

RUSHIL ZALA

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Address: 633, Montgomery St, Thunder Bay, ON, P7B 2B6

AVAILABILITY (40 hours/week)

Monday – Sunday: Open to Close

OBJECTIVE

A post-graduate student at Lakehead University. Collaborator with excellent communication skills, high quality of work, goal driven and initiative-taking with strong time management skills. Looking to use my skills to work in a challenging environment. Bringing abilities to deliver kind and prompt service, and consistent operational conditions.

SKILLS SUMMARY

- *Communication Skills (Multilingual)* - Fluent in English, Hindi, and Gujarati language
- *Teamwork* - Excellent team-player with focus on collaboration, team building and customer relations.
- *Money Math Skills* - Responsible for handling cash at Point of Sales (POS) and Telephone orders
- *Added skills:* Punctuality, Adaptability, Cheerful Outlook, ability to carry heavy weight items.
- Prioritization, Multitasking, and problem-solving abilities in fast paced environment
- Experienced with Microsoft Office (Word, Excel, PowerPoint) on Window or Mac OS

EDUCATION

- Currently enrolled in Lakehead University as Master of Science in Electrical and Computer Engineering student, Thunder Bay, ON, Canada January 2023 – Present

EXPERIENCE

Cashier and Merchandiser

February 2023 – Present

Dollarama, Centennial Sq., Thunder Bay, ON, Canada

- Attending to hundreds of customers daily and managing cash at Point of Sale (POS).
- Providing positive customer experience with friendly and professional conversation.
- Solving customer queries about products.
- Stocking & arranging items in the store.

Catering Staff Member

February 2023 – Present

Hotel Prince Arthur, Thunder Bay, ON, Canada

- Setting up and breaking down catering events, including arranging tables, chairs, and other equipment.
- Ensuring that all food items are prepared and served according to health and safety standards.
- Monitoring food and beverage supplies, and order more items as needed.
- Supplying excellent customer service to guests at catering events.