Netscout Monitoring Tool Installation Guide

netscout

This guide shows the step-by-step process of how to install the Netscout Monitoring Tool and provide technical support. In order to be able to download the necessary materiels you will need access to the your account on netscoutcloud.com

Program client installation
Step: 1

Enter your online account.

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Program client installation
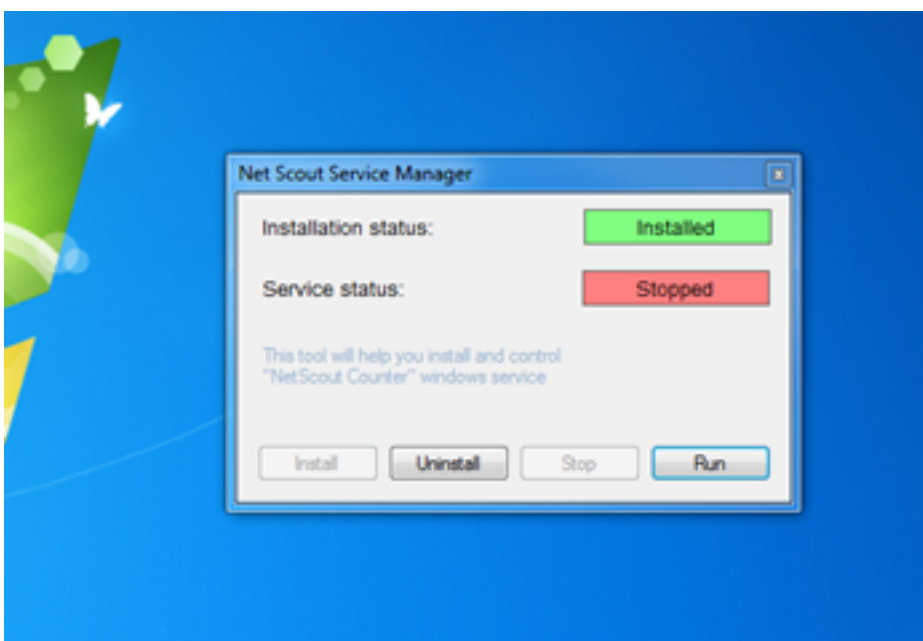## Step: 2

Download the Netscout Monitoring Service.

Program client installation
Step: 3

Run the downloaded program, open it and click the Install button. The program will automatically set up the monitoring tool on your server.
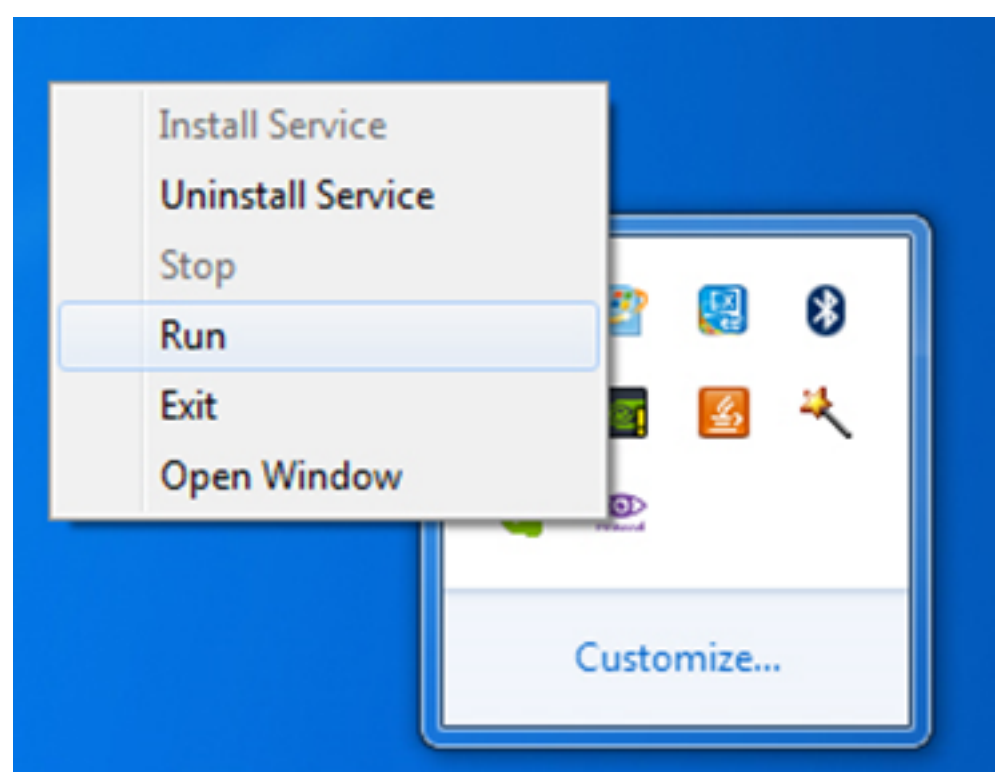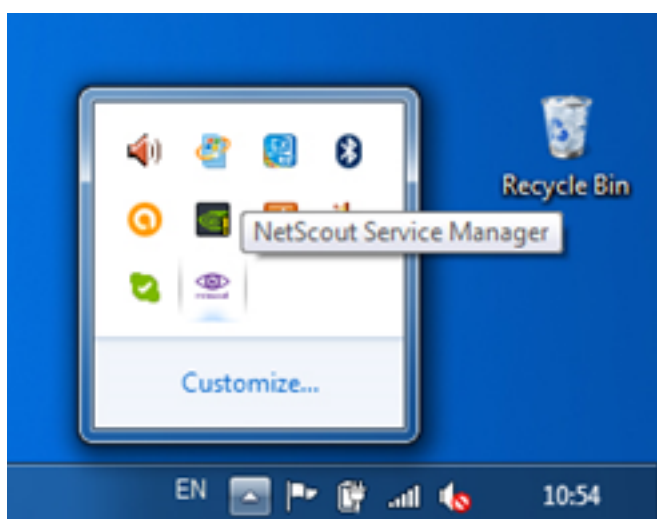
Program client installation
Step: 4

