

Russel Angelo Mallari

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EDUCATION

Cypress College 08/2020 - 05/2023
Associates Degree of Transfer: Computer Science

Cal State Fullerton 08/2023 - now
Associates Degree of Transfer: Computer Science

WORK EXPERIENCE

Cypress College Financial Aid Office Cypress, CA
Work Study 06/2020 - 9/2023

- Administered FAFSA applications and accelerated distributions to 2,000+ students
- Collaborated with technicians to aide students with questions regarding to financial aid as well as handling of sensitive information
- Provided aid to my fellow peers and strategies on internal organization
- Guided over 30 students a day in completing application and appeals with over 90% satisfactory outcomes
- Delegated tasks amongst my peers to optimize student assistance
- Assisted colleagues in understanding complex topics, contributing to improved knowledge sharing and problem-solving.
- Successfully managed high-volume student interactions in a stressful environment, consistently delivering prompt and efficient assistance.
- Demonstrated exceptional communication skills by effectively engaging with challenging students and defusing tense situations.
- -Collaborated with cross-functional teams to ensure seamless communication and coordination for student support initiatives.

RELEVANT PROJECT EXPERIENCE

Cypress College Cypress, CA
STEM^2 Program 08/2020 - 05/2023

- Actively participated in educational webinars exploring diverse career pathways, gaining valuable insights into various occupations and their real-world experiences.
- Proactively pursue excellence in STEM^2 (Science, Technology, Engineering, Mathematics, and Medicine) fields by diligently applying for a range of prestigious scholarships.

SKILLS

Language: conversational Kapampangan

REFERENCES

Nai Hilo

Financial Aid Coordinator

nhilo@cypresscollege.edu