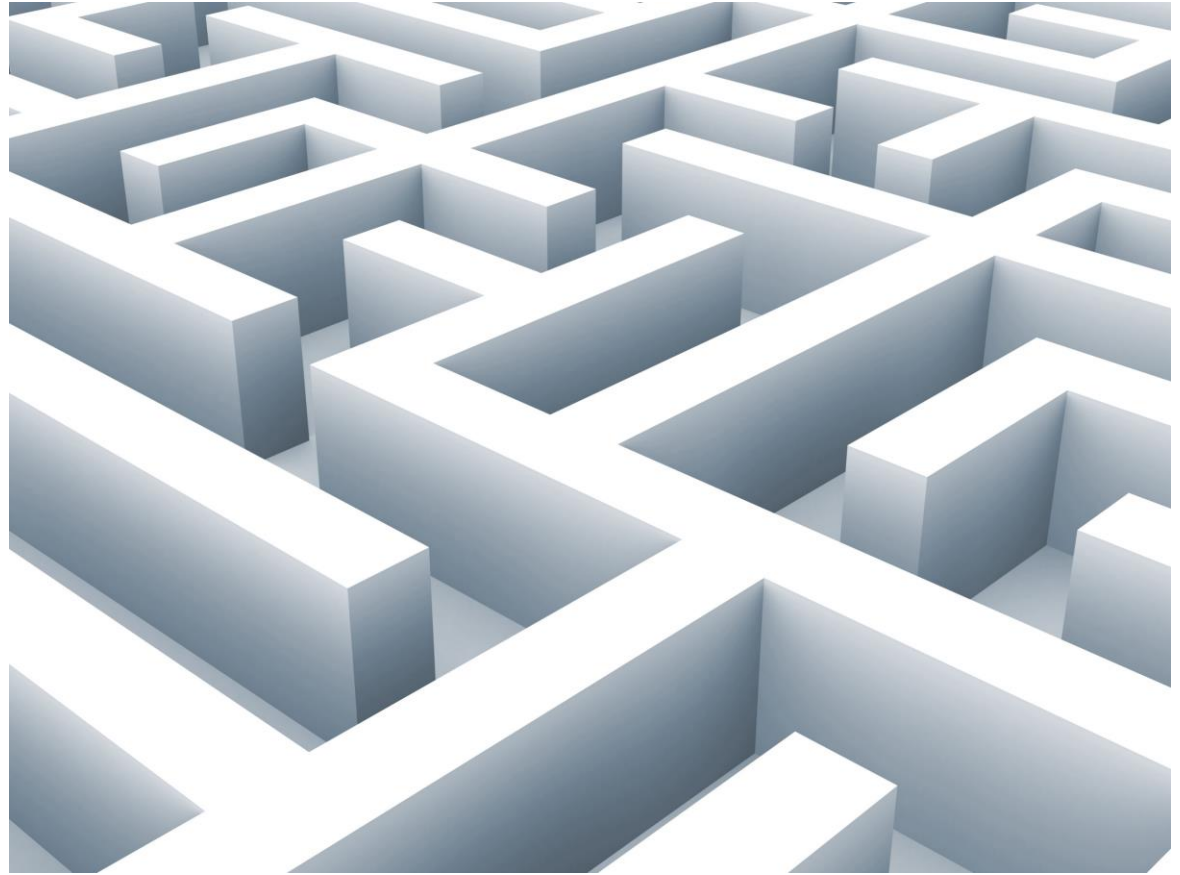


# Stochastic Simulation & ML



Wind up toys – let loose in a system



# Random Numbers

```
-runif(100,0,1)
```

# Stochastic Simulation

- Programming with random numbers
- Replicate existing systems
- Experimentation

# Structure

- Clock
- Programmed rules and outcomes per interval
- State management
- Run many trials
- Collect results

# Example

## Odds or Evens

```
step <- 100

dice <- c()

for (x in 1:step) {
  outcome <- sample(c(1,2,3,4,5,6), 1, prob=c(1/6,1/6,1/6,1/6,1/6,1/6))
  dice<-c(dice,outcome)
}

sum(dice %% 2 == 0)/step
```

# Example

Result is 0.45

or

45% of outcomes are **even** in 100 spins

# Example

## Odds or Evens with many trials

```
library(ggplot2)

trials <- 10000
step <- 100

result <- c()

for (x in 1:trials) {
  dice <- c()

  for (y in 1:step) {
    outcome <- sample(c(1,2,3,4,5,6), 1, prob=c(1/6,1/6,1/6,1/6,1/6,1/6))
    dice<-c(dice,outcome)
  }

  result <- c(result,sum(dice %% 2 == 0)/step)
}

dfResult <- data.frame(x=result)

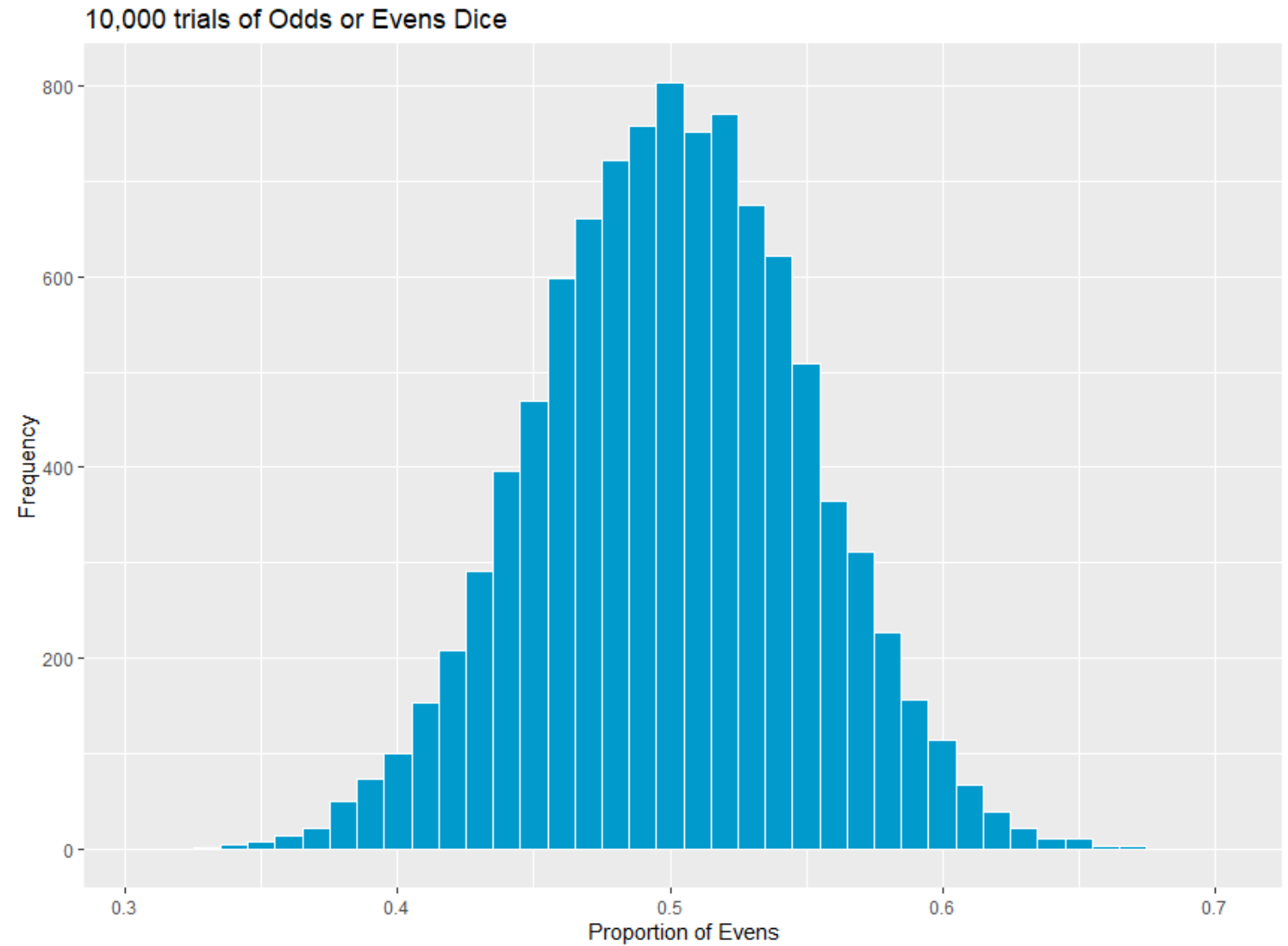
ggplot(data=dfResult, aes(x = x)) + geom_histogram(color = "white", fill = "deepskyblue3", binwidth = .01) +
labs(title="10,000 trials of Odds or Evens Dice") + xlab("Proportion of Evens") + ylab("Frequency")

mean(dfResult$x)
```



# Outcome

Average of  $\sim 0.5$  (50%)