An icon for the program manager will appear on your desktop that you can use to control the monitoring service. After installing the application a window will open, as show.
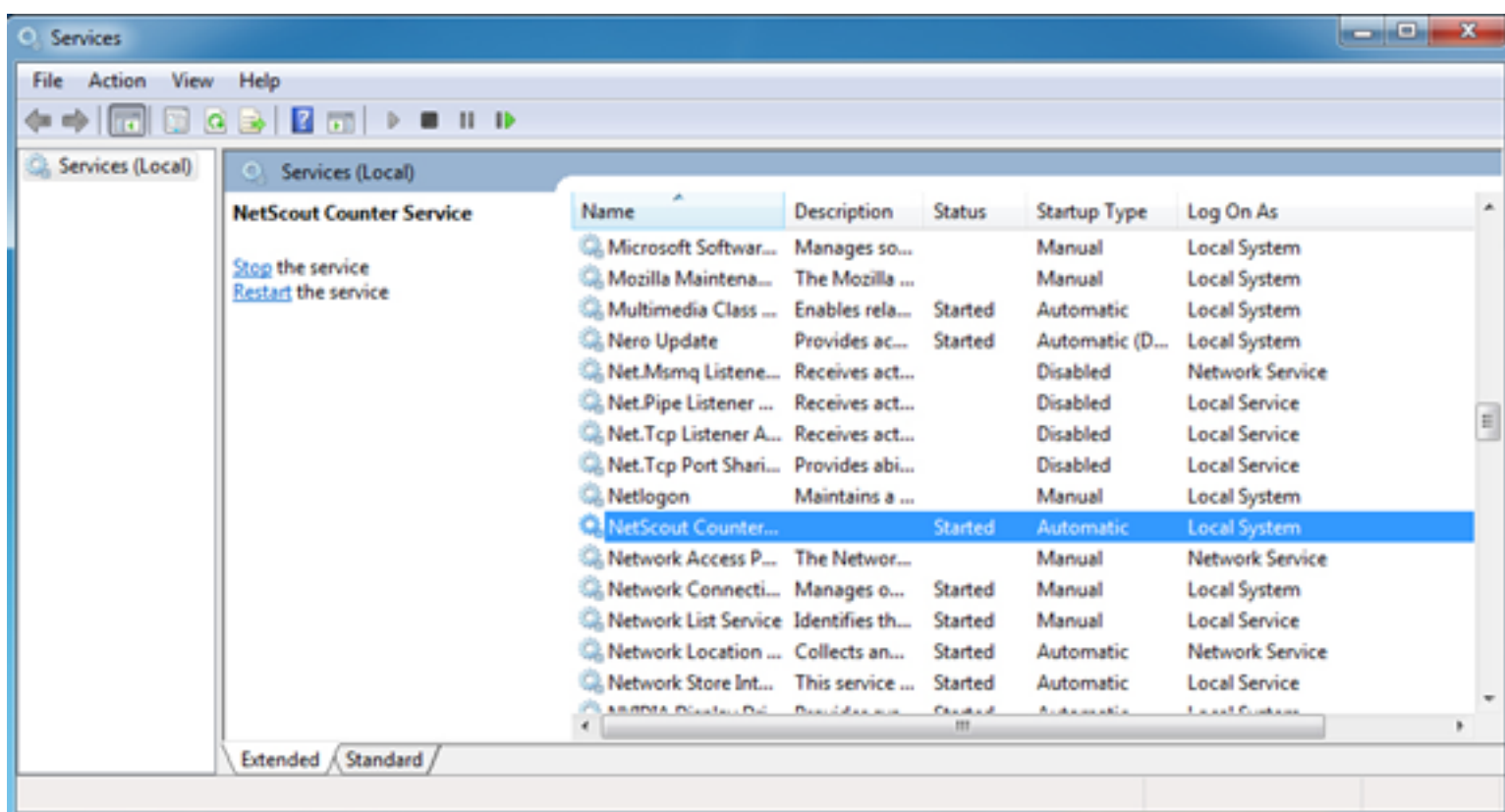
Program client installation
Step: 5

