

## **Predicting In-Vehicle Coupon Acceptance**

#### **Group 11**

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### **Problem Statement**

Predict whether a customer will accept an in-vehicle coupon based on demographic, contextual, and behavioral factors to help businesses optimize marketing strategies and improve engagement.



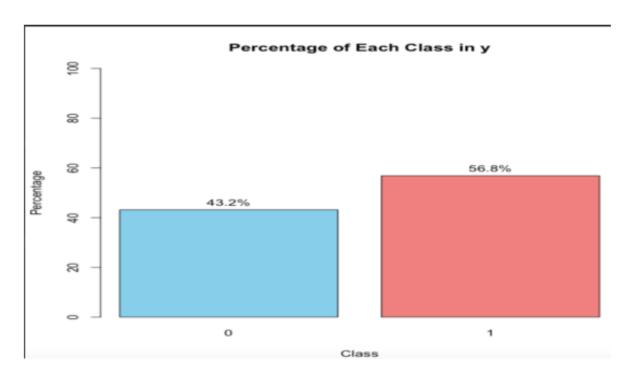
## **Dataset Description**

The dataset comprises 12,684 observations and 26 features, including both categorical and numerical variables from various domains, aimed at understanding the factors influencing coupon redemption behavior.

Category	Features
Demographic	Gender, Age, has_children, Education, Income, maritalStatus, Occupation
Behavioral	Bar, CoffeeHouse, CarryAway, RestaurantLessThan20, Restaurant20to50
Coupon Characteristics	Coupon, Expiration
Environmental Factors	Destination, Passenger, Time, Weather, Temperature
Proximity Information	toCouponGEF_5min, toCoupon_GEQ15min, toCoupon_GEQ25min
Navigational Features	direction_same,direction_opposite
Target Variable	Υ



## **Exploratory Data Analysis**





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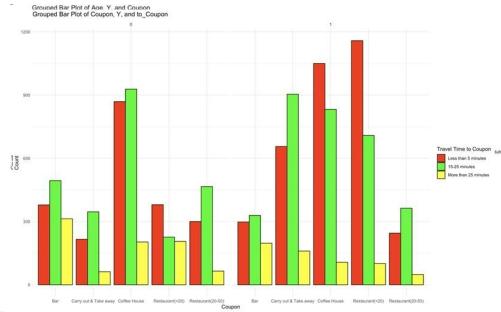
## **Exploratory Data Analysis**

- ➤ Coffee House coupons are the most frequently offered, with the highest acceptance rates for Carry Out & Take Away and Restaurant (<\$20) coupons, while Bar coupons have the lowest acceptance rate.
- Most users are young adults, highest acceptance rate is observed on both teenagers and young adults.
- Most common weather is "Sunny" and shows the highest coupon acceptance.
- Majority of users are from low and medium-income groups, which also have the highest coupon acceptance rates.
- Coupons are most accepted when users have destination 'No Urgent Place'.
- Target variable is balanced in nature.



## **Exploratory Data Analysis**

- □ Coupons are most accepted in sunny weather, with "Restaurant (<20)" and "Carry out & Take away" being accepted more frequently than rejected.
- ☐ Young adults have the highest coupon acceptance rates, while seniors and teenagers show significantly lower acceptance regardless of the coupon type.
- □ "Coffee House" and "Restaurant (<20)" coupons are most accepted with travel times under 5 minutes, while coupons requiring over 25 minutes of travel are rarely accepted.

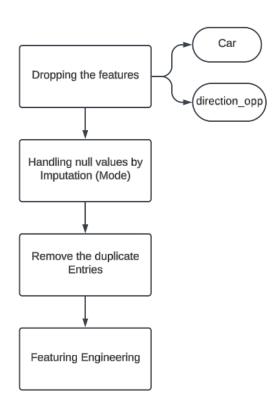




## **Data Preprocessing**

- Missing values in feature car (99.14%).
- Redundancy in Data : direction\_opp
- → Handling missing values by Mode Imputation.
- Feature Engineering.

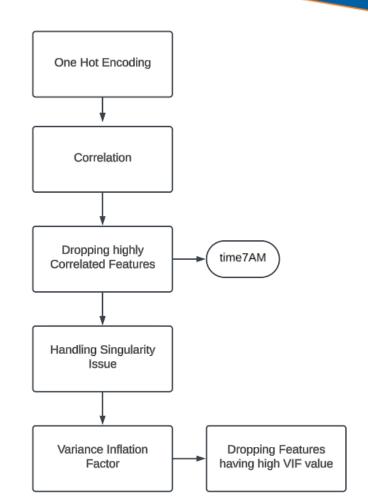
Features	Details	
to_coupon_geq5min to_coupon_geq15min to_coupon_geq25min	to_coupon	
age	Teenagers Young Adults Middle Aged Adult Seniors	
Occupations	Into Different Categories	
Income	Low_Income Medium_Income High_Income	