# Examples

## Odds or Evens with many trials & biased dice

```
library(ggplot2)

trials <- 10000
step <- 100

result <- c()

for (x in 1:trials) {
  dice <- c()

  for (y in 1:step) {
    outcome <- sample(c(1,2,3,4,5,6), 1, prob=c(1.8/6,.2/6,1.8/6,.2/6,1.8/6,.2/6))
    dice<-c(dice,outcome)
  }

  result <- c(result,sum(dice %% 2 == 0)/step)
}

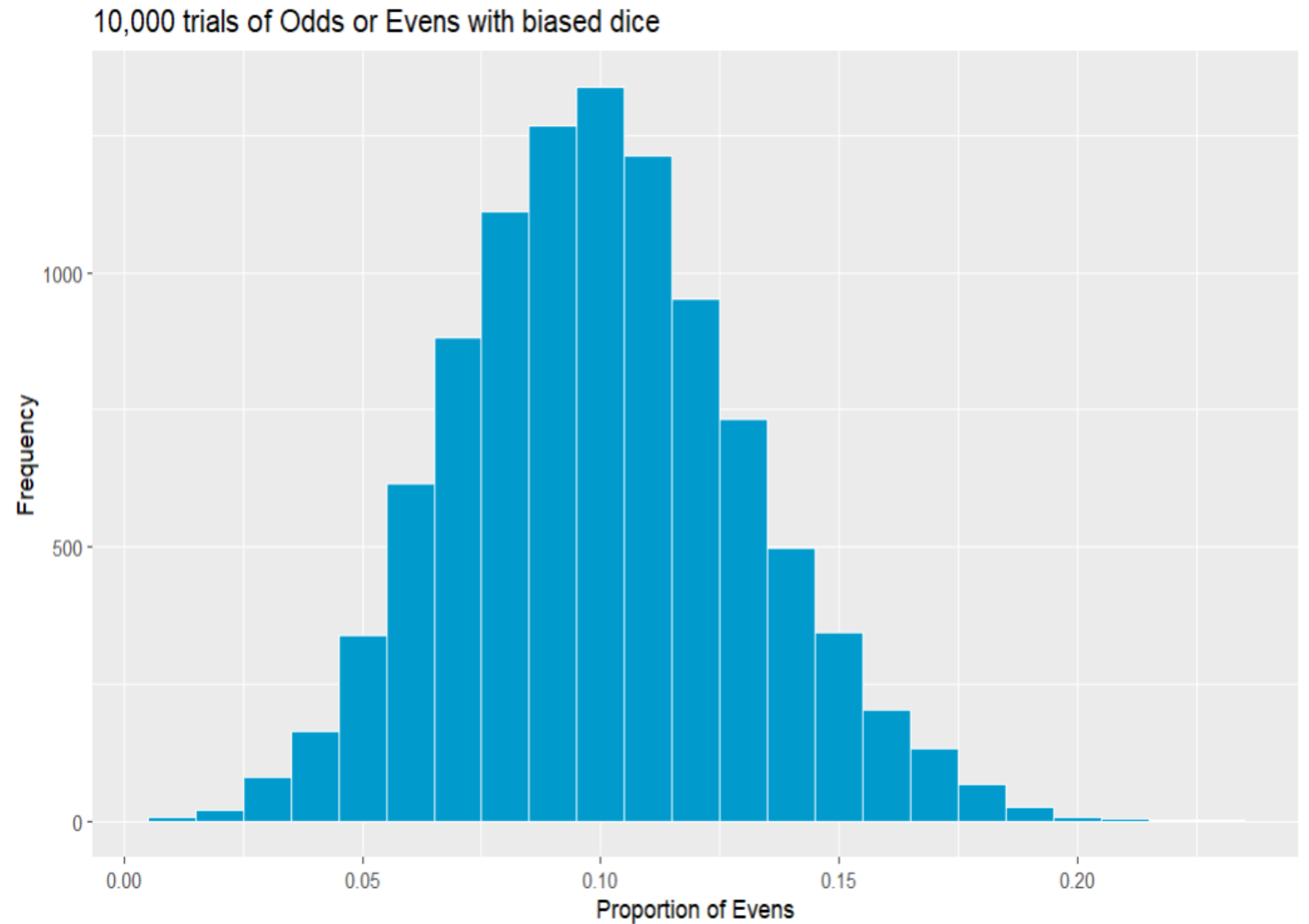
dfResult <- data.frame(x=result)

ggplot(data=dfResult, aes(x = x)) + geom_histogram(color = "white", fill = "deepskyblue3", binwidth =
.01) + labs(title="10,000 trials of Odds or Evens with biased dice") + xlab("Proportion of Evens") +
ylab("Frequency")

mean(dfResult$x)
```

# Outcome

Average of ~0.1 (10%)



Something more useful

# Example Overview

- Programming represents the business
- Random numbers represent actor behaviour

# Simulate Business Case

- Restaurants & Customers
- Repeated consumption, Experiential
- Diminishing returns
- Reasonable chance of departure

# Business Details

- Actor signs up for free
- Discounts at selected options
- Restaurant can drive volume



Díner  
Riders



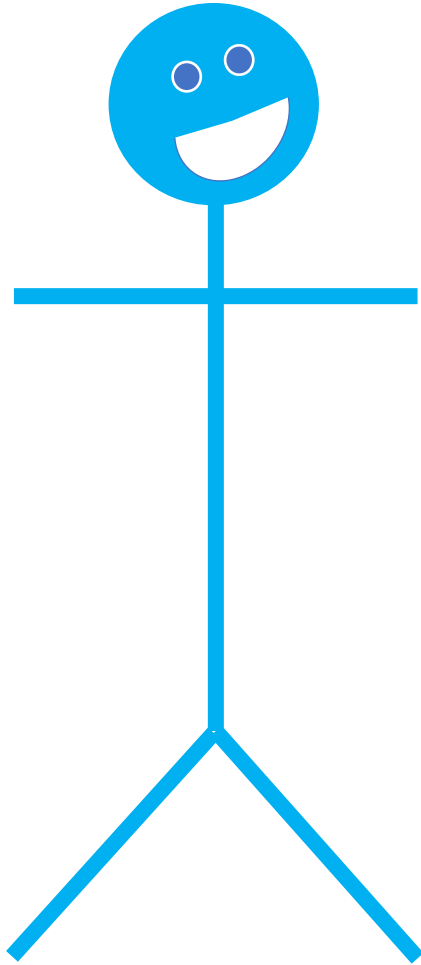


Díner<sup>TM</sup>  
Riders

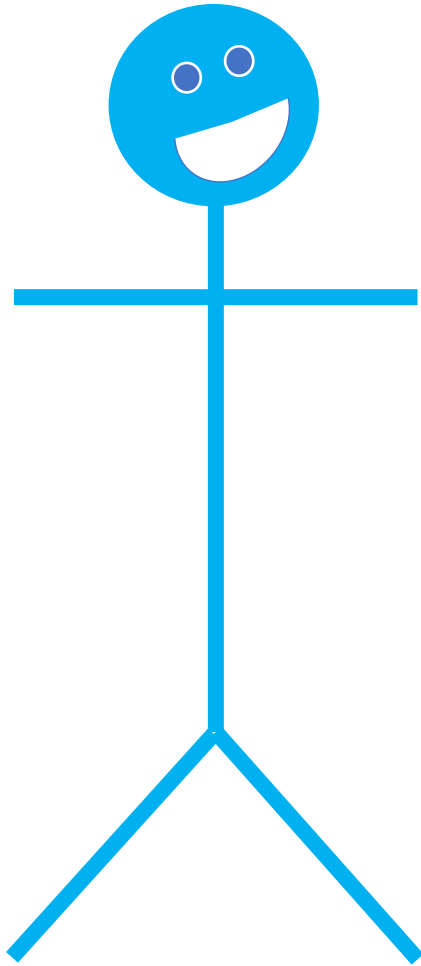
Actor



# Actor

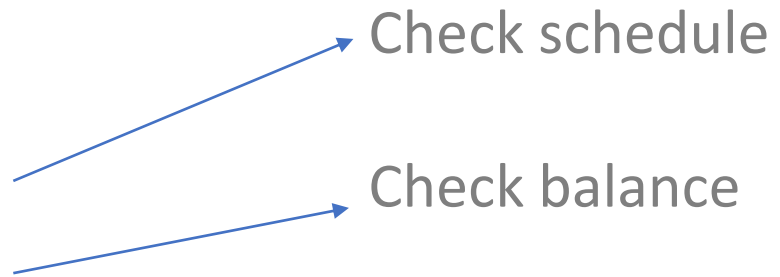
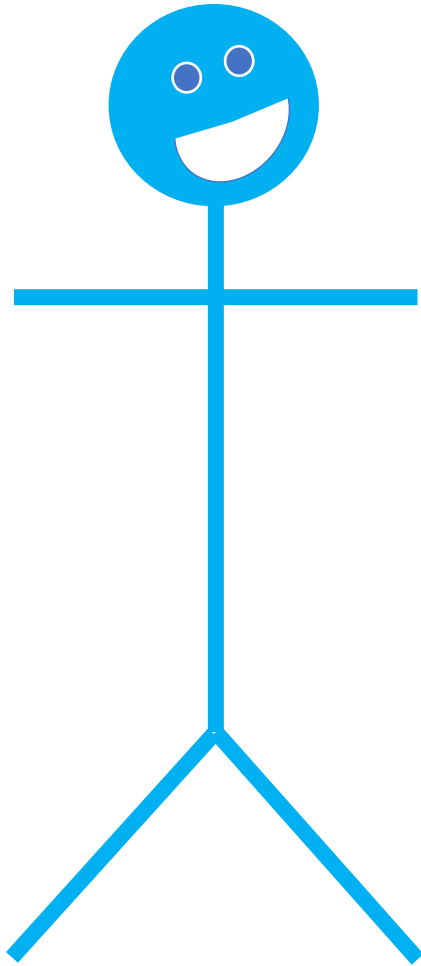