You can control your Windows Monitoring Tool through this program (installation process, stop monitoring, run, or delete). If you choose to close this window, you can always access these function through the context menu.

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Program client installation
Step: 6

After the installation process is complete, you can always access the service through the standard windows service manager.

Program client installation
Step: 7

If you click Exit from the context menu you will leave the program manager. Nonetheless, the service remains active.

Service aggregator installation
Step: 8

Go back to your online account and download the service aggregator by choosing the right bit version of your operating system.

Service aggregator installation
Step: 9

In the dashboard of your account download and generate a license for you service and save the downloaded file in a convenient place on your computer.
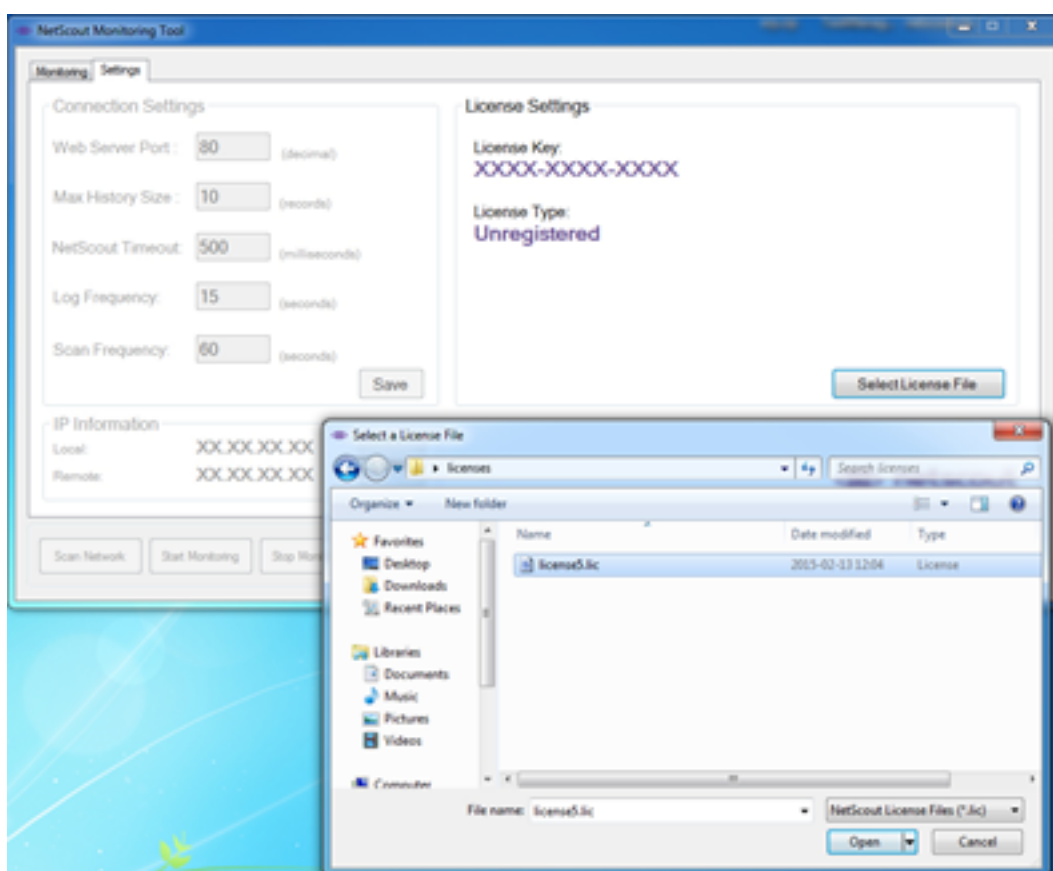
Step: 10

