

# 1.3 LIGHTWEIGHT EVALUATION & SAFETY

As LLMs become central to your applications, you need ways to measure their performance and ensure they behave safely. This module covers practical evaluation strategies and responsible AI considerations.

# LEARNING OBJECTIVES

By the end of this module, you will:

- Understand why evaluation matters for LLM applications
- Know basic evaluation signals for assessing LLM outputs
- Be aware of safety and responsible use considerations
- Understand how evaluation integrates with the accelerator

# WHY EVALUATION MATTERS

## THE PROBLEM

LLMs are powerful but unpredictable. Without evaluation, you risk:

**Hallucinations:** Model generates plausible but false information

Q: "What is IBM's revenue in 2025?"

Bad Answer: "IBM's revenue in 2025 was \$87.4 billion." [Made up number]

**Inconsistent Answers:** Same question, different responses

Monday: "The capital of Australia is Sydney."

Tuesday: "The capital of Australia is Canberra." [Correct]

**Business Impact:** Wrong answers can lead to: - Lost customer trust - Compliance violations - Financial losses - Reputational damage

## THE SOLUTION

**Systematic evaluation** helps you: - Catch problems before they reach users - Compare different models or prompts - Track quality over time - Build confidence in your system

# SIMPLE EVALUATION SIGNALS

## 1. CORRECTNESS (GROUND TRUTH COMPARISON)

**What it is:** Does the answer match known correct information?

**How to measure:**

```
def evaluate_correctness(model_answer: str, ground_truth: str) -> int:  
    """Returns 1 if correct, 0 if incorrect"""  
    # Simple exact match  
    if model_answer.strip().lower() == ground_truth.strip().lower():  
        return 1  
  
    # Or use semantic similarity  
    similarity = compute_similarity(model_answer, ground_truth)  
    return 1 if similarity > 0.8 else 0
```

**Example:**

Question: "What year was IBM founded?"  
Model Answer: "1911"  
Ground Truth: "1911"  
Score: 1 (Correct)

---

Question: "What year was IBM founded?"  
Model Answer: "1920"  
Ground Truth: "1911"  
Score: 0 (Incorrect)

# SAFETY & RESPONSIBLE USE

## POTENTIAL RISKY CATEGORIES

LLMs can potentially generate harmful content in these categories:

### 1. Personal Information (PII)

- Social security numbers, credit cards, passwords
- Addresses, phone numbers, email addresses

### 2. Harmful Content

- Hate speech, discrimination, harassment
- Violence, self-harm, dangerous activities
- Illegal activities, fraud schemes

### 3. Misinformation

- Medical advice without disclaimers
- Financial advice as fact
- False claims about public figures

### 4. Bias and Fairness

- Stereotyping based on protected attributes
- Unfair treatment of groups
- Lack of representation

### 5. Privacy Violations

# HOW THIS TIES INTO THE ACCELERATOR

## EVALUATION ENTRY POINTS

### 1. tools/eval\_small.py

Purpose: Run a small evaluation dataset through your RAG system

What you'll implement on Day 2-3:

```
# tools/eval_small.py

import pandas as pd
from accelerator.rag.pipeline import RAGPipeline

def evaluate_rag_system(test_file: str, output_file: str):
    """
    Evaluate RAG system on a test set

    Args:
        test_file: CSV with columns [question, ground_truth, category]
        output_file: Where to save results
    """
    # Load test data
    df = pd.read_csv(test_file)
```

### 2. accelerator/assets/notebook/Analyze\_Log\_and\_Feedback.ipynb

What it does: - Load logs from service/api.py - Analyze patterns: - Most common questions - Average response time - Error rates - Success rate - Generate answers

# HOW THIS CONNECTS TO LAB 1.3

## WHAT YOU'LL BUILD

In Lab 1.3, you'll create a **micro-evaluation framework**:

1. **Test set:** 5-10 diverse prompts
2. **Data collection:** Run prompts through Ollama and watsonx
3. **Rating rubric:** Apply manual ratings (correctness, clarity, style)
4. **Analysis:** Compare backends, identify patterns