# Actor Actions



Check schedule

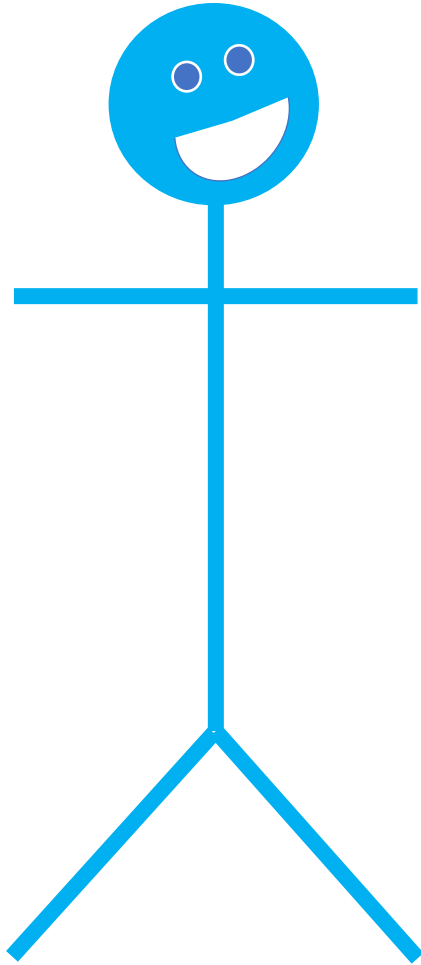
# Actor Actions



Check schedule

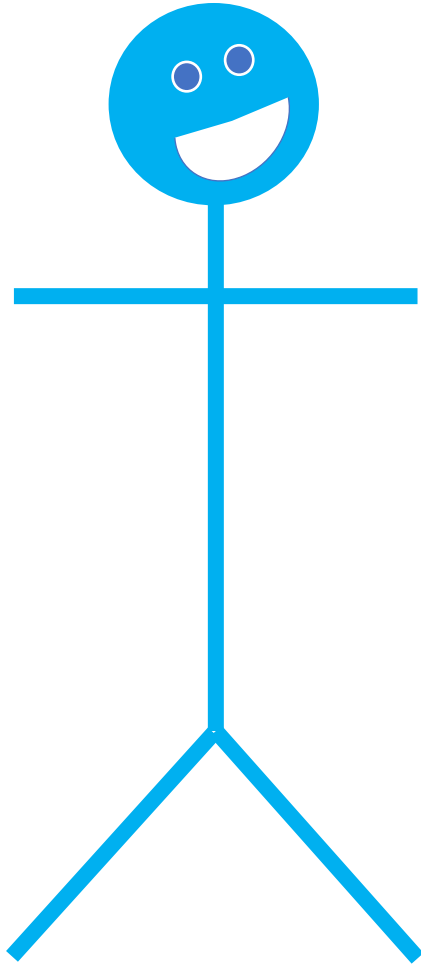
Check balance

# Actor Actions



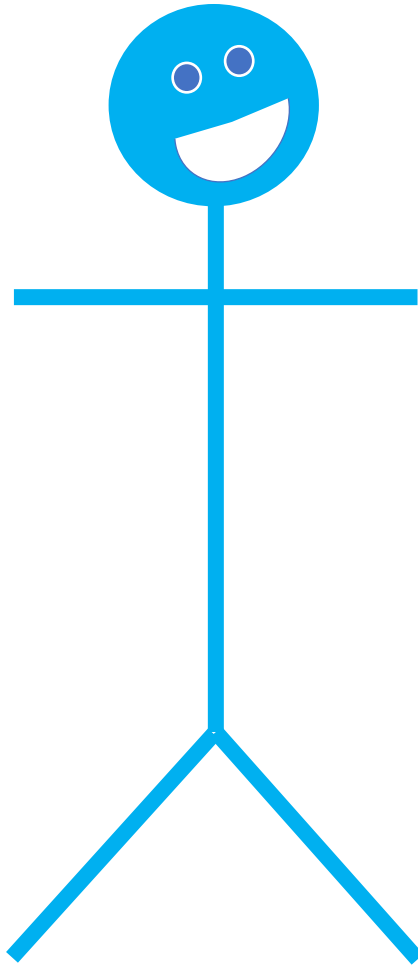
- Check schedule
- Check balance
- Seek gratification

# Actor Actions



- Check schedule
- Check balance
- Seek gratification
- Make a purchase

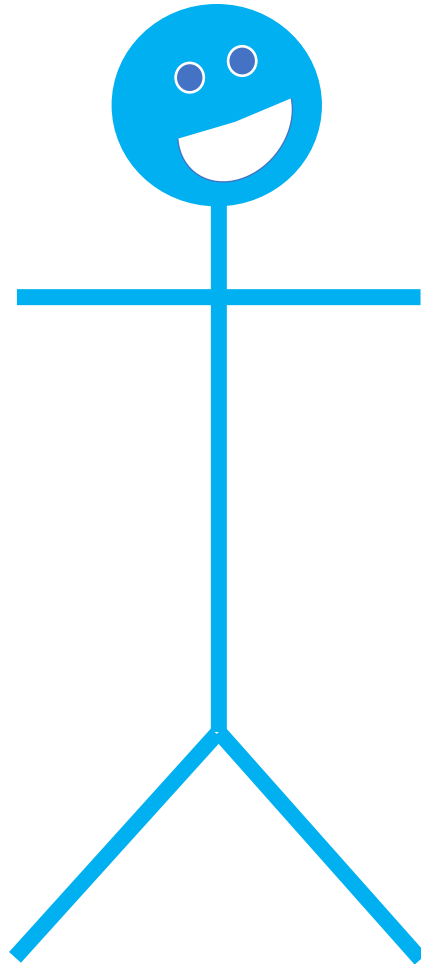
# Actor Actions



- Check schedule
- Check balance
- Seek gratification
- Make a purchase
- Get paid every 30 step

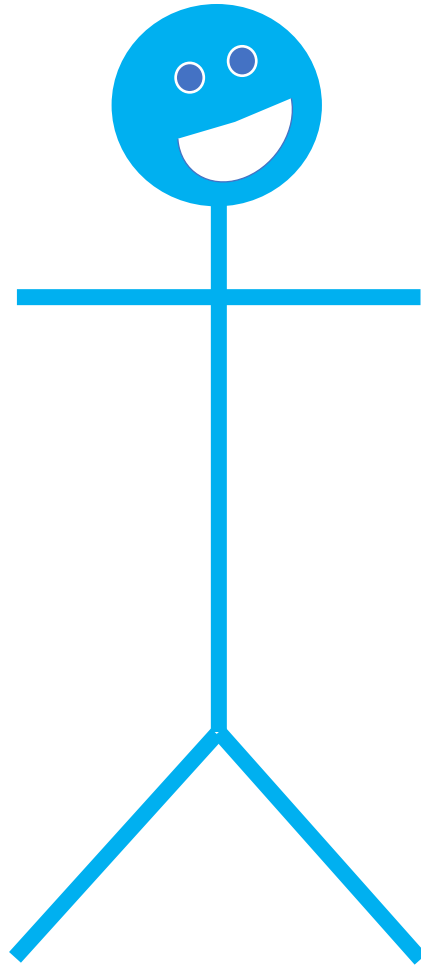


# Actor Actions

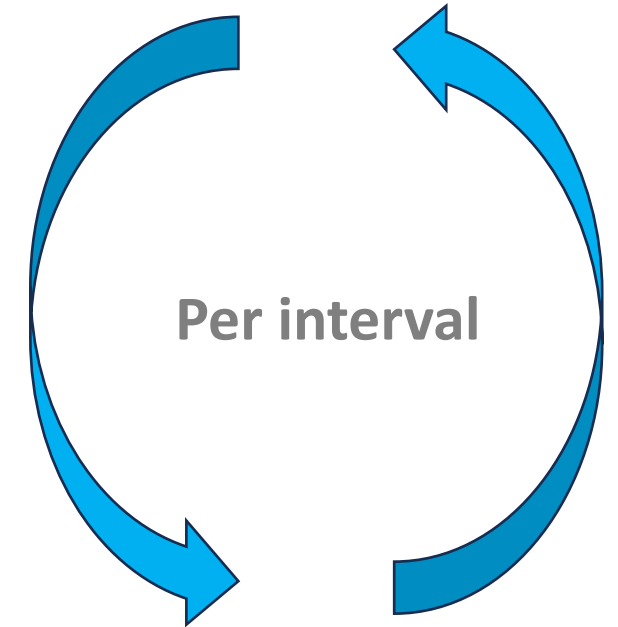


- Check schedule
- Check balance
- Seek gratification
- Make a purchase
- Get paid every 30 step
- Leave the system

# Actor Actions



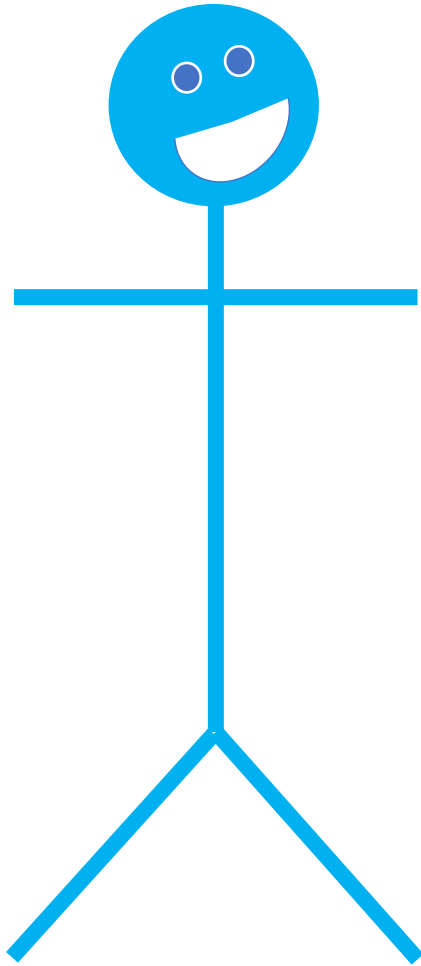
- Check schedule
- Check balance
- Seek gratification
- Make a purchase**
- Get paid every 30 step
- Leave the system