Run the downloaded file of the service aggregator by following the instructions in the Install Wizard.

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Service aggregator installation
Step: 11

Open the installed program and click on the Select License File and find the file with the generated license that you saved in step 5.

Service aggregator installation
Step: 12

Click the Detect button in order to establish your servers IP address. The program automatically detects your local and remote IP address.
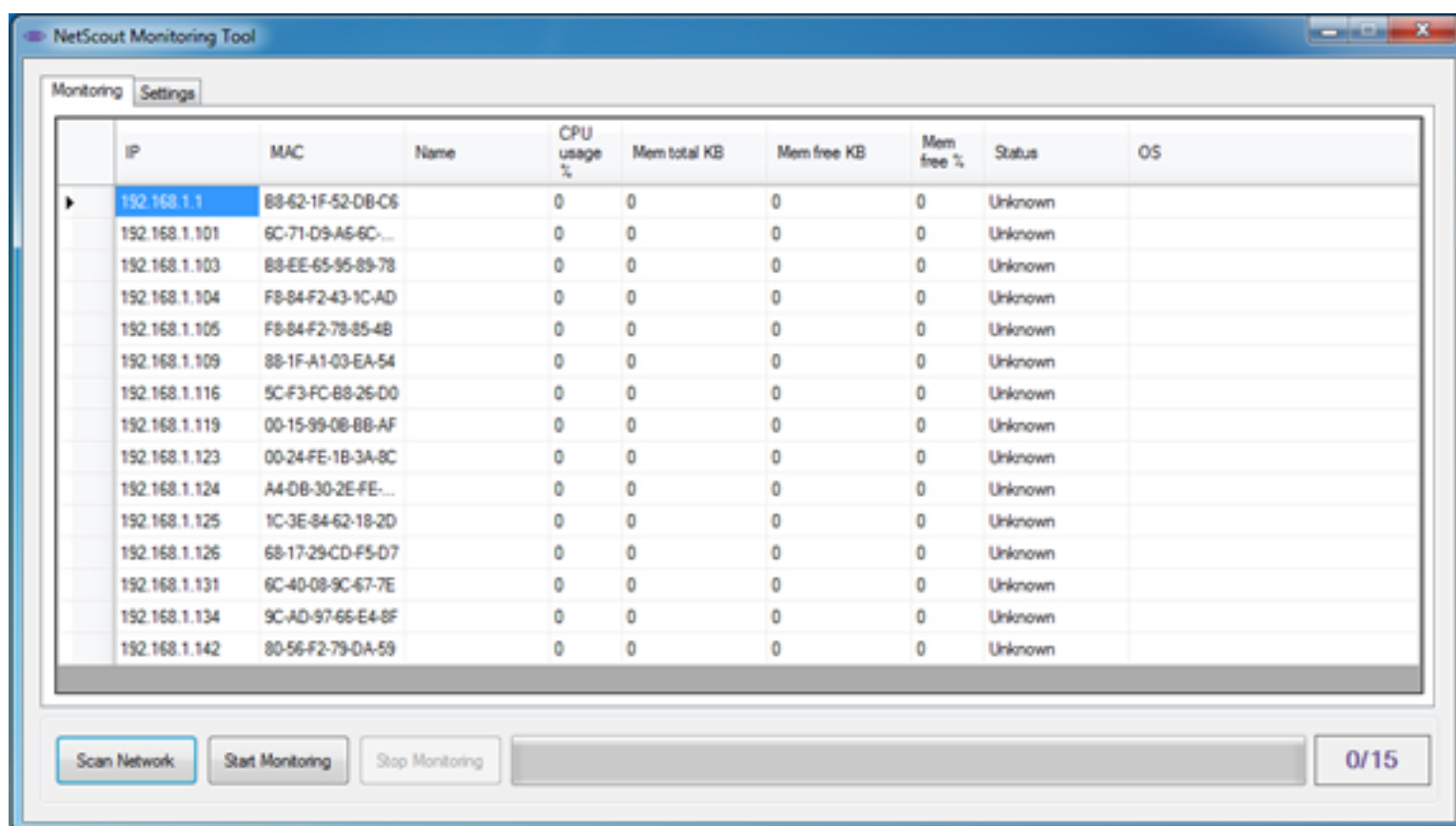