## EXAMPLE OUTPUT (DATAFRAME)

<b>prompt</b>	<b>backend</b>	<b>answer</b>	<b>correctness</b>	<b>clarity</b>	<b>style_match</b>
“Summarize AI...”	ollama	“AI is...”	4	5	4
“Summarize AI...”	watsonx	“Artificial...”	5	5	5
“Extract emails...”	ollama	“john@...”	5	4	5

## SKILLS YOU'LL DEVELOP

- Programmatic evaluation loops
- Rating rubric design
- Comparative analysis

# REFERENCE NOTEBOOKS

## GOVERNANCE & EVALUATION

**ibm-watsonx-governance-evaluation-studio-getting-started.ipynb:** - Shows watsonx.governance evaluation features - Demonstrates automated evaluation at scale - Connects to compliance tracking

**From this, you'll learn:** - How to structure evaluation datasets - Metrics that matter for enterprise applications  
- Integration with governance workflows

### Progression:

Lab 1.3 (Manual, 10 questions)

↓

eval\_small.py (Automated, 100 questions)

↓

Evaluation Studio (Continuous, production scale)

# BEST PRACTICES FOR EVALUATION



DO

1. **Start simple:** Don't over-engineer evaluation initially
2. **Automate what you can:** Manual review doesn't scale
3. **Track over time:** Evaluation is ongoing, not one-time
4. **Test edge cases:** Don't just test happy paths
5. **Involve stakeholders:** Domain experts should validate quality
6. **Version everything:** Track prompts, models, and test sets



DON'T

1. **Skip evaluation:** "It looks good" isn't enough
2. **Rely solely on accuracy:** Context matters (latency, safety, cost)
3. **Forget about drift:** Models and data change over time
4. **Ignore user feedback:** Real usage reveals issues testing doesn't
5. **Over-optimize for metrics:** Gaming metrics != real quality

# EVALUATION MATURITY MODEL

## LEVEL 1: AD HOC

- Manual testing with a few examples
- “Looks good to me” approval
- No systematic tracking

## LEVEL 2: BASIC (< LAB 1.3 TARGETS THIS)

- Small test set (10-50 examples)
- Manual rubric
- Occasional re-evaluation

## LEVEL 3: SYSTEMATIC (< eval\_small.py TARGETS THIS)

- Curated test set (100-500 examples)
- Automated metrics where possible
- Regular evaluation runs
- Version control for prompts and results

## LEVEL 4: CONTINUOUS (< PRODUCTION GOAL)

- Large test set + production monitoring
- Automated evaluation pipeline

# KEY TAKEAWAYS

- **Evaluation is essential:** Don't deploy LLMs without systematic quality checks
- **Start simple:** Basic metrics beat no metrics
- **Safety first:** Proactively mitigate risks with guardrails
- **Iterate:** Evaluation frameworks evolve with your application
- **Automate:** Scale evaluation as your system scales

**Next:** Let's build your first evaluation framework in Lab 1.3!

# 1.0 LLM CONCEPTS & ARCHITECTURE

Welcome to Day 1 of the watsonx Workshop! Today we'll explore Large Language Models (LLMs), their architecture, and how to work with them effectively.

# LEARNING OBJECTIVES

By the end of this module, you will:

- Understand core LLM terminology and constraints
- Compare local vs managed LLM deployment models
- Know how LLMs fit into production architectures
- Understand key parameters that control model behavior

# WHAT IS A LARGE LANGUAGE MODEL?

A Large Language Model (LLM) is a neural network trained on vast amounts of text data to understand and generate human-like text. Think of it as a powerful pattern-matching engine that has learned the statistical relationships between words, phrases, and concepts.

## KEY CHARACTERISTICS

**Scale:** LLMs contain billions of parameters (weights) that encode knowledge learned from training data. For example: - GPT-3: 175 billion parameters - Llama 3.2: 1-3 billion parameters (smaller variants) - Granite 13B: 13 billion parameters

**Training Data:** Models are trained on diverse text sources including: - Books, articles, and documentation - Web pages and forums - Code repositories - Scientific papers

**Capabilities:** Modern LLMs can: - Answer questions - Summarize documents - Write code - Translate languages - Extract structured information - Reason through problems (with varying degrees of success)

# KEY CONCEPTS

## TOKENS & TOKENIZATION

LLMs don't work with words—they work with **tokens**. A token is a sub-unit of text that the model processes.