# Actor Purchase Options

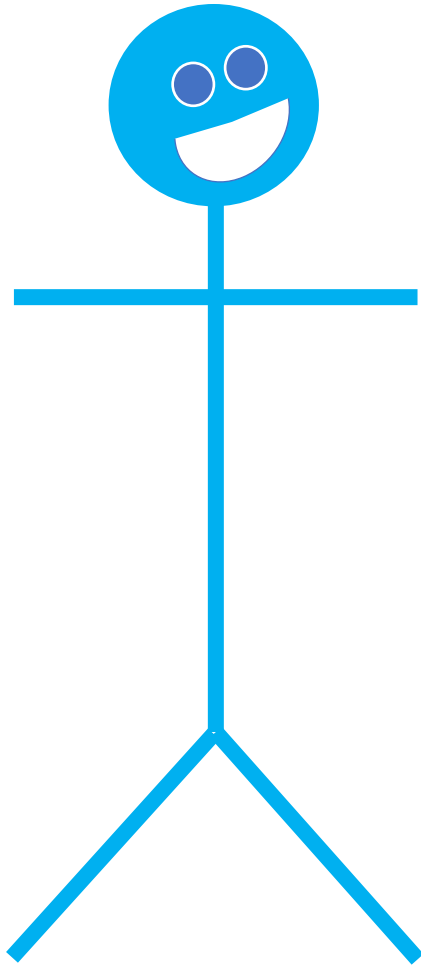
Name	Cost	Gratification
Option 1 ( <b>Garage Pie</b> )	20	1
Option 2	50	2
Option 3	100	3
Option 4	300	4
Option 5	500	5
Option 6 ( <b>Oyster Box</b> )	1000	6

