

Return & Refund Policy

This Return & Refund Policy applies to all food products sold through our platform. Due to the nature of food items, returns are accepted only under specific conditions.

Eligibility for Return

- Product delivered is damaged or spoiled
- Wrong product delivered
- Packaging is tampered at the time of delivery

Non-returnable Items

Opened or used food items, items returned after 24 hours of delivery, and products damaged due to improper storage by the customer are non-returnable.

Refund Process

Approved refunds will be processed within 5–7 business days to the original payment method.