**Examples:** - "Hello" → 1 token - "watsonx.ai" → might be 2-3 tokens (depends on the tokenizer) - "AI" → 1 token  
- A space or punctuation can be its own token

**Why this matters:** - Models have **token limits** (context windows) - API costs are often calculated per token -  
Long documents need to be chunked to fit within token limits

**Rule of thumb:** - English: ~4 characters per token on average - Code: Often more tokens per line than natural language

## CONTEXT WINDOW AND TRUNCATION

The **context window** is the maximum number of tokens a model can process at once. This includes both: -  
Your input (prompt) - The model's output (completion)

**Common context window sizes:** - Llama 3.2 (1B): 128K tokens - Granite 13B: 8K tokens (some variants) - GPT-4: 8K-32K tokens (depending on version)

**Truncation:** If your input exceeds the context window, it gets truncated (cut off), which can lead to: - Missing important context - Incomplete responses - Errors

# LOCAL VS MANAGED LLMS

You have two main deployment options for LLMs in production:

## LOCAL LLMS (E.G., OLLAMA)

**What it is:** Running models on your own infrastructure (laptop, on-prem servers, private cloud).

**Pros:** - **Privacy:** Data never leaves your environment - **Control:** Full control over model versions and updates - **Cost:** No per-token API charges after initial setup - **Customization:** Can fine-tune models for specific use cases - **Offline:** Works without internet connectivity

**Cons:** - **Hardware requirements:** Need GPUs for acceptable performance - **Maintenance:** You manage infrastructure, updates, scaling - **Limited scale:** Constrained by your hardware resources - **Model selection:** Limited to models that fit in your hardware

**Best for:** - Prototyping and development - Privacy-sensitive applications - Organizations with existing GPU infrastructure - Small to medium workloads

**Example tools:** - **Ollama:** Easy local LLM management - **LM Studio:** GUI for local models - **vLLM:** High-performance inference server

## MANAGED LLMS (E.G., WATSONX.AI)

**What it is:** Using LLMs via cloud APIs where the provider handles infrastructure.

# COST & RESOURCE CONSIDERATIONS

## GPU VS CPU

**GPU (Graphics Processing Unit):** - Designed for parallel computations - Essential for training LLMs - Greatly accelerates inference (10-100x faster than CPU) - **Cost:** \$1,000 - \$10,000+ per card (consumer to enterprise)

**CPU (Central Processing Unit):** - General-purpose computing - Can run small models (1-3B parameters) acceptably - Struggles with larger models (13B+) - **Cost:** Cheaper, already available in most systems

**Memory requirements:** - Rough estimate: Model needs ~2 bytes per parameter (for FP16) - Example: 13B model needs ~26 GB GPU memory

## CLOUD COST DIMENSIONS

When using managed services like watsonx.ai:

**Token-based pricing:** - Input tokens: Text you send - Output tokens: Text generated - Typically: \$0.0001 - \$0.001 per token (varies by model)

**Example calculation:**

Prompt: 1,000 tokens

Response: 500 tokens

Cost:  $(1000 + 500) \times \$0.0002 = \$0.30$  per request

**Cost optimization strategies:** - Use smaller models when appropriate - Cache common responses -

# WHERE THE ACCELERATOR FITS ARCHITECTURALLY

Throughout this workshop, we'll reference the **RAG Accelerator**—a production-ready skeleton for building LLM applications. Here's how it's structured:

## CORE ARCHITECTURE

```
accelerator/
├── rag/                      # RAG core logic
│   ├── pipeline.py            # Orchestrates retrieval + LLM
│   ├── retriever.py          # Vector DB queries (Elasticsearch/Chroma)
│   ├── prompt.py              # Shared prompt templates
│   └── embedder.py           # Text embedding logic
├── service/                  # Production API
│   ├── api.py                # FastAPI microservice (POST /ask)
│   ├── deps.py               # Configuration & dependencies
│   └── models.py             # Request/response schemas
└── tools/                    # CLI utilities
    ├── chunk.py              # Document chunking
    ├── extract.py             # Text extraction from PDFs, docs
    ├── embed_index.py         # Embedding and indexing pipeline
    └── eval_small_nv          # Evaluation harness
```