## **Data Preprocessing**

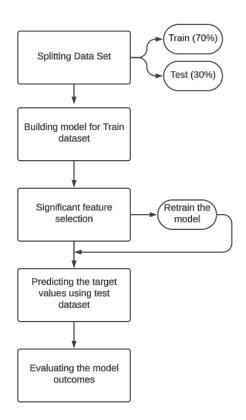
- ☐ Time7AM and destination\_passengerWork\_Alone is highly correlated.
- □ Observed singularity issue for destination\_passengerWork\_Alone.
- ☐ Feature Selection by VIF(VIF < 0.5)





#### **Models and Evaluation**

- ☐ Logistic regression demonstrates showing good generalization but lov
- □ LDA has better sensitivity than Ic accuracy, indicating possible overfit
- ☐ QDA shows a significant drop in overfitting, despite its slightly better

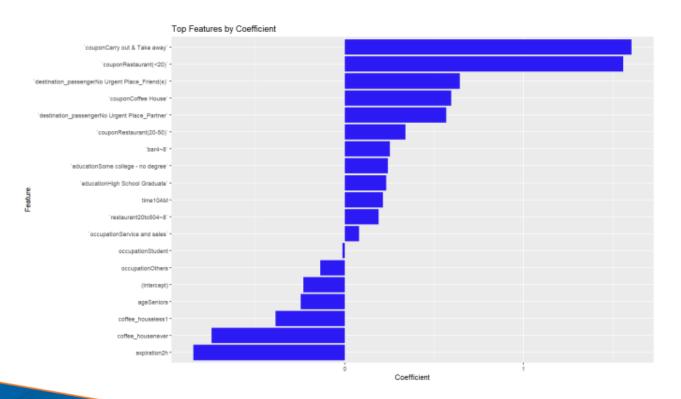


odels	Sample Accuracy	
Regression	Training – 68.57% Test – 64%	
.DA	Training – 69.29% Test – 62.33%	
λDA	Training – 87.29% Test – 63.67%	

Specificity	Positive Prediction	Negative Prediction
73.49%	61.40%	65.59%
63.25%	57.34%	66.88%
63.25%	58.50%	68.63%



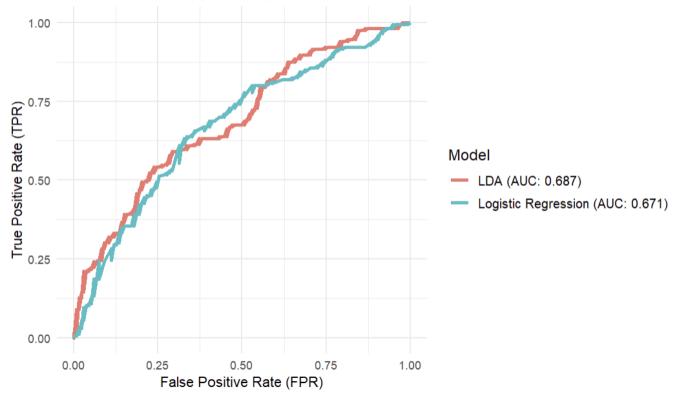
# **Feature Importance**





## **ROC Curve**







## **Summary and Conclusion**

- Logistic Regression achieves the best balance with 68.57% training accuracy and 64% test accuracy, demonstrating strong generalization.
- □ LDA performs better on sensitivity (61.19%) but shows a drop in test accuracy (62.33%), suggesting potential overfitting.
- □ QDA has the highest training accuracy (87.29%) but struggles with test accuracy (63.67%) due to significant overfitting.
- □ Logistic Regression is preferred for its balanced and generalizable performance.



## **Future Scope**

- Explore Random Forest or XGBoost for improved accuracy.
- Extend to multi-class classification for coupon names.
- Enhance performance with advanced feature engineering/selection.
- Leverage larger datasets for better results.

Models	Dataset Accuracy	Sample Accuracy
Logistic Regression	Training – 68.49% Test – 67.47%	Training – 68.57% Test – 64%
LDA	Training – 69.09% Test – 67.31%	Training – 69.29% Test – 62.33%
QDA	Training – 73.18% Test – 70.07%	Training – 87.29% Test – 63.67%



### References

- Dataset:
  <a href="https://archive.ics.uci.edu/static/public/603/in+vehicle+coupon+recommendation.zip">https://archive.ics.uci.edu/static/public/603/in+vehicle+coupon+recommendation.zip</a>
- Research Paper: <a href="https://jmlr.org/papers/volume18/16-003/16-003.pdf">https://jmlr.org/papers/volume18/16-003/16-003.pdf</a>
- https://github.com/dikaaka/In-Vehicle-Coupon-Recommendation-Project/blob/main/STAGE%200/FINAL%20PROJECT%20-%20STAGE%200.pdf
- https://www.kaggle.com/code/maherabdelllatif/invehicle-coupon-recommendation



# Thank



# You