# Actor

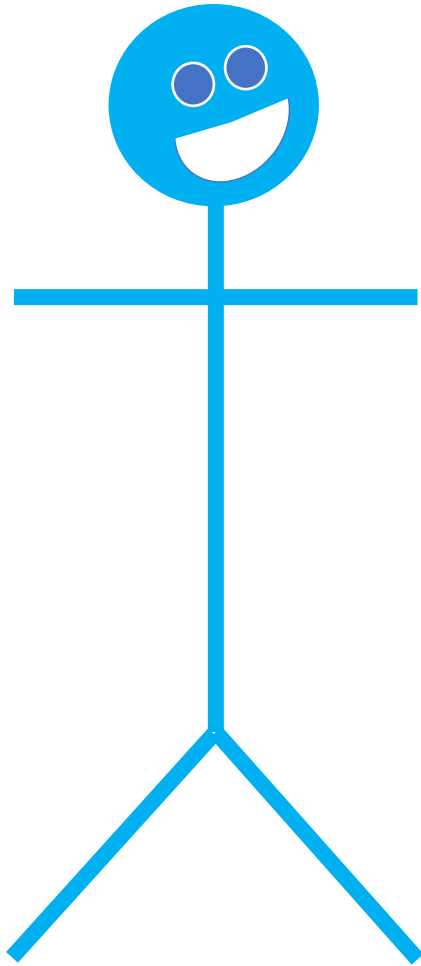


>Personal schedule

# Personal Schedule

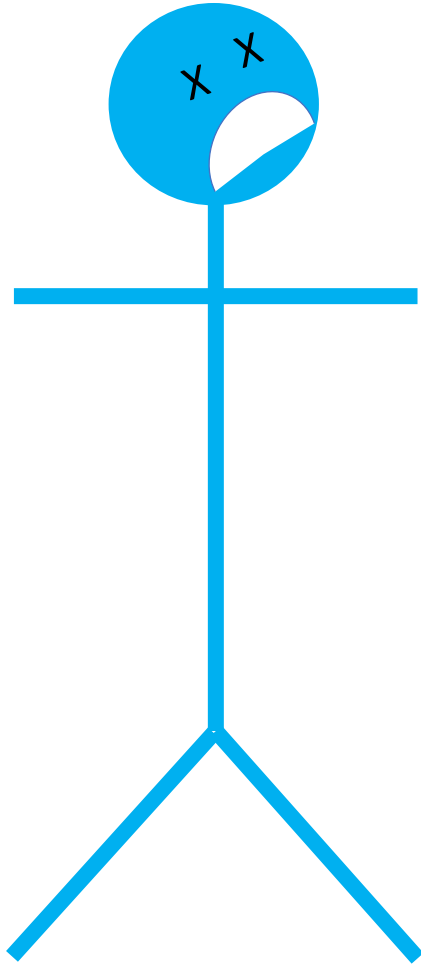


# Personal Schedule

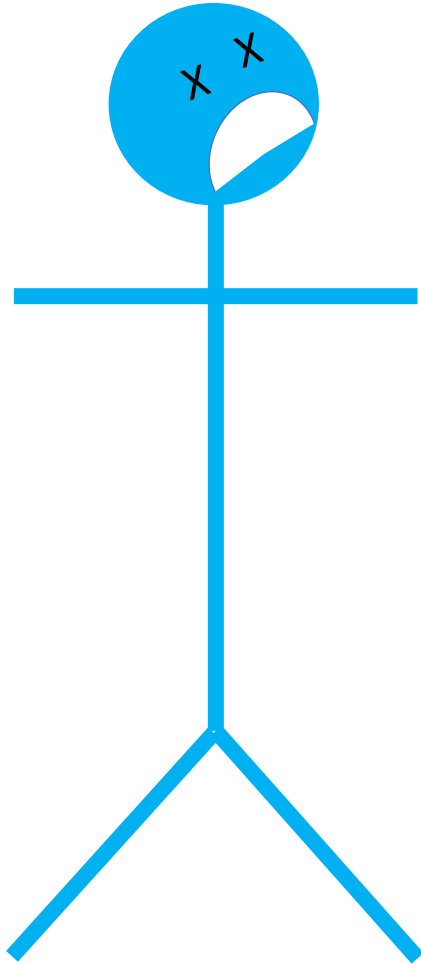


**80% Chance of going out**

# Personal Schedule



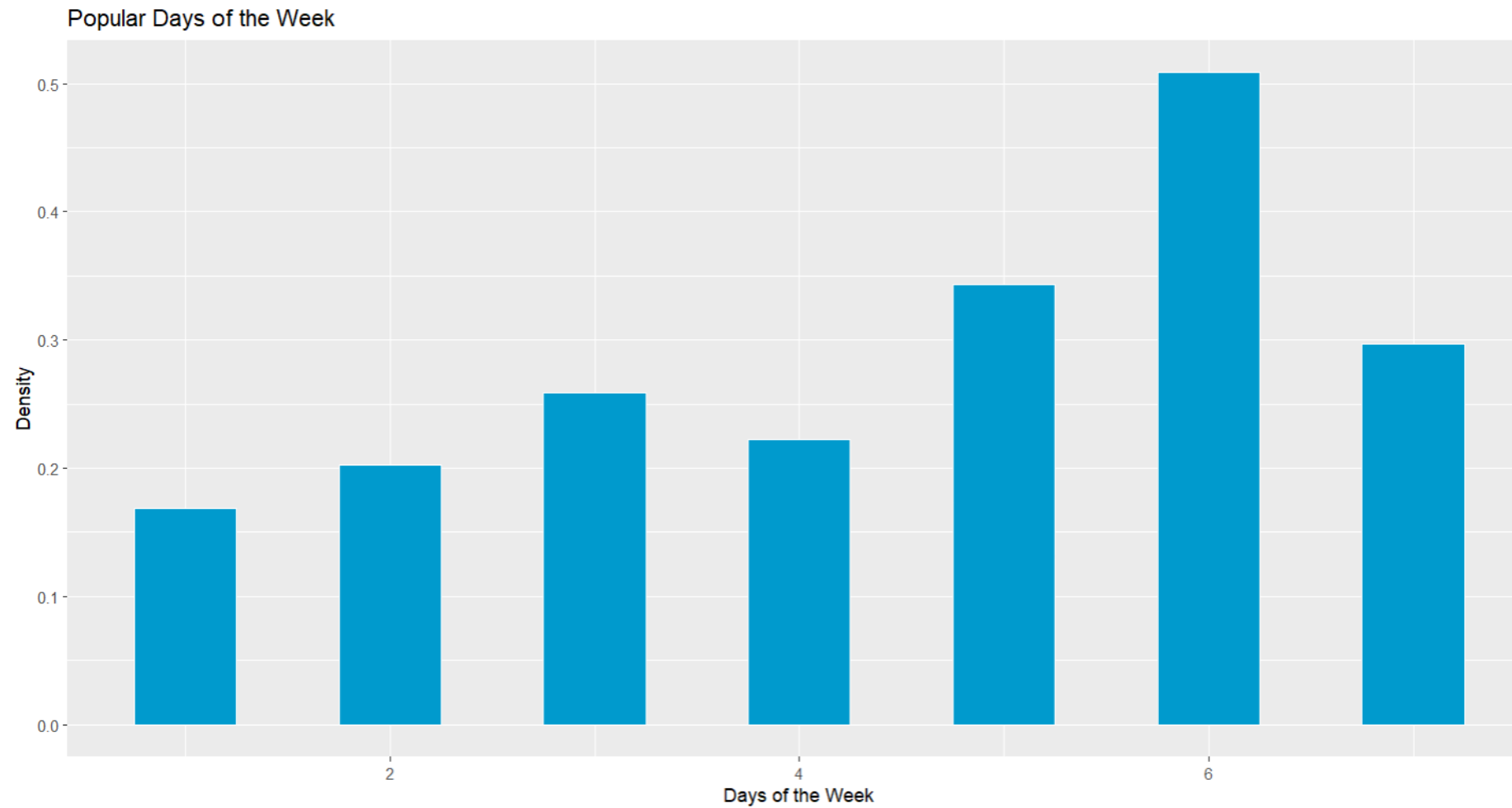
# Personal Schedule



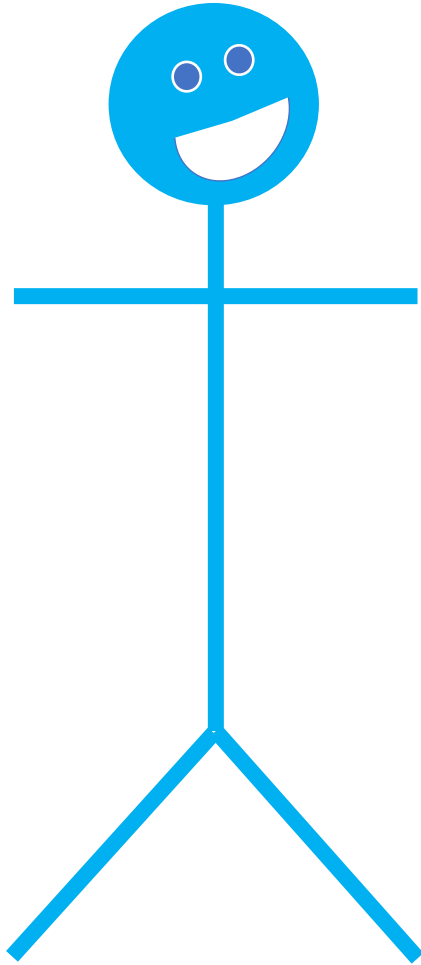
**15% Chance of going out**



# Personal Schedule



# Actor

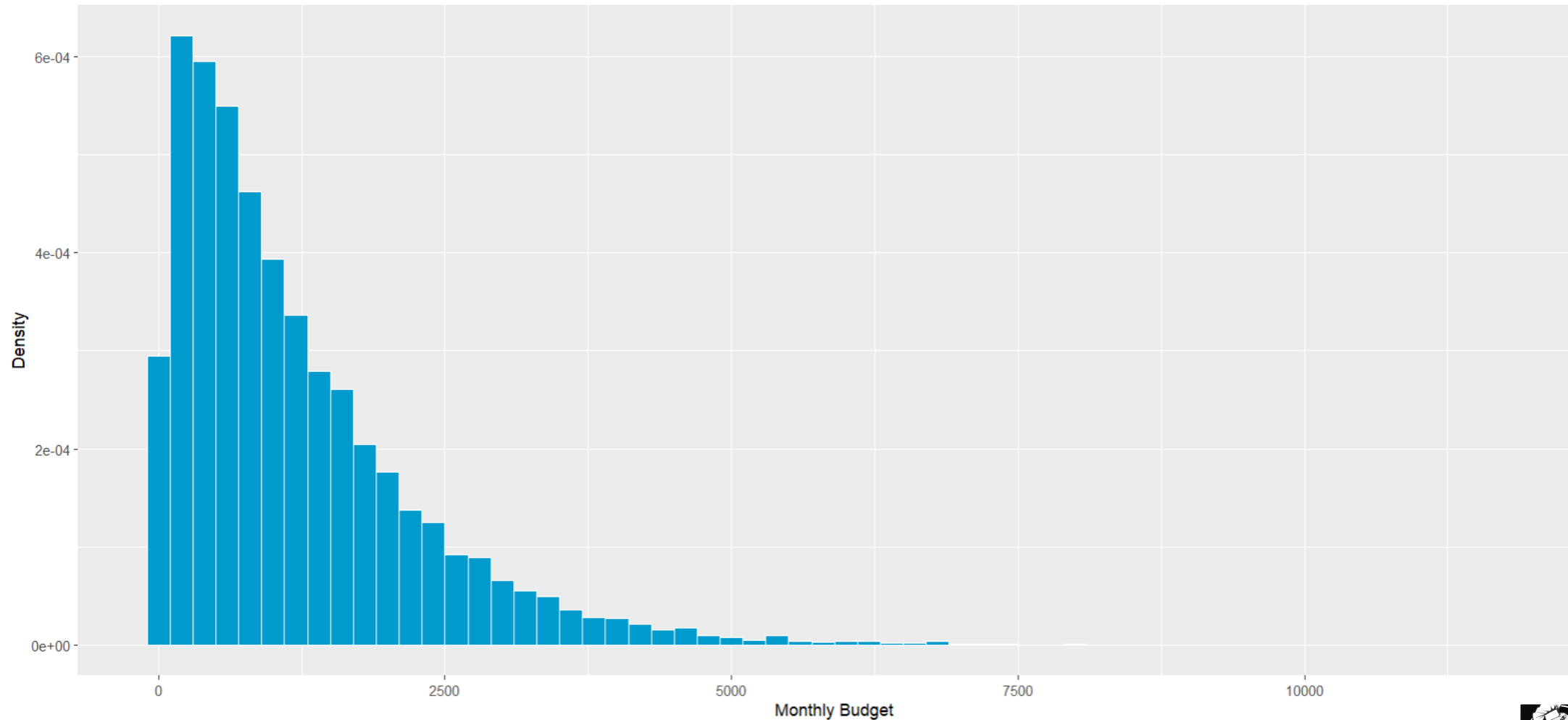