## HOW LLMS FIT IN

On Day 1, we're focusing on **pure LLM behavior** (no retrieval). This maps to:

**Current state (Day 1):**

```
# pipeline.py (simplified)
def answer_question(question: str) -> str:
    # Direct LLM call
```

# REFERENCE NOTEBOOKS

The workshop includes several reference notebooks that show LLMs in production contexts:

## RAG EXAMPLES (`labs-src/`)

- `use-watsonx-elasticsearch-and-langchain-to-answer-questions-rag.ipynb`
  - Full RAG pipeline with Elasticsearch
  - Shows prompt structure with context
- `use-watsonx-chroma-and-langchain-to-answer-questions-rag.ipynb`
  - Alternative vector DB (Chroma)
  - LangChain integration patterns

## ACCELERATOR NOTEBOOKS (`accelerator/assets/notebook/`)

- `QnA_with_RAG.ipynb`
  - End-to-end Q&A with retrieval
  - Prompt engineering for RAG
- `Create_and_Deploy_QnA_AI_Service.ipynb`
  - Deploy RAG service to production
  - API endpoint creation

**How to use these:** - Don't run them line-by-line on Day 1 - Do open them to see: - How prompts are structured

How LLM calls are instrumented - How outputs are validated

# HOW THIS CONNECTS TO THE LABS

## DAY 1 LABS (TODAY)

- **Lab 1.1:** Quick start with both Ollama and watsonx
  - Focus: Basic LLM calls, parameter tuning
  - No retrieval, just prompts → responses
- **Lab 1.2:** Prompt templates
  - Build reusable prompt patterns
  - Compare behavior across backends
- **Lab 1.3:** Micro-evaluation
  - Rate LLM outputs
  - Build a simple evaluation framework

## DAY 2-3 LABS (UPCOMING)

- Add retrieval (RAG)
- Integrate with the accelerator
- Build production-ready pipelines
- Add orchestration and agents

Mental model: - Day 1 = Understanding the LLM building block - Day 2 = LLM + retrieval (RAG) - Day 3 = LLM + retrieval + orchestration (agents)

# FURTHER READING

## OFFICIAL DOCUMENTATION

- IBM Granite Models
- watsonx.ai Documentation
- Ollama Documentation

## PROMPT ENGINEERING

- OpenAI Prompt Engineering Guide
- Anthropic Prompt Engineering
- Granite Prompting Guide

## LLM CONCEPTS

- Hugging Face NLP Course
- LLM Training & Inference
- Understanding Tokenization

## RESPONSIBLE AI

- IBM AI Ethics
- Guardrails for LLMs

# SUMMARY

You now understand:

-  What LLMs are and how they work at a high level
-  Key concepts: tokens, context windows, temperature, top-k/top-p
-  Trade-offs between local and managed deployments
-  Cost considerations for LLM applications
-  How LLMs fit into the accelerator architecture

Next: Let's get hands-on with Lab 1.1 and actually run some prompts!

## 1.2 PROMPT PATTERNS & TEMPLATES

Understanding how to structure prompts effectively is crucial for getting reliable, high-quality outputs from LLMs. This module covers common prompt patterns and how to build reusable templates.

# LEARNING OBJECTIVES

By the end of this module, you will:

- Recognize common prompt patterns and when to use them
- Understand why structure matters in prompt engineering
- Know how to create reusable prompt templates
- See how the accelerator uses prompts in production

# CORE PROMPT PATTERNS

## 1. INSTRUCTION PROMPTS

The simplest pattern: give the model a clear instruction.

**Structure:**

[Instruction]

**Examples:**

Summarize this text in 3 sentences.

Extract all email addresses from the following document.

Translate this paragraph to French.

**Best for:** - Simple, well-defined tasks - When the model already knows what to do - Single-step operations

**Tips:** - Be specific and direct - Use action verbs (summarize, extract, translate, list) - Specify output format if needed

## 2. FEW-SHOT EXAMPLES

Provide examples of the task before asking the model to do it.

**Structure:**

[Instruction]

# PROMPT DESIGN PRINCIPLES

## 1. CLARITY AND SPECIFICITY

**Bad:**

Tell me about AI.

**Good:**

Explain the difference between supervised and unsupervised machine learning in 3 paragraphs, with one example of each.