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Service aggregator installation
Step: 13

You may install the settings ethier automatically and can enter them yourself (the default port for the web connection to the aggregator is 80). After you have saved your preferences – restart the program.

Attention! If you choose to enter a port that is different from the default port, there is a chance that your Firewall will block the program. In that case you should add Netscout and your new port to your Firewall preferences.

Service aggregator installation
Step: 14

In the Monitoring Tab click scan network and wait until a list with your devices connected to the network appears. This may take about 5 seconds.

Service aggregator installation
Step: 15

Press start monitoring, this will run the process of scanning your server information. In the table you will see information about the devices that have the monitoring service installed on them. The table will periodically update throughout the scanning process. Also, from time to time, information about servers will be uploaded to the database, and then will continue to scan your network. How often this process opens may be adjusted in your preferences.

NetScout Monitoring Tool (Checking...)

Monitoring | Settings

IP	MAC	Name	CPU usage %	Mem total KB	Mem free KB	Mem free %	Status	OS
192.168.1.1	B8-62-1F-52-DB-C6	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.101	6C-71-D9-A6-6C-...	ASUSALEX-PC	26	3302824	561344	16	NetScout ON	Windows 7/Server 2008 R2
192.168.1.103	B8-EE-65-95-89-78	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.104	F8-84-F2-43-1C-AD	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.105	F8-84-F2-78-85-4B	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.109	88-1F-A1-03-EA-54	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.116	5C-F3-FC-B8-26-D0	WINDOWS-5R4I...	32	4182560	2861212	68	NetScout ON	Windows 7/Server 2008 R2
192.168.1.119	00-15-99-0B-BB-AF	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.123	00-24-FE-1B-3A-8C	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.124	A4-DB-30-2E-FE-...	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.125	1C-3E-84-62-18-2D	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.126	68-17-29-CD-F5-D7	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.131	6C-40-08-9C-67-7E	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.134	9C-AD-97-66-E4-8F	Unknown	0	0	0	0	NetScout OFF	Unknown
192.168.1.142	80-56-F2-79-DA-59	Unknown	0	0	0	0	NetScout OFF	Unknown

Scan Network | Start Monitoring | Stop Monitoring | 5/15

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Port range forwarding on your router
Step: 16

Access your server through the router and setup port range forwarding to the service aggregator

Data Centre Setup
Step: 17

Go back to your online account and click on data centre.

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Data Centre Setup
Step: 18

Add a data centre and click edit dc. Enter server remote IP address and name your data center. Note: you can only add additional servers if you have the license key for each.
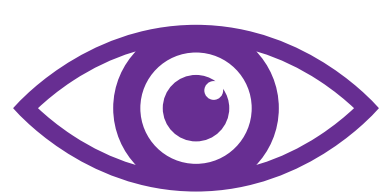
Data Centre Setup
Step: 19

Now you can access the data-centre. Enter the data centre and click on the refresh button in order to view the list of all devices connected to your server.

Data Centre Setup
Step: 20

In the list the devices that have the Netscout monitoring tool installed on them will be underlined. Click on the desired IP address in order to view detailed information about that device.

Data Centre Setup
Step: 21

This page will show all information about the device.

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