

[Your Healthcare Insurance Company's Letterhead]
[Date]

Jennifer Lee
[Patient's Address]
[City, State, Zip Code]

Claim Number: CLM-2024-004567
Patient: Jennifer Lee
DOB: 5/18/1995
Member ID: MEM741852963
Provider: Dr. James Park, NPI 7418529630
Service Date: 4/12/2024
CPT Codes: 99214, 80053
Claim Amount: \$185.00

Dear Ms. Lee,

We hope this letter finds you well. We are writing to inform you about the recent determination regarding your claim for medical services rendered by Dr. James Park on April 12, 2024. After a thorough review of your claim, we regret to inform you that it has been denied due to your coverage status at the time of service.

****Denial Reason:****

Your claim has been denied because your health insurance coverage was terminated on April 1, 2024, due to non-payment of premiums. As a result, you were not eligible for coverage on the service date of April 12, 2024.

We understand that this may be disappointing news, and we encourage you to review your payment history and account status. If you believe this denial is in error or if you have made the necessary payments to reinstate your coverage, we invite you to contact us for further assistance.

****Next Steps:****

To discuss your claim or to seek clarification on this denial, please do not hesitate to reach out to our Member Services team at 1-800-HEALTH-1. Our representatives are available to assist you Monday through Friday, from 8:00 AM to 6:00 PM (local time).

If you would like to appeal this decision, please send your appeal request along with any supporting documentation to our Claims Department at the address provided below. Please ensure that your appeal is submitted within the timeframe outlined in your member handbook.

Claims Department
[Your Healthcare Insurance Company's Address]
[City, State, Zip Code]

Thank you for your understanding. We are here to support you in navigating your healthcare needs and look forward to assisting you further.

Sincerely,

[Your Name]

[Your Title]

[Your Healthcare Insurance Company]

[Contact Information]

[Company Website]

****Denial Date:**** April 20, 2024

Please note: This letter is for informational purposes only and does not constitute medical advice.
Always consult your healthcare provider for medical concerns.