

WILLIAM ACKERMAN, III

4 Smith Street • Memphis, TN 37111-4556

333-434-5555

ackerman@net.net

PROFESSIONAL QUALIFICATIONS

A dynamic and driven Sales Manager with a solid reputation in client development, product promotion and creative sales strategies. Results-oriented manager with broad and diversified experience in corporate strategy, finance, advertising and marketing; consistent record of success in management of top-priority objectives. Verifiable achievements; exceeded sales goals by 20% and received a major citation for attaining the organization's highest revenue and profit gains in 2005. Fluent in German and Japanese. Conversant in Russian and Chinese.

PROFESSIONAL EXPERIENCE

U.S. EDUCATION TECHNOLOGY, Knoxville, TN

Reporting to the CEO, directly responsible for the success of 20 sales specialists in one of the nation's foremost firms in bringing the latest technologies into the educational marketplace, with annual sales projections of \$2 million.

National Sales Manager

1996-Present

- Planned, developed and launched a new national sales department, which included the creation of marketing plans, cost analysis, marketing and sales territories, manuals and presentation materials.
- Led a team that canvassed 33 states in just 90 days and gained a solid foothold in a market previously closed to other competitors, surpassed sales forecasts by 20% despite the fact that the company was unknown and pricing was above that of the competitor.
- Targeted decision making executives and carefully developed a level of credibility and trust, thereby growing brand loyalty.

BRITTANY EDUCATIONAL CORPORATION, Springfield, IL

Served as a top sales person and manager for an industry pioneer in providing reference materials to libraries and media centers throughout the world, with annual sales totaling \$35 million.

Southeastern Regional Manager, Instructional Materials Division

1991-1996

Midwest Sales Manager, Electronic Learning Division

1990-1991

Manager, Reference Division

1989-1990

- Led a team that competed with 15 companies and through thorough analysis, developed a pricing structure that met with federal and state spending guidelines.
- Demonstrated the value of products through careful analysis of data and comparative test scores that showed there were significant gains in student achievement by users of the product, thereby proving the value of the materials even though they were ten times more costly than products previously used by clients.
- Developed and improved a territory in a disadvantaged area of the state.
- Promoted and successfully sold out a complete catalog line of educational materials.

SOUTHLAND PARALEGAL INSTITUTE, Knoxville, TN

Developed the admissions services for this paralegal institute heralded as the only school in the Southeast that was sanctioned by the American Bar Association.

Director of Admissions

1986-1989

- Built partnerships with local firms through placement of specially trained and carefully selected interns, bringing credibility to the institute, its programs and its students.
- Developed the admissions department and in one year, increased enrollment from 100 to 333 students.

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DAVIDSON EDUCATIONAL CENTER, Knoxville, TN

Managed student entrance, corporate programs and served as a faculty member for this vocational school that served the Nashville area.

Director of Admissions, Corporate Programs Administrator, Faculty Member

1984-1986

- Developed relationships with industry leaders, promoting the school and demonstrating the impact the school's graduates would have on firms throughout Nashville.

UNITED STATES COMMERCE DEPARTMENT, Washington, DC

Served as a field representative to this member organization charged with lobbying for businesses nation-wide and protecting its membership from competition from businesses in foreign nations.

Field Representative

1983-1984

- Devised and implemented a new and more efficient way to track leads.

EDUCATION

Middle Tennessee State University-Knoxville, B.S. in English & History, Cum Laude, 1983

HONORS & RECOGNITION

Sales Manager of the Year, U.S. Education Technology, 2005
Invitational Tennessee Tennis Championship, Winner, 1998
Brittany, President's Club, 1997
Brittany, Rookie of the Year, 1990-1996
Davidson Educational Center, Instructor of the Quarter, 1984-1985