How To Do a Full Import of a Demandware Sandbox

Exporting

- 1. Administration > Site Development > Site Import & Export
- 2. Select every checkbox next to the folder icons
- 3. You likely want to uncheck these (to avoid locking yourself out of your sandbox):
 - a. Global Data > Users
 - b. Global Data > Access Roles
- 4. Name your export something descriptive such as: staging_full_export_2016.03.21
- 5. Check 'Save in Global Export Directory' checkbox
- 6. Remember to come back after successful import and DELETE the ZIP from this same page
- 7. Click the 'Export' button

Importing

- 1. Administration > Site Development > Site Import & Export
- 2. Select the ZIP file to import (from step 5 above)
- 3. Click 'Import' button, then wait (average time 45 minutes)

After Importing

Make Sites Online

- 1. Administration > Sites > Manage Sites
- 2. For each site go the the Status tab
- 3. Make sure that the site status is set to 'Online' as opposed to 'Online (Protected)'

Remove (or repair) Aliases

- 1. Merchant Tools > Site URLs > Aliases
- 2. Generally you can just delete the JSON in the text field or here is an example JSON from See's:

```
" version": "1",
"settings" :
   "http-host": "dev04-store-sees.demandware.net",
   "https-host": "dev04-store-sees.demandware.net",
   "default" : true
"dev04.sees.com": [
       "host": "dev04-store-sees.demandware.net",
       "path": "/"
    }
],
"dev04-store.net": [
    {
       "host": "dev04-store-sees.demandware.net",
       "path": "/"
    }
1
```

3. Save

Invalidate The Site's Caches

- 1. Administration > Sites > Manage Sites > [YOUR SITE] > Cache tab
- 2. Change Time to Live (TTL) to 0
- 3. Click every 'Invalidate' button
- 4. Uncheck 'Enable Page Caching'

Re-Index Your Site(s)

- 1. Merchant Tools > Search > Search Indexes
- 2. Select all checkboxes
- Click 'Rebuild' button