**Why it matters:** Vague prompts lead to vague, unfocused responses.

## 2. ROLE AND PERSONA

Give the model a role to frame its responses.

**Structure:**

You are a [role] with expertise in [domain].

[Task]

**Examples:**

You are a senior software architect with 15 years of experience in distributed systems.

Design a scalable architecture for a real-time chat application.

# PROMPT TEMPLATES

## WHAT IS A TEMPLATE?

A **prompt template** is a reusable pattern with placeholders for variable content.

**Benefits:** - **Consistency:** Same structure every time - **Maintainability:** Update once, apply everywhere - **Testability:** Easier to evaluate prompt changes - **Scalability:** Supports batch processing

## SIMPLE PYTHON TEMPLATES

### Using f-strings:

```
def summarize(text: str, length: int = 3) -> str:  
    prompt = f"""Summarize the following text in {length} sentences:  
  
{text}  
  
Summary:  
    return llm.generate(prompt)
```

### Using str.format():

```
TEMPLATE = """You are a helpful assistant.  
  
Task: {task}  
  
Input: {input_text}"""
```

# HOW THE ACCELERATOR USES PROMPTS

The accelerator centralizes prompt logic in `rag/prompt.py`:

## CURRENT STRUCTURE

```
# accelerator/rag/prompt.py

SYSTEM = """You are a careful and accurate assistant.
You answer questions based on provided context.
If you cannot find the answer in the context, say so."""

USER_TEMPLATE = """Context:
{context}

Question: {question}

Answer:"""
```

**ON DAY 2-3, YOU'LL EXTEND THIS**

**Multi-turn conversations:**

```
CHAT_TEMPLATE = """You are a helpful assistant. Use the following context to answer questions.

Context:
{context}

Conversation history:
{history}"""
```

# REFERENCE NOTEBOOKS

## RAG PROMPT EXAMPLES

### **use-watsonx-chroma-and-langchain-to-answer-questions-rag.ipynb:**

```
# Example from the notebook
from langchain.prompts import PromptTemplate

rag_prompt = PromptTemplate(
    template="""Use the following pieces of context to answer the question at the end.
If you don't know the answer, just say that you don't know, don't try to make up an answer.

{context}

Question: {question}
Helpful Answer:""",
    input_variables=["context", "question"],
)
```

**QnA\_with\_RAG.ipynb** (accelerator): - Shows how context is concatenated - Demonstrates citation patterns - Includes error handling for edge cases

## KEY OBSERVATIONS

- 1. Context injection:** Always happens before the question
- 2. Structured formats:** JSON/XML for tool calling
- 3. Safety prompts:** Explicitly state boundaries

# EXAMPLES TO REUSE IN LAB 1.2

## EXAMPLE 1: SUMMARIZATION

**Template:**

```
SUMMARIZE_TEMPLATE = """Summarize the following text in {num_sentences} sentences.  
Focus on the main points and key takeaways.
```

Text:

```
{text}
```

Summary:"""

**Usage:**

```
prompt = SUMMARIZE_TEMPLATE.format(  
    num_sentences=3,  
    text="[Your long text here]"  
)
```

## EXAMPLE 2: STYLE TRANSFER

**Template:**

```
REWRITE_TEMPLATE = """Rewrite the following text in a {target_tone} tone:
```

Original text:

```
{original}
```

# CONNECTION TO LABS

## LAB 1.2: PROMPT TEMPLATES

In this lab, you'll:

**1. Create templates for:**

- Summarization
- Style rewrite
- Q&A with context

**2. Implement in both environments:**

- `prompt_patterns_ollama.ipynb` (local)
- `prompt_patterns_watsonx.ipynb` (managed)

**3. Compare results:**

- Same template, different models
- Measure quality and consistency

## LOOKING AHEAD

**Day 2:** These templates become the foundation for RAG prompts **Day 3:** Templates extended for multi-turn agents and tool calling

# BEST PRACTICES SUMMARY



- Start with simple, clear instructions
- Use few-shot examples for structured outputs
- Specify output format explicitly
- Test prompts with edge cases
- Version control your templates
- Measure prompt performance systematically



- Use vague or ambiguous language
- Mix multiple tasks in one prompt
- Assume the model knows your context
- Forget to handle error cases
- Over-engineer prompts prematurely