>Personal schedule

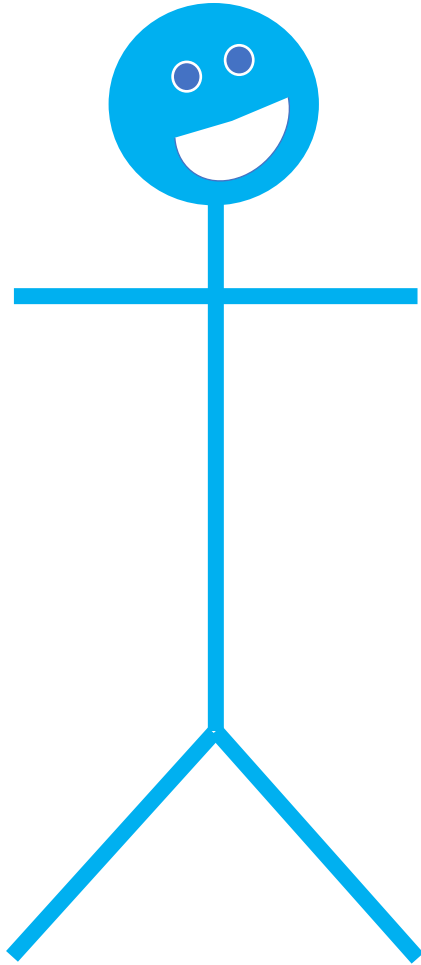
>Monthly entertainment budget

# Monthly Actor Budget

Actors Entertainment Budget distribution

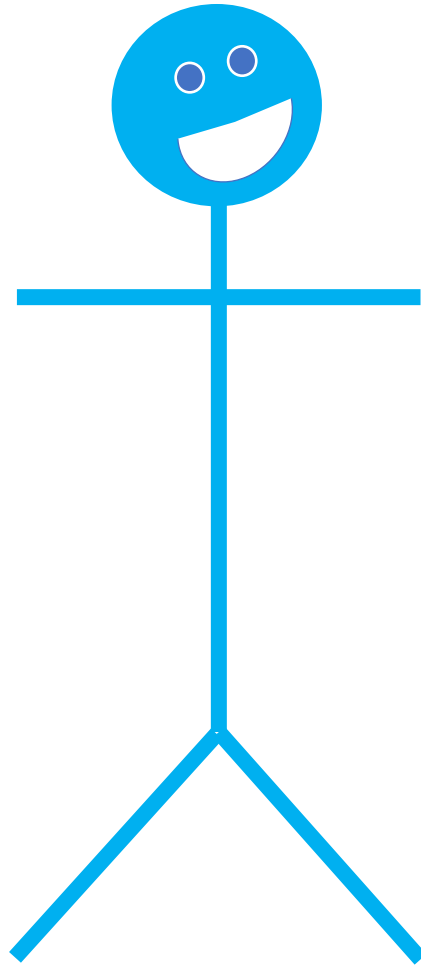


# Actor

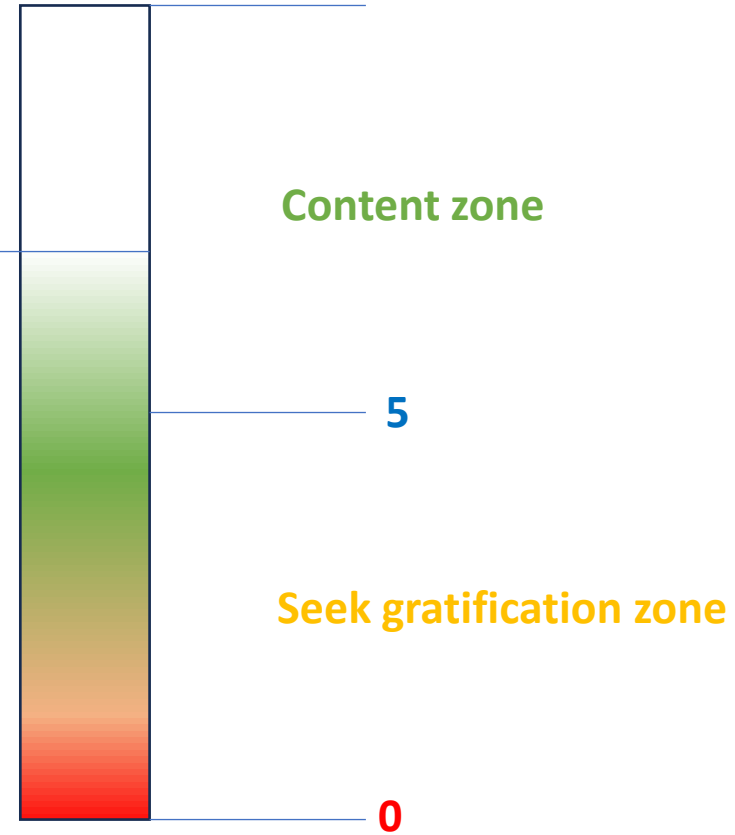


- >Personal schedule
- >Monthly entertainment budget
- >Reward

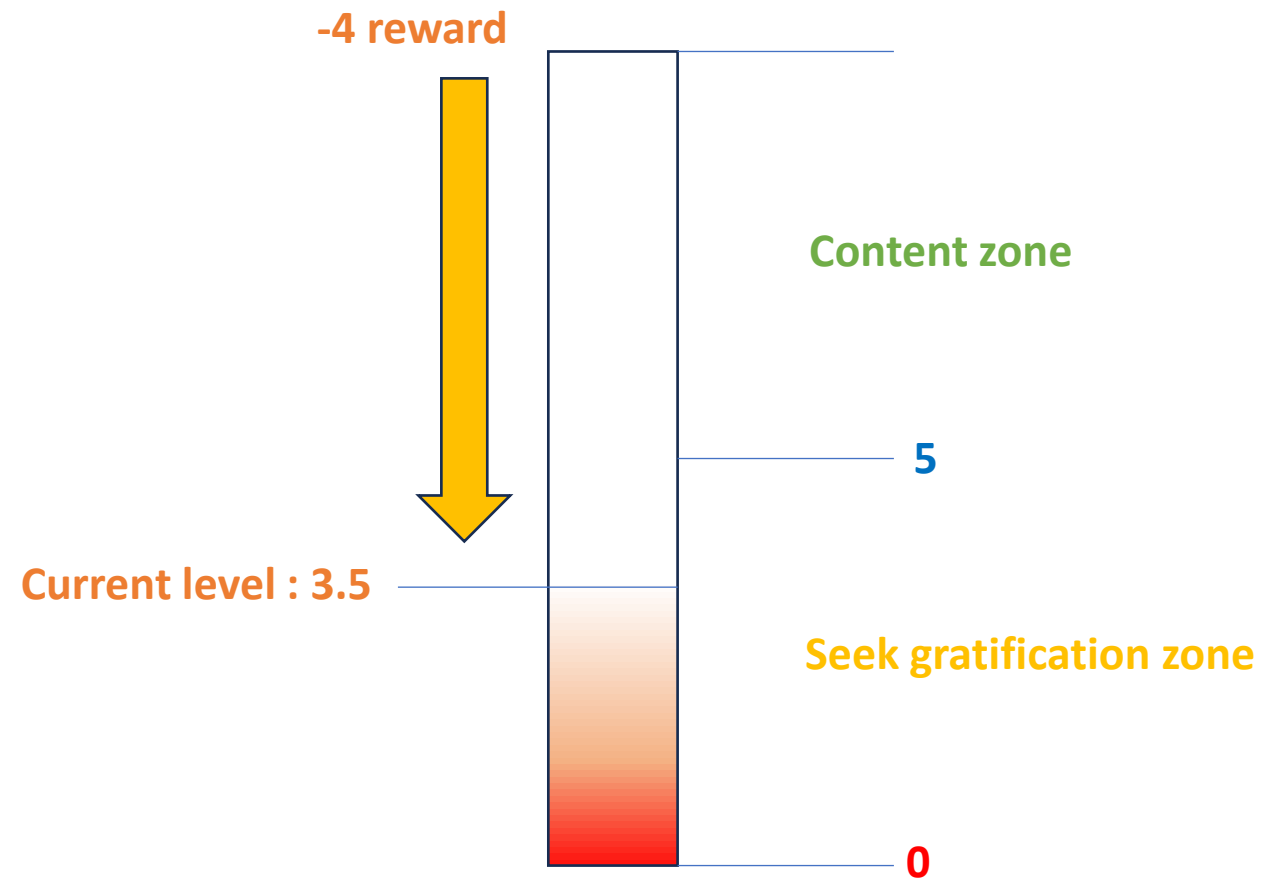
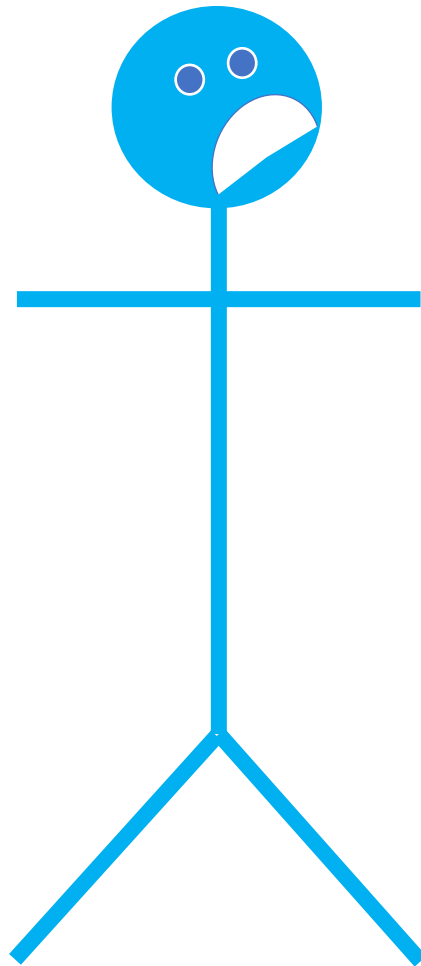
# Reward



