



Internship Office Customer Satisfaction Survey-Google Form

F-IO-15G

2420580@ub.edu.ph [Switch account](#)



Draft saved

* Indicates required question

Email *



Record 2420580@ub.edu.ph as the email to be included with my response

Untitled Title

Untitled Title

Please answer the following items with utmost honesty. The survey respects the ^{*} right to confidentiality and anonymity of every participant. All information you will share shall be strictly used for future creation of the program and conduct of research. Any information pertaining to your identity shall never be divulged in any document. All electronic data shall be safely stored and shall be treated with the utmost discretion. If you agree on these conditions, please check the box below and proceed to the screening. Thank you.



I agree

Student Name (Last, First, Middle Initial)

Cuevas, Russel Vincent C.

Students Number ^{*}

2420580

College/Department ^{*}

College of Information Communication Technology



- ☐ AB Communication
- ☐ Legal Management
- ☐ Political Science
- ☐ Social Works
- ☐ Multi Media Arts
- ☐ Accountancy
- ☐ Management Accounting
- ☐ Business Administration
- ☐ Office Administration
- ☐ Computer Secretarial
- ☐ Information System
- ☒ Information Technology
- ☐ Computer Technology
- ☐ Computer Science
- ☐ Tourism Management
- ☐ International Hospitality Management
- ☐ Real Estate Management
- ☐ Entrepreneurship

Personnel *

	Highly Satisfied	Satisfied	Less Satisfied	Least Satisfied	Not Satisfied
The personnel attends to your queries with a smile.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The personnel answers your inquiries promptly and politely	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The personnel is neat and presentable during your visit.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The personnel makes use of good communication skills.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The personnel reflects willingness to serve.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Process *

	Highly Satisfied	Satisfied	Less Satisfied	Least Satisfied	Not Satisfied
Procedures are well stated and easy to understand.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guidelines and policies are well-defined and strictly implemented	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complete Pre/ Post OJT requirements are received collectively	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Documents requested are released on time.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Office *

	Highly Satisfied	Satisfied	Less Satisfied	Least Satisfied	Not Satisfied
Receiving and waiting areas are clean and comfortable.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Areas for transactions and consultations are designated properly.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The room is properly ventilated.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Announcements and important matters are visible in the Bulletin Board.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall Evaluation *

Overall, I am satisfied with the way OJT Office rendered services

Highly Satisfied

Satisfied

Less
Satisfied

Least
Satisfied

Not Satisfied



Comments/ Suggestions:

N/A

I hereby understand that in connection with the Republic Act No. 10173 / Data Privacy Act of 2012, I agree to provide my full consent for the collection and disclosure of the information I provided above for documentation of records of the Internship Office.

☒ Agree

Revision No: 0

Issue Date: Feb. 15, 2023

Revision Date: N/A





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Your response has been recorded.