# KEY TAKEAWAYS

- **Prompts are code:** Treat them with the same rigor as application code
- **Structure matters:** Well-structured prompts are more reliable
- **Templates enable scale:** Reusable patterns save time and improve consistency
- **Test and iterate:** Prompt engineering is empirical—what works for one task may not work for another

**Next:** Time to build these patterns hands-on in Lab 1.2!

# DAY 1 - LLMS & PROMPTING - COMPLETE WORKSHOP GUIDE

Date: Day 1 of watsonx Workshop

Duration: 8 hours (4 hours theory + 4 hours labs)

Track: Core/Granite

# WORKSHOP SCHEDULE

## MORNING SESSION (4 HOURS) - THEORY

Time	Duration	Topic	Description
9:00 - 9:15	15 min	Welcome & Setup Check	Verify Day 0 completion
9:15 - 10:30	75 min	1.0 LLM Concepts	Core concepts, local vs managed, architecture
10:30 - 10:45	15 min	Break	
10:45 - 11:45	60 min	1.2 Prompt Patterns	Patterns, templates, best practices
11:45 - 12:00	15 min	Q&A	
12:00 - 1:00	60 min	Lunch	

## AFTERNOON SESSION (4 HOURS) - LABS

Time	Duration	Topic	Description
1:00 - 1:45	45 min	Lab 1.1	Quickstart in both environments

# LEARNING PATH

Day 0 (Prerequisites)

↓

Day 1 Morning: Theory

- 1.0 LLM Concepts
- 1.2 Prompt Patterns

↓

Day 1 Afternoon: Labs

- Lab 1.1: Quickstart
- Lab 1.2: Templates
- Lab 1.3: Evaluation

↓

Day 2: RAG (Retrieval-Augmented Generation)

# MATERIALS PROVIDED

## THEORY DOCUMENTS

1. llm-concepts.md - Core LLM concepts and architecture
2. prompt-patterns-theory.md - Prompt engineering patterns
3. eval-safety-theory.md - Evaluation and safety

## LAB INSTRUCTIONS

1. lab-1-quickstart-two-envs.md - Lab 1.1 guide
2. lab-2-prompt-templates.md - Lab 1.2 guide
3. lab-3-micro-eval.md - Lab 1.3 guide

## NOTEBOOKS (TO BE CREATED BY PARTICIPANTS)

1. ollama\_quickstart.ipynb - Ollama experiments
2. watsonx\_quickstart.ipynb - watsonx.ai experiments
3. prompt\_patterns\_ollama.ipynb - Ollama templates
4. prompt\_patterns\_watsonx.ipynb - watsonx templates
5. micro\_evaluation.ipynb - Evaluation framework

## REFERENCE MATERIALS

- labs-src/ - Reference RAG notebooks

# LEARNING OBJECTIVES BY MODULE

## 1.0 LLM CONCEPTS

-  Understand tokens, context windows, parameters
-  Compare local vs managed deployments
-  Know cost and resource considerations
-  Understand accelerator architecture

## 1.2 PROMPT PATTERNS

-  Recognize common prompt patterns
-  Build reusable templates
-  Apply prompt engineering principles
-  Design production prompts

## LAB 1.1: QUICKSTART

-  Run prompts in Ollama and watsonx
-  Modify parameters (temperature, max\_tokens)
-  Compare outputs and latency
-  Connect to accelerator

## LAB 1.2: TEMPLATES

# PREREQUISITES CHECKLIST

Before starting Day 1, ensure:

-  Day 0 completed
-  simple-ollama-environment working
-  simple-watsonx-enviroment working with credentials
-  Jupyter accessible in both environments
-  Ollama has at least one model pulled (e.g., qwen2.5:0.5b-instruct)
-  watsonx.ai credentials verified (API key, URL, project ID)
-  watsonx-workshop repo cloned (for accelerator reference)

# KEY CONCEPTS SUMMARY

## TOKENS

- Sub-units of text that LLMs process
- ~4 characters per token (English average)
- Context window = max tokens (input + output)

## TEMPERATURE

- 0.0 = Deterministic, focused
- 0.7-1.0 = Balanced
- 1.5+ = Creative, unpredictable

## PROMPT PATTERNS

1. **Instruction:** Direct command
2. **Few-shot:** Examples before task
3. **Chain-of-thought:** Step-by-step reasoning
4. **Style transfer:** Rewrite in different tone
5. **Summarization:** Condense content

## EVALUATION SIGNALS

1. **Correctness:** Matches ground truth?