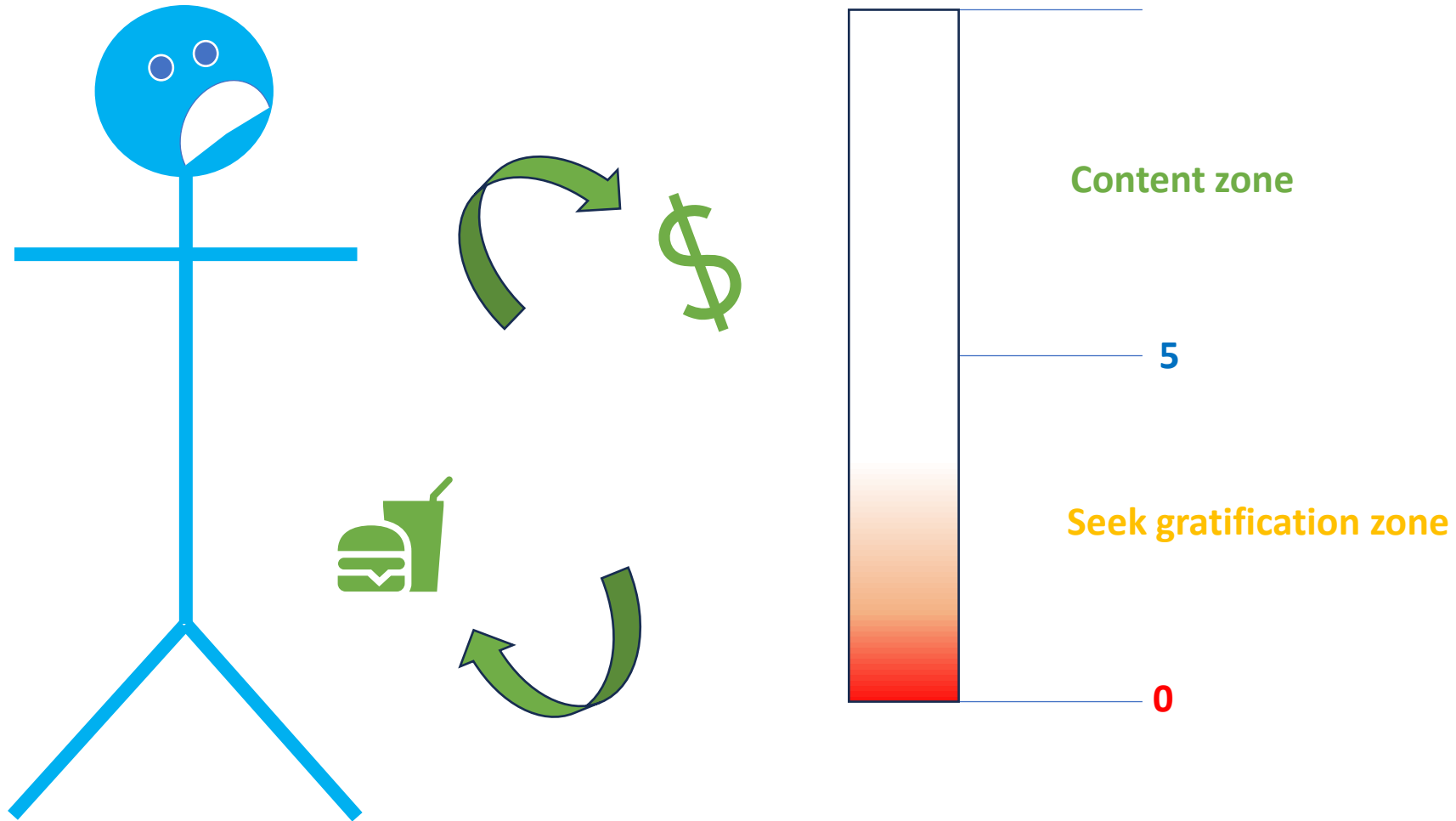
Current level : 7.5



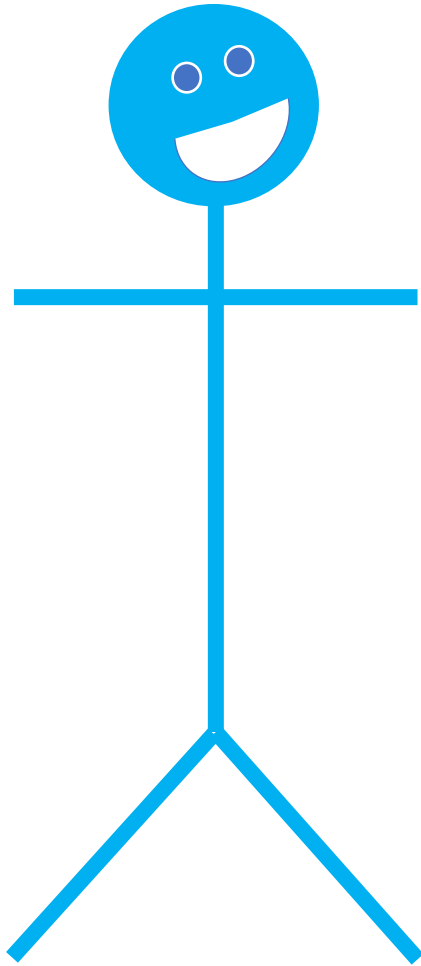
# Reward



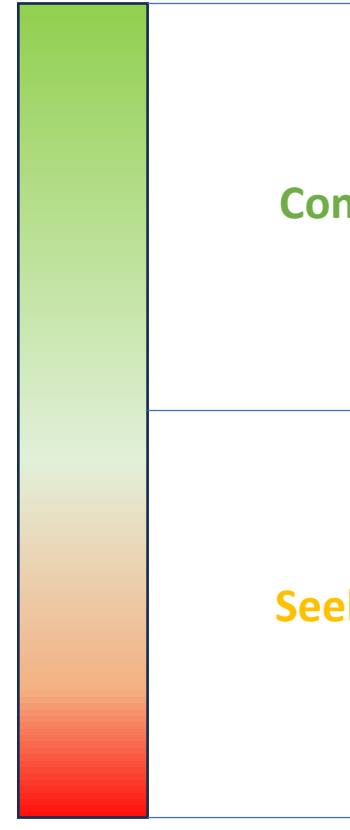
# Reward



# Reward



+5 reward



Content zone

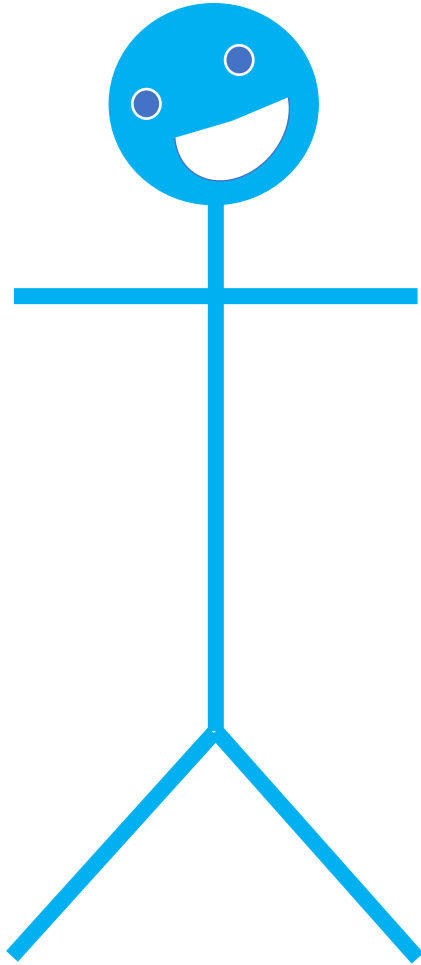
5

Seek gratification zone

0

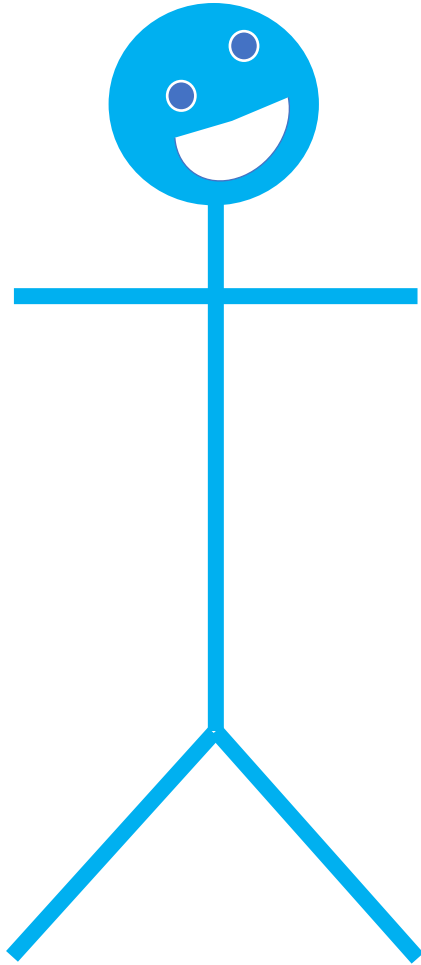


# Actor



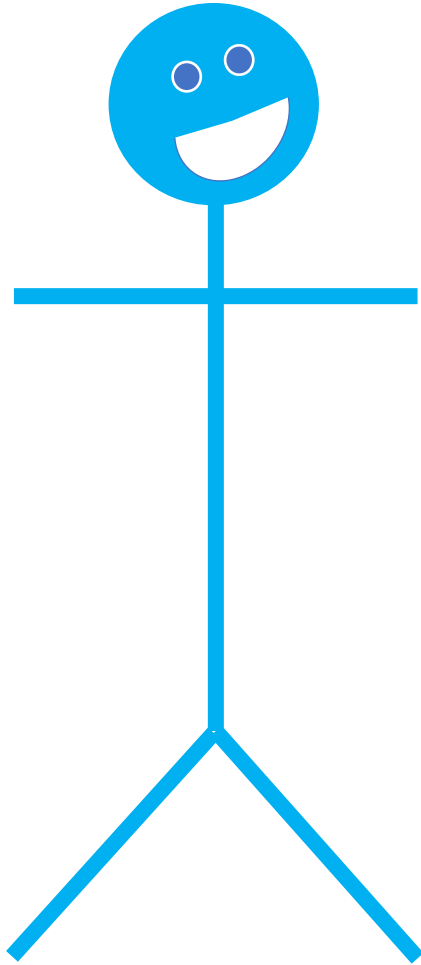
- >Personal schedule
- >Monthly entertainment budget
- >Reward
- >Reward degradation and repair

# Actor



- >Personal schedule
- >Monthly entertainment budget
- >Reward
- >Reward degradation and repair
- >Departure threshold

# Actor



- >Personal schedule (**Uniform**)
- >Monthly entertainment budget (**Gamma**)
- >Reward (**5**)
- >Reward degradation and repair (**Uniform**)
- >Departure threshold

# Sequence of events

**START :**

>Start loop 1 in 200

>Instantiate 20 actors while day < 100

>Loop through actors and compute each ones decisions for the day

>Collect daily statistics

**END**

# Activities of actor

**START :**

>decrement reward total

reward level less than 0?

>leave the service

reward level less than threshold 5 ?

Is the actors schedule free for the current day of the week?

>**Select** option that is **affordable** and has the highest expected return on reward

>**Buy** the option

>**Diminish** option reward

>Transfer reward to actor

**END**

# Simulation Parameters

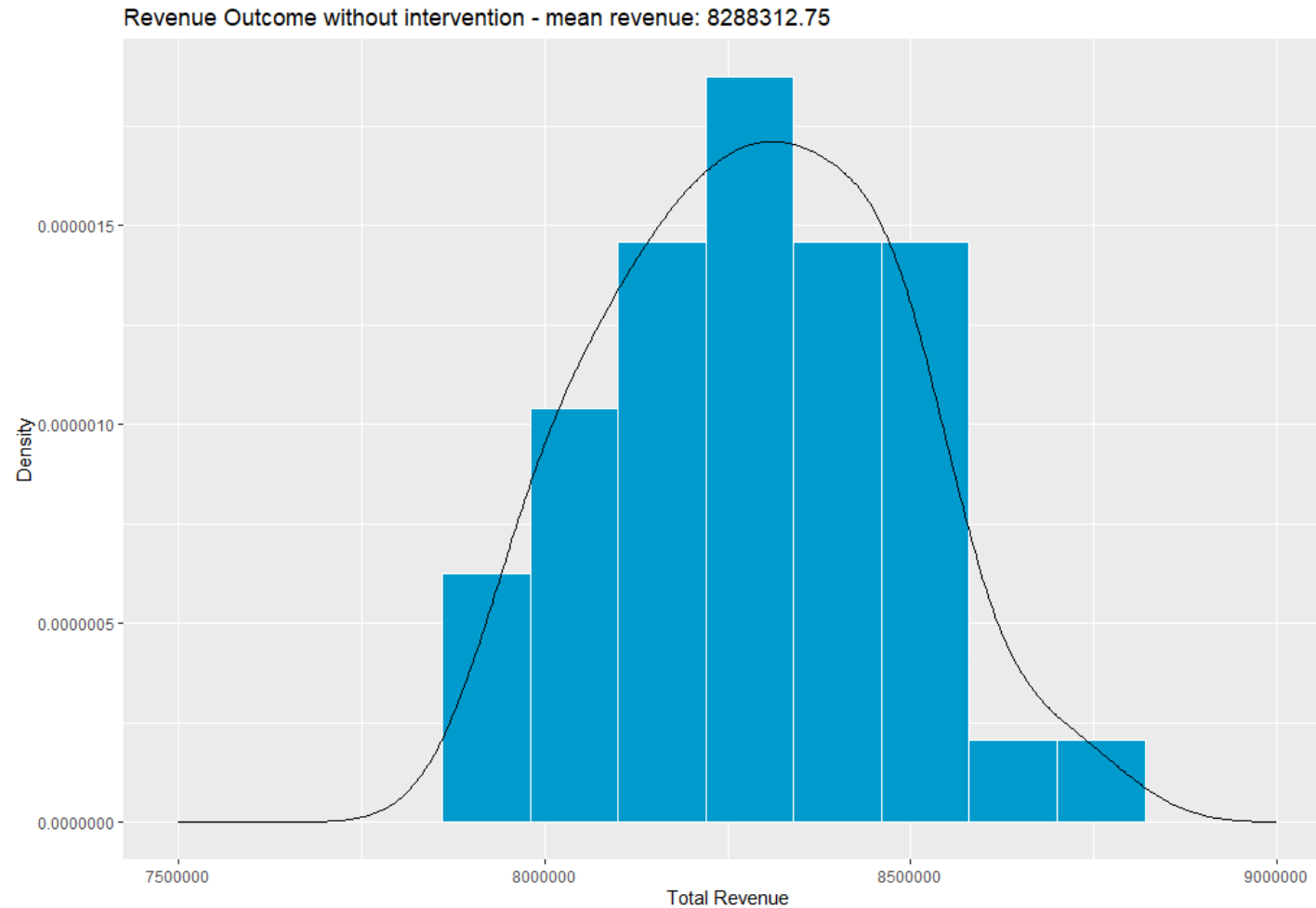
**Simulation Run 1** : 200 days, 20 customers onboarded per day for 100 days  
**without** ML intervention

**Train classifier using**

time\_since\_last\_action, cost, actions\_taken, ticker, day, total\_consumption, u\_consumption

**Simulation Run 3** : 200 days, 20 customers onboarded per day for 100 days  
**with** ML intervention

# 40 trials, revenue output



# Attrition Detection Variable Importance

	<b>Overall</b>
u_consumption	745.0947
ticker	697.8151
total_consumption	665.0622
actions_taken	428.8530
time_since_last_action	346.7254
cost	340.1042
day	192.3521



# Attrition Detection Model Performance

	REFERENCE		
PREDICTED	FALSE	TRUE	
FALSE	40101	352	
TRUE	81	221	

Precision : 0.7318

Recall : 0.3857

F1 : 0.5

Total Accuracy : 0.99

# Model Implementation

On purchase : when score  $> 0.5$  – unlock option 7

# Activities of actor with treatment

**START :**

>decrement reward total

reward less than 0?

>leave the service

reward less than threshold 5 ?

Is the actors schedule free for the current day of the week?

Are they going to leave? (.5+)

Reveal new high value offer - 100% chance of acceptance

>Select option that is **affordable** and has the highest expected return on reward

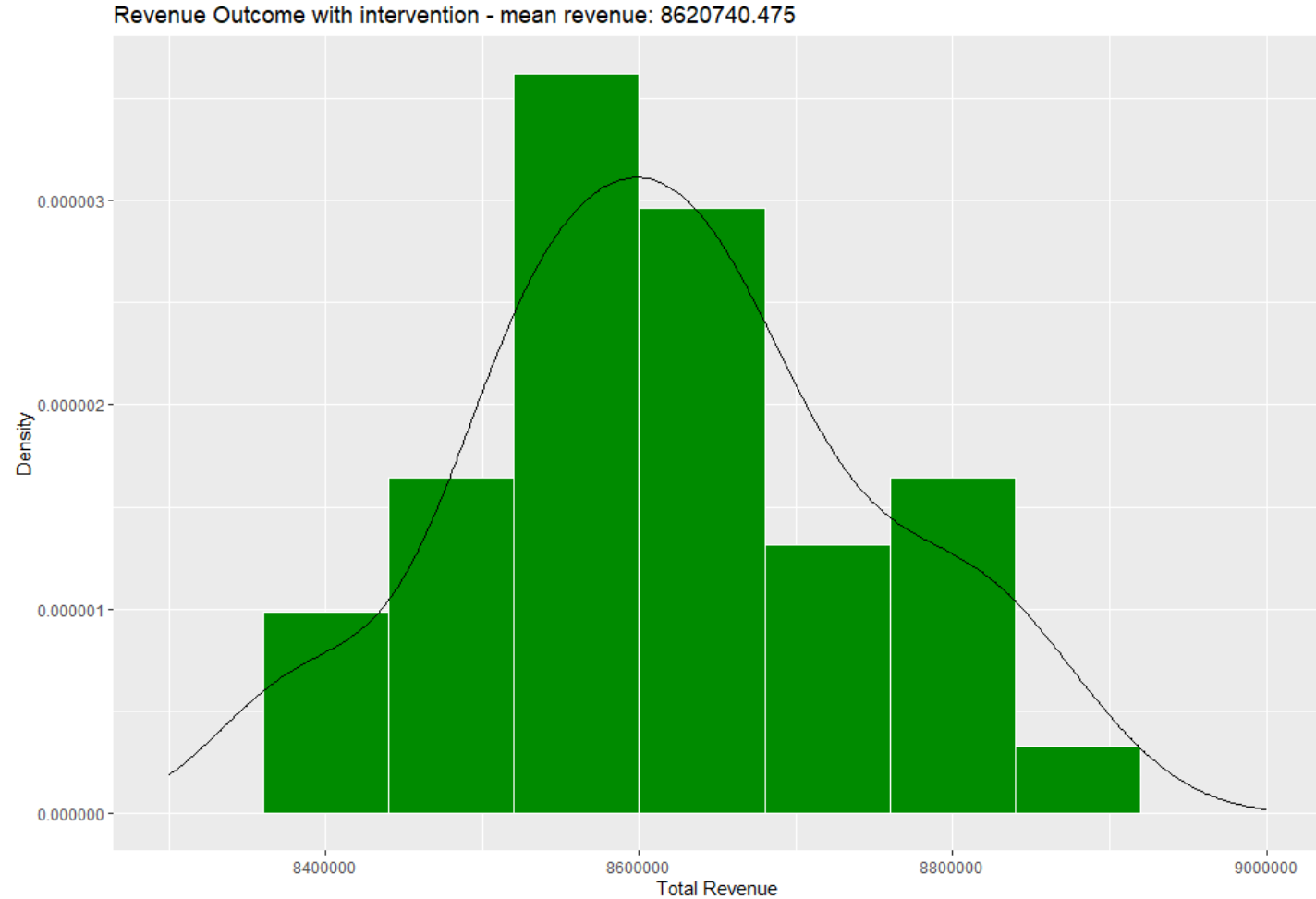
>Buy the option

>Diminish option reward

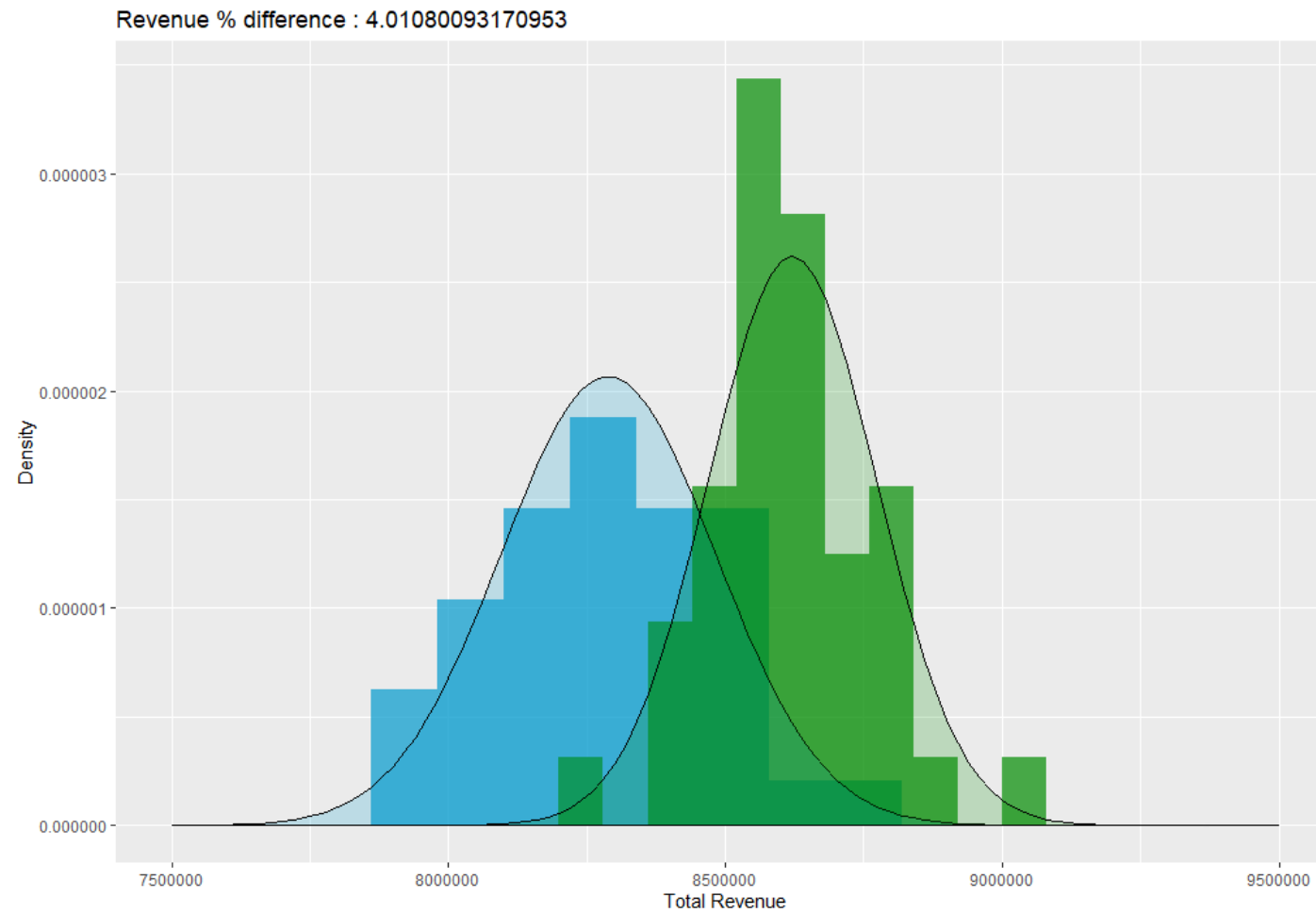
>Transfer reward to actor

**END**

# 40 trials, revenue output with intervention



# Comparison



t-test : 8.54, p-value ~ 0

# Concluding remarks

- A good way to model complex systems
- Experimentation on interventions
- Programming with random numbers

# Checks

- Classes
- Command/batch exec of R
- Stochastic = random – random variables over time

# Thank you!

Email : [currieroad@gmail.com](mailto:currieroad@gmail.com)

LinkedIn: <https://www.linkedin.com/in/ray-bosman>