# INSTRUCTOR NOTES

## MORNING SESSION TIPS

- **LLM Concepts:** Use diagrams for architecture
- **Prompt Patterns:** Live demo with watsonx Prompt Lab
- Keep theory interactive with questions
- Relate concepts to students' use cases

## AFTERNOON SESSION TIPS

- **Lab 1.1:** Ensure all students complete before moving on
- **Lab 1.2:** Encourage creativity in template design
- **Lab 1.3:** Form small groups for evaluation discussions
- Circulate during labs to answer questions
- Have backup notebooks ready for students with issues

## COMMON ISSUES

1. **Ollama not running:** Check Docker container or service
2. **watsonx 401 errors:** Verify credentials in `.env`
3. **Rate limits:** Remind students to pace requests
4. **Python environment:** Ensure correct kernel selected

# SUCCESS CRITERIA

By end of Day 1, students should be able to:

1. **Explain** how LLMs work at a high level
2. **Compare** local and managed LLM deployments
3. **Write** effective prompts for different tasks
4. **Build** reusable prompt templates in Python
5. **Evaluate** LLM outputs systematically
6. **Run** notebooks in both Ollama and watsonx environments
7. **Understand** how LLMs fit into the accelerator architecture

# HOMEWORK (OPTIONAL)

1. **Expand test set:** Add 10 more diverse prompts to Lab 1.3
2. **Try different models:**
  - Ollama: llama3.2:3b, qwen2.5:1.5b
  - watsonx: Try different Granite variants
3. **Advanced prompting:** Implement a multi-turn conversation pattern
4. **Read ahead:** Review Day 2 materials on RAG concepts

# CONNECTIONS TO FUTURE DAYS

## DAY 2 (RAG)

- Today's prompts → prompts with retrieved context
- Single LLM call → retrieval + LLM pipeline
- Manual evaluation → automated RAG metrics (retrieval quality, answer quality)

## DAY 3 (AGENTS & ORCHESTRATION)

- Static prompts → dynamic tool-calling prompts
- Single-turn → multi-turn conversations
- Basic evaluation → production monitoring

# RESOURCES

## DOCUMENTATION

- IBM Granite Models
- watsonx.ai Docs
- Ollama Docs

## PROMPT ENGINEERING

- OpenAI Prompt Guide
- Granite Prompting Guide

## COMMUNITY

- IBM Granite GitHub
- watsonx Community

# **FEEDBACK & QUESTIONS**

## **DURING WORKSHOP**

- Use chat/Slack for quick questions
- Raise hand for blocking issues
- Share interesting findings with the group

## **AFTER WORKSHOP**

- Complete feedback survey
- Share lab solutions with peers
- Join community discussions

# DAY 1 COMPLETION CHECKLIST

**Theory:** -  Attended 1.0 LLM Concepts session -  Attended 1.2 Prompt Patterns session -  Attended 1.3 Evaluation & Safety session

**Labs:** -  Completed Lab 1.1 (Quickstart) -  Completed Lab 1.2 (Templates) -  Completed Lab 1.3 (Evaluation)

**Deliverables:** -  Working notebooks in both environments -  Prompt templates created -  Evaluation results CSV generated

**Understanding:** -  Can explain LLM concepts -  Can write effective prompts -  Can evaluate LLM outputs -  Ready for Day 2 (RAG)

## NEXT: DAY 2 PREVIEW

Tomorrow we'll: 1. Add **retrieval** to our LLM calls (RAG) 2. Integrate with the **accelerator** codebase 3. Build a **production-ready** RAG service 4. Learn about **vector databases** and **embeddings**

**Prepare by:** - Reviewing today's materials - Ensuring accelerator code is accessible - Thinking about documents you'd like to use for RAG

**Congratulations on completing Day 1!** 🎉

You've built a strong foundation in LLM fundamentals and prompt engineering. Tomorrow, we'll take it to the next level with RAG.